



U.S. Department of Transportation
National Highway Traffic Safety Administration

**Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects**
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: 27-AUG-2018
OCT 15 2018
Repository
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OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: ANCHORAGE State: AK Zip Code: [REDACTED]
Daytime Telephone Number: [REDACTED] E-mail Address:
Evening Telephone Number:

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1F66F5DY4D0 [REDACTED]
Make: ITASCA Model: SUNOVA Model Year: 2013
Date Purchased: APRIL 2013 Dealer's Name and Telephone Number: GREAT ALASKA HOLIDAY 907-248-7777
Original Owner: Dealer's City: ANCHORAGE State: AK Zip Code: 99502 Engine No: 10 Cylinders: 10 Fuel Type: GASOLINE
Transmission Type: AUTOMATIC Antilock Brakes: Powertrain: Multiple Failure: Incident Date(s): 22-JAN-2018
Cruise Control:

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 350000 EQUIPMENT, 130000 VISIBILITY/WIPER (PWS)
Failure Mileage: Failure Speed:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) Original Equipment: Prior Repair: Failure Location:
Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: Number of Deaths: Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2013 ITASCA SUNOVA EQUIPPED WITH A KIDDE FIRE EXTINGUISHER. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 17V782000 (EQUIPMENT); HOWEVER, THE PARTS TO DO THE REPAIR WERE UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS MADE AWARE OF THE ISSUE AND WAS NOT ABLE TO CONFIRM WHEN THE PARTS WERE TO BECOME AVAILABLE. THE CONTACT HAD NOT EXPERIENCED A FAILURE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

FIRST CONTACTED ON 2/12/2018 HAVE CONTACTED KIDDE
6 MORE TIMES SINCE YOUR RESPONSE "YOU SHOULD GET REPAIRMAN
EXTINGUISHERS IN ABOUT 3 WEEKS". NO EXTINGUISHERS YET.

See attached
↓

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

ANCHORAGE
AK 995

24 SEP 2018
PM 1 L



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



Recreational Vehicle Safety Recall Notice

Safety Recall: 17V-782

January 22, 2018

IMPORTANT SAFETY RECALL

This notice applies to your vehicle: 1F66F5DY4D0 [REDACTED]

[REDACTED]
ANCHORAGE, AK [REDACTED]



Dear [REDACTED]

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Following a November 2017 recall announced by Kidde, Winnebago has decided that a defect which relates to motor vehicle safety exists in certain 2002 thru 2018 Model Year Winnebago or Itasca recreational vehicles. As a result, Winnebago Ind Inc. is conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

REASON FOR THIS RECALL

The vehicles subject to this recall may have an affected Kidde portable fire extinguisher installed in them. Kidde has determined that certain fire extinguishers can become clogged or require excessive force to activate, posing a risk of failure to discharge. In addition, the nozzle can detach with enough force to pose an impact hazard. In the event that the fire extinguisher does not operate properly, injury or fatality may result.

Two models of Kidde fire extinguishers are impacted by this recall:

- 1. Fire Extinguishers with Plastic Handles:



- 2. Pindicator/Push Button Fire Extinguishers:



KEY IN

If the fire extinguisher experiences one of the conditions described above, it may not function properly, creating an increased risk of injury in the event of a fire.

WHAT WE WILL DO

Winnebago Ind Inc. will provide you with information on how to obtain a new fire extinguisher from Kidde at no charge. The customer instructions for the Kidde Recall are provided below.

WHAT WE NEED YOU TO DO

First, you will need to locate the fire extinguisher or extinguishers in your recreational vehicle. They will be located near the entry doors. If the fire extinguisher was not manufactured by Kidde, there is no further action required on your part.

If Kidde manufactured your fire extinguisher, review the Kidde website at www.kidde.com to find instructions on how to inspect your fire extinguisher to determine whether a replacement is needed. You may also contact Kidde for assistance at 1-855-262-3540.

After inspecting your fire extinguisher, if a replacement is needed, you may order online at www.kidde.com or contact Kidde direct at 1-855-262-3540 from 8:30am to 5pm EST, Monday through Friday, and 9am to 3pm EST, Saturday and Sunday to obtain a new extinguisher at no charge.

Please have your Vehicle Identification Number (VIN) available when you contact Kidde. Please state you are a Winnebago or Itasca vehicle owner and have been notified by Winnebago Ind Inc. of the recall.

Kidde will ship you a free replacement fire extinguisher at no charge.

WHAT IF YOU NO LONGER OWN THIS VEHICLE?

If you no longer own this vehicle and have the address for the current owner, please forward this letter to the new owner. You have received this letter because government regulations require that a notification is sent to the last known owner of record. Our records indicate that you are the current owner.

PLEASE NOTE: FEDERAL LAW REQUIRES THAT ANY VEHICLE LESSOR RECEIVING THIS RECALL NOTICE MUST FORWARD A COPY OF THIS NOTICE TO THE LESSEE WITHIN TEN DAYS

If you do not have access to a computer or need further assistance, please contact Kidde at 1-855-262-3540.

If you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.)

We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

Thank you for your attention and cooperation in this matter.

Sincerely,
Winnebago Customer Support
cc: National Highway Traffic Safety Administration (NHTSA)



Handwritten notes:
CR-110 P
2/12/2018
JIMMY

Handwritten notes:
PPH
4/4/2018

Handwritten notes:
K11
Master EP 1109
4/A KV-36 1226

Handwritten notes:
03000
4/2/2018
64-64
4/2/2018

