

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

From:

To:

Subject: FW: FW: Follow up to ODI Complaint: ----ODI 11121092-----

Date: Monday, September 10, 2018 2:19:58 PM

From:

Sent: Monday, September 10, 2018 2:19 PM

To: EVOQ (NHTSA) <EVOQ@dot.gov>

Subject: Re: FW: Follow up to ODI Complaint: ----ODI 11121092-----

VIN # 1FADP3K22DL

DATE OF PURCHASED OCT 2013 FROM TITUS WILL FORD TACOMA WA 98409 PH 253 475 4151

WE HAD MANY OF ELECTRIC FAILURES AND UNABLE TO STOP ENGINE WE FOUND BY REMOVING THE
KEY AND SET THE ALARM 2 TIMES IT WOULD KILL THE ENGINE

I MUST SAY TITUS WILL HAD DONE EVERYTHING THEY KNOW WHAT TO DO AND SOME BUT FORD
HAD DONE NOTHING TO HELP BUT SAYS THE DEALER IS WORKING ON THE PROBLEM. I HAVE BEEN
DRIVING FORD ALL OF MY LIFE AND THIS IS THE WORST CAR I HAVE EVER OWNED COME ON
FORD YOU CAN DO BETTER

On Mon, Sep 10, 2018 at 8:45 AM, EVOQ (NHTSA) <EVOQ@dot.gov> wrote:

Please see the attached copy of your recent complaint and instructions. Please make any necessary
edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of
complaints we receive and our limited resources, we cannot respond to every complaint.

NHTSA/Office of Defects Investigation