

From: [EVOQ \(NHTSA\)](#)
To: [Fogle, Brenda CTR \(NHTSA\)](#)
Subject: FW: FW: Follow up to ODI Complaint: ----ODI 11121880-----
Date: Monday, September 10, 2018 2:16:15 PM

From: [REDACTED]
Sent: Monday, September 10, 2018 1:17 PM
To: EVOQ (NHTSA) <EVOQ@dot.gov>
Subject: Re: FW: Follow up to ODI Complaint: ----ODI 11121880-----

I read the report and it is missing a lot of information. It's a metal to metal rattling noise coming from under the vehicle. I have taken it to 3 mechanics and they can not determine where it is coming from. I purchased this vehicle June 2018 from a wholesale dealer. The seat belts do not function properly but I have scheduled an appointment with the Jeep dealer for a couple recalls. In reading the recall list on this vehicle I see many things I have experienced on the list, yet these are not in the I completed recall list. There is a loud popping noise when I turn hard right.

On Mon, Sep 10, 2018 at 9:13 AM EVOQ (NHTSA) <EVOQ@dot.gov> wrote:

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.

NHTSA/Office of Defects Investigation