

To: National Highway Traffic Safety Administration

From: [REDACTED]

Date: 8/11/18

Re: Bad Instrument Panel

CL-11122571-8474

AUG 21 2018

To whom it may concern:

I own a 2006 S 430 Mercedes Benz: VINWDBNG70j06[REDACTED] and the instrument panel has completely gone out. I have called Mercedes Benz after learning they did a recall on the part; however, when I spoke to them, I was told "We no longer are honoring the recall as of 2016, since it is more than 10 years old". I believe this is completely unfair, due to the owner not knowing when the part was going to go bad. I would like your assistance in resolving this matter to get a new instrument cluster panel for my vehicle.

Respectfully,
[REDACTED]

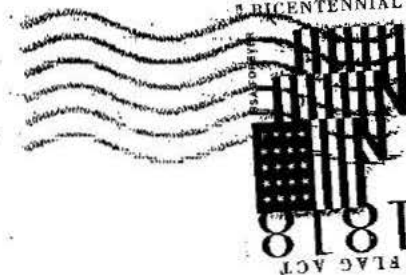
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Duluth GA

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