

AUG 15 2018

NEF-010

[REDACTED]
Salt Lake City, UT [REDACTED]

CL-11121389-6814

Administrator
National Highway Traffic Safety Administration 1200
New Jersey Avenue, S.E.
Washington, D.C. 20590

re: Porsche Cars North America, Inc. AH10 Recall

Administrator:

I would like to initiate a complaint regarding the AH10 recall because I am not able to participate in the recall for my 2004 Porsche Cayenne S (VIN WP1AB29P041 [REDACTED]) without incurring significant, additional cost. I have had my Porsche serviced twice previously for issues relating to the filter flange and have incurred \$1074.02 in costs for which I am seeking reimbursement. I have submitted claim forms for that reimbursement.

I tried to complete the AH10 recall service on 7/30/2018 but the service members at Ken Garff Porsche in Lehi, UT were not able to replace the fuel filter flange without replacing the fuel tank and fuel line because of some of the previous work that had to be done with the above mentioned services. I was quoted \$4638.23 for the parts plus labor. I have included their narrative and estimate of costs.

I am now left with a vehicle that has had the fuel filter flange replaced twice for issues related to this recall, but I cannot complete the AH10 recall work without an additional \$4638.23 out of pocket cost. **I therefore request that Porsche North America also absorb the cost of this service.** I am hereby initiating a complaint to attempt to reconcile this issue without incurring additional cost.

I am including all documentation outlining expenses already incurred, and an estimate to perform the necessary work.

Thank you
[REDACTED]

AM
8-10-18
UO

12



PORSCHE

3425 North Digital Drive • Lehi, UT 84043
Telephone: (801) 852-5440



0213I4PCS

CELL: [REDACTED]

DISCLAIMER OF WARRANTIES: Any warranties on the products sold hereby are those made by the manufacturer. The Seller hereby expressly disclaims all warranties, other expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with this sale.

Customer Number	Advisor KENT HINSHAW	6233	193	Invoice Date 07/30/18
[REDACTED]	Labor Rate	License Number	Message 161,942	Prior
COTTONWOOD HEIGHTS, UT	Year/Make/Model 04/PORSCHE/CAYENNE/	Delivery Date	Delivery Mile	Stock Number
[REDACTED]	Vehicle ID Number WP1AB29P04L	Selling Dealer Number	Production Date	
[REDACTED]	RTE Number	P.O. Number	R.O. Date 07/30/18	
Residence Phone	Business Phone	Comments	MO: [REDACTED]	

JOB# 1 CHARGES

LABOR-----
J# 1:7IAUZACT1 **PORSCHE SERVICE ACTI** **TECH(S):6104** **WARRANTY**
 PERFORM PORSCHE SERVICE ACTION AH10
 PORSCHE SERVICE ACTION
 ATTEMPTED TO PERFORM AH10. UPON GAINING ACCESS TO PERFORM
 SERVICE ACTION FOUND THAT THE CARPET HAS BEEN CUT
 INCORRECTLY.
 ALSO FOUND COVER ON DRIVERS SIDE FLANGE HAS BEEN DAMAGED.
 AFTER REMOVING COVER FOUND CONNECTOR HOUSING HAS BEEN BROKEN
 . ALSO FOUND FUEL LINE ON TOP OF FLANGE UNIT RETAINING CLIP
 HAS BEEN BROKEN AND IF REMOVED WILL LEAK. FUEL TANK NEEDS TO
 BE REPLACED WITH FUEL LINE BEFORE AH10 CAN BE PERFORMED
 CORRECTLY. QUOTED \$4638.23 FOR FUEL TANK
 REPLACEMENT. CUSTOMER DECLINED REPAIRS.

JOB# 1 TOTALS

JOB# 1 JOURNAL PREFIX 4PCS JOB# 1 TOTAL 0.00

JOB# 2 CHARGES

LABOR-----
J# 2:00AUZ003 **VEHICLE COND REPORT** **TECH(S):6104** **WARRANTY**
 PERFORM VEHICLE INSPECTION AND REPORT
 COMPLETED

JOB# 2 TOTALS

JOB# 2 JOURNAL PREFIX 4PCS JOB# 2 TOTAL 0.00

ESTIMATE

CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$0.00 (+TAX)

COMMENTS

X0697RXDS1: CUSTOMER REQUESTED A LOANER CC created 2018-07-27 05:04:
 00pm taken by David Brian Page

PCNA Fuel Pump Filter Flange Recall
C/O GCG
P.O. Box 10597
Dublin, Ohio 43017-7297
Toll Free: (888) 296-0880



Control Number: [REDACTED]
Claim Number: [REDACTED]

17957



SALT LAKE CITY, UT

REQUIRED ADDRESS INFORMATION OR CORRECTIONS
If the pre-printed address to the left is incorrect or out of date, OR if there is no pre-printed data to the left, YOU MUST provide your current name and address here:

Name: _____

Address: _____

City/State/Zip: _____

PORSCHE AH10 RECALL FILTER FLANGE CLAIM FORM

In Re: Porsche Cars North America, Inc. AH10 Recall - Replacing Filter Flange of Fuel Pump

Please note, if you have previously incurred any expense in relation to the filter flange of the fuel pump, you may be eligible for reimbursement. If you are the current owner of this vehicle, please be sure to have the AH10 repair completed before submitting for reimbursement of previous repairs. Please send all previous invoices and related information to the provided address below, paying attention to the following points:

1. Please provide as complete information in the sections below as possible. Without a name, contact information and Vehicle Identification Number (VIN), your claim will most likely be rejected. Where exact dates aren't known, please provide your best approximation.
2. If you are the current owner, please provide date the AH10 Recall Repair was performed.

Repair Date: (mm/dd/yyyy) 07/30/2018

3. Attach the clearest and most legible copies of all documents you submit.
4. All information is subject to verification by the Claims Administrator and Porsche Cars North America, INC.
5. Please submit the completed form and supporting documents to the Claims Administrator listed below.

You must submit the Claim Form and all supporting documents by email, U.S. Mail, or other reputable courier service postmarked to:

PCNA Fuel Pump Filter Flange Recall
C/O GCG
P.O. Box 10597
Dublin, Ohio 43017-7297
Toll Free: (888) 296-0880
Email: Questions@FilterFlangeRecall.com



QUESTIONS? VISIT [WWW.FILTERFLANGERECALL.COM](http://www.FILTERFLANGERECALL.COM) OR CALL TOLL-FREE (888) 296-0880

To view GCG's Privacy Notice, please visit <http://www.choosgcg.com/privacy>



SECTION I: CONTACT & VEHICLE INFORMATION

Name:

[Redacted]

Your Address:

[Redacted]

City:

SALT LAKE CITY

State:

UT [Redacted]

Telephone Number:

[Redacted]

Email Address (if applicable):

[Redacted]

Vehicle Identification Number (VIN):

WP1AB29P04 [Redacted]

Vehicle Model & Type:

CAYENNE-S

Current Owner/Lessee?

If you are the current owner/lessee, how long have you owned your vehicle?

Yes No 10 Years

If you are not the current Owner/Lessee:

Date sold/transferred:

/ /

Name, address, phone number & email of buyer/new owner or leasing company (provide as much information as possible):

[Redacted]

Did you purchase your vehicle New or Used?

New Used

If you purchased or leased your vehicle NEW:

Date of purchase or lease:

/ /

Name & location of Porsche dealership where the vehicle was purchased or leased from:

[Redacted]



If you purchased your vehicle USED:

Date of purchase:

Mileage at time of purchase:

12/15/2007

50000

Did you purchase or lease your used vehicle from a Porsche dealership?:

Yes No

If YES, did you have your vehicle's fuel pump filter flange repaired under that ACPO limited warranty?:

Yes No

State the name & location of business or person from which or from whom you purchased or leased your used vehicle:

LUXURY IMPORTS
MIDVALE, UT

no longer in business.

SECTION II: CLAIM INFORMATION

1) Reimbursement For a Past Fuel Pump Filter Flange Repair

The fuel pump filter flange of my vehicle was repaired before September 19, 2017, and I incurred out-of-pocket expenses for that repair. I am submitting a claim for reimbursement of my out-of-pocket expenses.

2) If you checked the box above, please provide the following:

Repair Date:

Out of pocket cost:

08/05/2015

\$ 317.39

Name & address of repair facility:

Premier Complete Auto Care
8261 S. Redwood Road
West Jordan, UT 84088

Repair document number and total charges listed for fuel pump filter flange repair:

invoice # [redacted]
fuel hat / filter flange assembly [redacted]
labor for "fuel pump" removal and replace

\$189.99
\$127.40
317.39



SECTION III: DOCUMENTS

Attach to this form the clearest and most legible copies of the following documents and check the corresponding boxes at the end of each description:

- 1. The repair order and/or other repair documents that identify the vehicle identification number (VIN), the mileage, the reason the fuel pump filter flange was repaired/replaced, and the model and year of the Porsche vehicle. Multiple documents for the same repair may be used to provide this information.
- 2. Proof of payment, which may include receipts, invoices, credit card slips, cancelled checks and other records of expenses paid out-of-pocket for the filter flange repair.
- 3. Proof that you owned or leased the vehicle at the time of the filter flange repair such as DMV registration documents or insurance company statements.
- 4. For Approved Certified Pre-Owned (ACPO) vehicles only, proof of purchase of the vehicle with a Porsche ACPO Limited Warranty.

IMPORTANT: If you are unable to provide documents for any of the categories required in (1) - (4) above, you may still make a claim by **providing in the space below** a description with as much detail as possible identifying what those missing documents are, the information contained therein, and the names and contact information for persons or organizations who you contacted for such documents.

Description of Any Missing Documents:

I no longer have access to my credit card statement for the 11.20.2009 repair for 756.63. Online statements are available for only 8 years.

I was not able to perform the recall service without incurring additional, significant expense and have therefore initiated a complaint with the administrator. I included the service technician's description and estimate for additional cost.

I declare under penalty of perjury under the laws of the United States of America that the foregoing is true and correct.

Signed:



Date:

08/01/2018



SECTION I: CONTACT & VEHICLE INFORMATION

Name:

[Redacted]

Your Address:

[Redacted]

City:

SALT LAKE CITY

State:

UT

Zip:

[Redacted]

Telephone Number:

[Redacted]

Email Address (if applicable):

[Redacted]

Vehicle Identification Number (VIN):

WP1AB29P04L [Redacted]

Vehicle Model & Type:

CAYENNE-S

Current Owner/Lessee?

Yes No

If you are the current owner/lessee, how long have you owned your vehicle?

10 Years

If you are not the current Owner/Lessee:

Date sold/transferred:

/ /

Name, address, phone number & email of buyer/new owner or leasing company (provide as much information as possible):

[Redacted]

Did you purchase your vehicle New or Used?

New Used

If you purchased or leased your vehicle NEW:

Date of purchase or lease:

/ /

Name & location of Porsche dealership where the vehicle was purchased or leased from:

[Redacted]



If you purchased your vehicle USED:

Date of purchase:

12/15/2007

Mileage at time of purchase:

50000

Did you purchase or lease your used vehicle from a Porsche dealership?:

Yes No

If YES, did you have your vehicle's fuel pump filter flange repaired under that ACPO limited warranty?:

Yes No

State the name & location of business or person from which or from whom you purchased or leased your used vehicle:

LUXURY IMPORTS
MIDVALE, UT

no longer in business

SECTION II: CLAIM INFORMATION

1) Reimbursement For a Past Fuel Pump Filter Flange Repair

The fuel pump filter flange of my vehicle was repaired before September 19, 2017, and I incurred out-of-pocket expenses for that repair. I am submitting a claim for reimbursement of my out-of-pocket expenses.

2) If you checked the box above, please provide the following:

Repair Date:

11/20/2009

Out of pocket cost:

\$ 756.63

Name & address of repair facility:

Dave Strong Porsche
1045 S. State St.
S.L.C. UT 84111

Repair document number and total charges listed for fuel pump filter flange repair:

invoice # [REDACTED]

replace fuel pump and all connections

\$ 756.63

the total out-of-pocket cost for
both repairs has been

\$ 1074.02

CUSTOMER #:

Dave Strong

INVOICE

PORSCHE

1045 SOUTH STATE STREET
SALT LAKE CITY, UTAH 84111
801-531-9900

DUPLICATE 1
PAGE 1

SALT LAKE CITY, UT

HOME: CONT:N/A

BUS: CELL:

SERVICE ADVISOR: 520 COREY LAYTON

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
SILVER	04	PORSCHE CAYENNE S SU	WP1AB29P04		65714/65716		
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO	RATE	PAYMENT	INV. DATE
04SEP04 DD			17:00 20NOV09		120.00	CASH	20NOV09
R.O. OPENED	READY	OPTIONS:	ENG:4.5 Liter				
17NOV09	20NOV09						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A CUSTOMER STATES THE ENGINE DOES NOT RUN AFTER STARTING (TOWED IN) PM TRACED PROBLEM TO PRIMARY FUEL PUMP. REMOVED REAR SEAT AND REPLACED FUEL PUMP AND CHECKED ALL CONNECTIONS TO SECONDARY FUEL PUMP. 919 CPP 420.00 420.00 1 955-620-103-03 FUEL PUMP LEFT 288.12 288.12 288.12 *****							
B** GET DOOR DING TOUCHED UP FROM DAMAGE LAST TIME VEHICLE WAS IN PM HAD PAINT TOUCHED UP AT ATHERTON COLLISION. TO REPAINT WILL BE SEVERAL DAYS. 999ISPSP (N/C) SUBL PAINT TOUCH UP ON DRIVER DOOR PO 16378 PO#16378 ISPSP (N/C) *****							

I hereby authorize the following repair work to be done along with the necessary material, and hereby grant you and/or your employees permission to operate the car or truck herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. Customer authorizes the dealer to sublet any repairs if necessary. Storage charges of 5.00/day will commence 72 hours after repairs are completed. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount of repairs thereto. In the event legal action is necessary to enforce this contract, I will pay reasonable attorney's fees and court costs. I represent and warrant that I am the owner (or the authorized agent of the owner) of the vehicle described on this page and do hereby agree to be responsible for all costs incurred pursuant to this order.

Customer is hereby notified that the vehicle described herein is being sold to the amount of actual cash value thereof, or otherwise, by the undersigned dealer. The property remains with the dealer. Customer for inspection therefor.

CUSTOMER ACKNOWLEDGMENT X

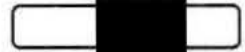
NOTICE OF WARRANTY DISCLAIMER: The Seller, DAVE STRONG, Hereby Disclaims With Respect To The Sale Of This Item/Items. Or Implied, Including Any Implied Warranty Of Merchantability Or Fitness For A Particular Purpose, And The Seller Neither Assumes Nor Authorizes Any Other Person To Assume For It Any Liability In Connection With The Sale Of This Item/Items.

DESCRIPTION	TOTALS
LABOR AMOUNT	420.00
PARTS AMOUNT	288.12
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	708.12
LESS INSURANCE	0.00
SALES TAX	48.51
PLEASE PAY THIS AMOUNT	756.63

CUSTOMER COPY

Premier Complete Auto Care
 8261 S Redwood Road
 West Jordan, UT. 84088
 Phone: 801-966-4560 Fax: 801-966-4589
 Quality Repairs without the dealer cost

INVOICE



Invoice from History

Work Completed : 08/05/2015 Date: 07/27/2018

2004 Porsche - Cayenne S - 4.5L, V8 (0CI) VIN(B)
 Lic # : Odometer In : 127950
 Draper, UT Odometer Out : 127955
 CELL -- Office VIN # : WP1AB29P0

Part Description	Number	Qty	Sale	Ext	Labor Description	Hours	Ext
Trunk Lid Lift Support SG406034		2.00	122.00	244.00	POWDER COAT WHEELS, REPLACE LIFT GATE STRUTS		
REAR HATCH SHOCKS 955-512-528-00		2.00	32.14	64.28	CHECK FOR A FUEL SMELL FROM OUTSIDE OF VEHICLE		
H3BP H3BP		2.00	7.46	14.92	CHECK WARNING LIGHTS FOR BULBS OUT		
FUEL HAT/FILTER FLANGE ASSEMBLY 955-620-421-00		1.00	189.99	189.99	DRIVER SIDE REAR SEAT DOES NOT LAY DOWN, CHECK OPERATION		
90 DEG HAT FITTING 955-620-911-00		1.00	14.99	14.99	POWDER COAT WHEELS		500.00
SEAL FOR HAT 955-204-133-01		1.00	13.99	13.99	Balance four wheels	0.80	60.00
BOSCH-36/96 MO 49-850B		1.00	114.99	114.99	Remove wheels from vehicle. Inspect brakes. Computer spin balance. Reinstall wheels to vehicle and torque lug nuts to manufacturer's specifications.		
DRIVERS REAR SEAT LEVER/BEZEL 955-522-673-00-7A8		1.00	35.99	35.99	TRUNK / LIFTGATE SHOCK OR STRUT - Remove & Replace - Both	2.09	204.82
DRIVER REAR SEAT ACTUATOR LEVER 955-522-651-00-7A8		1.00	38.99	38.99	LABOR TO REPLACE CORNING LIGH	0.50	49.00
Shop Supplies				8.00	FUEL PUMP - Remove & Replace - One	1.30	127.40
					BATTERY - Remove & Replace - All	0.99	97.02
					Applicable Models - [Includes: Test.]		
					REPLACE DRIVERS REAR SEAT LEVER WITH BEZEL	0.50	49.00
					Hazardous Materials		8.00

[Payments - Visa - \$1,961.10]

Ask about our FREE pick up and delivery

I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the car or truck herein described on street, highways or elsewhere for the purpose to testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount of repairs thereto. Warranty on parts and labor is two years or 24,000 miles whichever comes first. Warranty work has to be performed in our shop & cannot exceed the original cost of repair.

Labor:	587.24
Parts:	740.14
Sublet:	500.00
HazMat:	8.00
Sub:	1,835.38
Tax:	125.72
Total:	\$1,961.10
Bal Due:	\$0.00

Ask about our FREE pick up and delivery

Vehicle Received: 8/5/2015

Customer Number : 5172

Signature _____ Date _____



Page 1 of 2
 Customer Service 1-800-955-7070
 www.capitalone.com

Jul. 21 - Aug. 20, 2015 31 Days in Billing Cycle

Visa Signature Account ending in [REDACTED]

LATE PAYMENT WARNING: If we do not receive your minimum payment by your due date, you may have to pay a late fee of up to \$35.00 and your APRs may be increased up to the Penalty APR of 29.40%.

NEW BALANCE \$0.00
MINIMUM PAYMENT \$0.00
DUE DATE Sep 17, 2015

PLEASE PAY AT LEAST THIS AMOUNT

Revolving Credit Limit: \$75,000.00 Cash Advance Credit Limit: \$10,000.00
 Available Revolving Credit: \$75,000.00 Available Credit for Cash Advances: \$10,000.00

Previous Balance	Payments and Credits	Fees and Interest Charged	Transactions	New Balance
\$222.38	-\$49,429.93	+\$0.00	\$49,207.55	\$0.00

TRANSACTIONS

PAYMENTS, CREDITS & ADJUSTMENTS FOR [REDACTED]

1	17 AUG CAPITAL ONE AUTOPAY PYMTAuthDate 22-JUL	(\$222.38)
2	18 AUG CAPITAL ONE ONLINE PYMTAuthDate 18-AUG	(\$49,207.55)

TRANSACTIONS FOR [REDACTED]

1	21 JUL PRO STOP #3SANDYUT	\$5.00
2	26 JUL VZWRLSS*APOCC VISW800-922-0204NI	\$194.14
3	31 JUL PAYPAL *JEFFDONOVAN402-935-7733CA	\$2,246.60
4	31 JUL NOODLES & CO 707DRAPERUT	\$42.13
5	01 AUG DRAGON ISLE CHINESE RESTASALT LAKE CITUT	\$13.00
6	04 AUG CENTURY THEATRES 487SANDYUT	\$10.00
7	05 AUG SQ *PREMIER COMPLETE AUTOWest JordanUT	\$1,961.10
8	07 AUG CANYONS RESERVATIONSPARK CITYUT ARRIVE: 08/06/15	\$139.00
9	08 AUG SLC INTERNATIONAL AIRPORTSALT LAKE CITUT	\$4.00
10	08 AUG BARBACOA MEXICAN GRILLSLCUT	\$16.79
11	11 AUG UTAH CORPORATIONS RENE801-530-6431UT	\$15.00
12	11 AUG MENTOR WORLDWIDE LLC8058796000CA	\$6,891.70
13	11 AUG INTERMOUNTAIN MEDICAL CEN801-4428400UT	\$107.69

Transactions continue on page 2

REWARDS INFORMATION

PREVIOUS AVAILABLE REWARDS BALANCE	1,973.895
REWARDS EARNED THIS PERIOD	98.414
<small>(reflects transactions posted during this billing cycle)</small>	
AVAILABLE BALANCE AS OF 08/20/2015	2,072.309

For up-to-date rewards tracking, visit
 www.capitalone.com
 or simply call 1-800-228-3001



INTEREST CHARGE CALCULATION

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

Type of Balance	Annual Percentage Rate (APR)	Balance Subject to Interest Rate	Interest Charge
Purchases	15.90% P	\$0.00	\$0.00
Cash Advances	24.90% P	\$0.00	\$0.00

P,L,D,F = Variable Rate. See reverse of page 1 for details

PLEASE RETURN PORTION BELOW WITH PAYMENT OR LOG ON TO WWW.CAPITALONE.COM TO MAKE YOUR PAYMENT ONLINE.



Account ending in [REDACTED]

Due Date	New Balance	Minimum Payment	Amount Enclosed
Sep 17, 2015	\$0.00	\$0.00	.

PLEASE PAY AT LEAST THIS AMOUNT

ENJOY 24/7 ACCESS TO YOUR ACCOUNT

Log in and manage your account online at www.capitalone.com

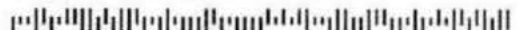
- Pay bills
- Check your balance
- Review transactions

400018

SALT LAKE CITY, UT [REDACTED]



Capital One Bank (USA), N.A.
 P.O. Box 60599
 City of Industry, CA 91716-0599





Visa Signature Account ending in [REDACTED]
NEW BALANCE **MINIMUM PAYMENT** **DUE DATE**
 \$0.00 \$0.00 Sep 17, 2015

Revolving Credit Limit: \$75,000.00
 Available Revolving Credit: \$75,000.00
 Cash Advance Credit Limit: \$10,000.00
 Available Credit for Cash Advances: \$10,000.00

Previous Balance	Payments and Credits	Fees and Interest Charged	Transactions	New Balance
\$222.38	- \$49,429.93	+ \$0.00	+ \$49,207.55	= \$0.00

TRANSACTIONS CONTINUED

TRANSACTIONS FOR [REDACTED]

14	11 AUG CLARITY SKIN LLC DRAPER UT	\$2,651.00
15	11 AUG CLARITY SKIN LLC DRAPER UT	\$3,427.06
16	13 AUG ALLERGAN USA, INC 714-246-4500 CA	\$31,020.00
17	15 AUG CINEMARK THEATRES 061 SANDY UT	\$6.75
Total for [REDACTED]		\$48,750.96

TRANSACTIONS FOR [REDACTED]

18	01 AUG REALSELF, INC 206-624-9357 WA	\$350.00
19	03 AUG CENTURYLINK 800-244-1111 CO	\$106.59
Total for [REDACTED]		\$456.59

► **Total Transactions This Period \$49,207.55**

FEEES
 Total Fees This Period \$0.00

INTEREST CHARGED
 Total Interest This Period \$0.00

TOTALS YEAR TO DATE
 Total Fees This Year \$59.00
 Total Interest This Year \$0.00

Important Notice You are enrolled in AutoPay. This valuable service makes managing your finances simpler and more convenient. As requested, a payment for the New Balance shown on this statement will be debited from your bank account on your Due Date. If your payment of the New Balance is more than the Current Balance on your Due Date, only the Current Balance will be debited from your bank account.

Private Passenger Automobile

AUTO-OWNERS INSURANCE COM - [REDACTED]

Renewal

Named Insured(s) (Individual)

[REDACTED]
Salt Lake City, UT [REDACTED]

Policy Number:
Contract #:
Producer Sub-Code:
Billing Account #:

[REDACTED]

Premium: 554.30
Net Change: 554.30
Term: 6 Months
Inception Date: 11/14/2006
Transaction Date: 11/14/09
Effective Date: 11/14/2009
Expiration Date: 05/14/2010

Private Passenger Automobile

Premium: 554.30
Net Change Amount: 554.30
Effective Date: 11/14/2009

Coverages

Description	Limit	2000	2004
		DODG GRAND CARAVAN SE/SPT	PORS CAYENNE S
Discount or surcharge based on consumer's credit score		Incl	Incl
Anti-lock brake discount		Incl	Incl
Air Bag Credit		Incl	Incl
Anti-Theft		Opt 1	Incl
Multi-Car Discount		Incl	Incl
Bodily Injury Liability	500,000/500,000	82.31	75.12
Collision Coverage		500 ded 67.90	500 ded 124.00
Comprehensive Coverage		500 ded 14.17	500 ded 32.31
Property Damage-Single Limit	100,000	49.93	45.65
Personal Injury Protection	3,000	9.60	8.33
Underinsured Motorist BI Split Limit	500,000/500,000	16.57	16.57
Uninsured Motorist BI Split Limit	500,000/500,000	5.92	5.92
Total Vehicle Premium:		246.40	307.90

Vehicle(s)

1. 00000: 2000 DODG GRAND CARAVAN SE/SPT

Company Vehicle #: 1
VIN: 1B4GP44R8YB [REDACTED]
Territory: 002
Use: Pleasure
Leased: N

Discount or surcharge based on consumer's credit score: Y
Anti-lock brake discount: Y
Multi-Car Discount: Y

The insurance policy information contained herein is produced from data contained in the Client Management System and cannot be used to determine coverage provided by an insurance policy. Please refer to the insurance policy issued by your insurance carrier for coverage information.

Non-Owned Vehicle:	N	Term Premium:	246.40
Damageability:	Low	Change Amount:	246.40
Pricing:	2	State Registered:	UT
Miles to Work:	0		
Symbol:	11		

Driver:	2
Anti-Theft:	Anti-Theft Device Present, No Description
Multi-Car Discount:	Yes, multi-car discount applies (New Class Plan)

Passive-Restraint:	T
Anti-Lock Brakes:	4
Percent Driven By Driver:	1: 25%
	2: 75%
	0: 0%
	0: 0%
	0: 0%
	0: 0%

2. 00000: 2004 PORS CAYENNE S

Company Vehicle #:	2	Anti-Lock Brakes:	4
VIN:	WP1AB29P04	Percent Driven By Driver:	1: 75%
Territory:	002		0: 0%
Use:	Pleasure		0: 0%
Leased:	N		0: 0%
			0: 0%
			0: 0%

Non-Owned Vehicle:	N	Discount or surcharge based on consumer's credit score:	Y
Damageability:	Low	Anti-lock brake discount:	Y
Pricing:	6	Multi-Car Discount:	Y
Miles to Work:	0		
Symbol:	20		
Driver:	1	Term Premium:	307.90
Anti-Theft:	No Anti-Theft Device Present	Change Amount:	307.90
Multi-Car Discount:	Yes, multi-car discount applies (New Class Plan)	State Registered:	UT
Passive-Restraint:	W		

The insurance policy information contained herein is produced from data contained in the Client Management System and cannot be used to determine coverage provided by an insurance policy. Please refer to the insurance policy issued by your insurance carrier for coverage information.



AUTOMOBILE INSURANCE DECLARATIONS PAGE

Print Date: 12/16/2014
Policy Number: [REDACTED]
Policy Term: 10/03/2014 to 10/03/2015
Coverage begins and ends at 12:01 a.m. MST on the dates specified

Agency: Cottonwood Insurance, Inc.
2028 E 7000 S Suite #200
PO Box 711169
Salt Lake City, UT 84171
(801) 943-5700

This Declarations Page, any attachments and the Car Owner's Policy provisions are the contractual obligations assumed by the insured and Bear River Mutual Insurance Company, Murray, Utah.

Your total insurance premium for the listed vehicle(s) during this term is \$2,227.00

Policy Address: [REDACTED]
Salt Lake City, UT [REDACTED]

Household Member(s)		
Name	Status	Month of Birth
[REDACTED]	Named Insured, Driver, Self	10/1973
[REDACTED]	Named Insured, Driver, Spouse	02/1969
[REDACTED]	Driver, Child	02/1998

Premium by Vehicle						
Vehicle	Year	Make	Model	VIN		Premium
#1	2009	CHEV	SUBURBAN	1GNFK26339F [REDACTED]		\$981.00
#2	2007	SUBA	IMPREZA	JF1GD61687H [REDACTED]		\$623.00
#3	2004	PORS	CAYENNE	WP1AB29P04 [REDACTED]		\$623.00
Total Premium Due:						\$2,227.00

- Discounts (applied to specific coverages and/or vehicles)**
- 18% Claims Free
 - 15% Multi-Collision
 - 10% Multi-Policy
 - 15% Multi-Car

Print Date: 12/16/2014
 Policy Number: [REDACTED]
 Named Insured: [REDACTED]

AUTOMOBILE INSURANCE DECLARATIONS PAGE
 Page 2 of 2

Vehicle #1 2009 CHEV SUBURBAN VIN #: 1GNFK26339 [REDACTED] Type: Private Passenger			
Coverage	Deductible	Coverage Limits	Premium
Bodily Injury (BI)		250,000 / 500,000	\$258.00
Property Damage (PD)		100,000	\$156.00
Personal Injury Protection (PIP)		3,000	\$35.00
Uninsured Motorist Bodily Injury (UM)		250,000 / 500,000	\$38.00
Underinsured Motorist Bodily Injury (UIM)		250,000 / 500,000	\$50.00
Comprehensive (COMP)	\$500		\$59.00
Collision (COLL)	\$500		\$354.00
Tow/Roadside Assistance		100	\$7.00
Rental Reimbursement and Travel Expenses		\$28 per day / 30 day max / or \$840	\$24.00
Total Premium:			\$981.00

Vehicle #2 2007 SUBA IMPREZA VIN #: JF1GD61687H [REDACTED] Type: Private Passenger			
Coverage	Deductible	Coverage Limits	Premium
Bodily Injury (BI)		250,000 / 500,000	\$144.00
Property Damage (PD)		100,000	\$104.00
Personal Injury Protection (PIP)		3,000	\$26.00
Uninsured Motorist Bodily Injury (UM)		250,000 / 500,000	\$38.00
Underinsured Motorist Bodily Injury (UIM)		250,000 / 500,000	\$50.00
Comprehensive (COMP)	\$500		\$49.00
Collision (COLL)	\$500		\$181.00
Tow/Roadside Assistance		100	\$7.00
Rental Reimbursement and Travel Expenses		\$28 per day / 30 day max / or \$840	\$24.00
Total Premium:			\$623.00

Vehicle #3 2004 PORS CAYENNE VIN #: WP1AB29P04 [REDACTED] Type: Private Passenger			
Coverage	Deductible	Coverage Limits	Premium
Bodily Injury (BI)		250,000 / 500,000	\$144.00
Property Damage (PD)		100,000	\$104.00
Personal Injury Protection (PIP)		3,000	\$26.00
Uninsured Motorist Bodily Injury (UM)		250,000 / 500,000	\$38.00
Underinsured Motorist Bodily Injury (UIM)		250,000 / 500,000	\$50.00
Comprehensive (COMP)	\$500		\$49.00
Collision (COLL)	\$500		\$181.00
Tow/Roadside Assistance		100	\$7.00
Rental Reimbursement and Travel Expenses		\$28 per day / 30 day max / or \$840	\$24.00
Total Premium:			\$623.00

Draper, UT



Administrator
National Highway Traffic Administration 1200
New Jersey Avenue, S.E.
Washington, D.C. 20590

