



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

16-AUG-2018

Reference No.
11120460

OCT 15 2018

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City DORAL State FL Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 5N1DR2MN9HC [REDACTED]
Make: NISSAN Model: PATHFINDER Model Year: 2017
Date Purchased: LEASE 2016 Dealer's Name and Telephone Number: WESTON NISSAN 954-888-6800 Engine: No: Cylinders Fuel Type:
Original Owner: Dealer's City: State: Zip Code:
Transmission Type: Antilock Brakes Cruise Control Powertrain: Multiple Failure: Incident Date(s): 01-JUN-2016

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 162000 STRUCTURE: BODY, 134000 VISIBILITY: SUN ROOF ASSEMBLY Failure Mileage: 25767 Failure Speed:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15):
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: Number of Deaths: Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2017 NISSAN PATHFINDER. THE CONTACT STATED THAT WATER ENTERED THE SUN ROOF AND CAUSED A MILDEW ODOR INSIDE THE VEHICLE. THE VEHICLE WAS TAKEN TO BILL SEIDLE'S NISSAN (10500 NW 12TH ST, MIAMI, FL 33172, (305) 637-5319) WHERE THE CONTACT WAS INFORMED THAT THE VEHICLE WAS DESIGNED IN THAT MANNER. NO FURTHER ASSISTANCE WAS PROVIDED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 25,767.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

WATER ENTERS THE CAR VIA THE SUNROOF, WHILE CLOSED, AND ACCUMULATES IN A GUTTER TYPE CHANNEL. SOME OF THE WATER DRAINS VIA 2 DRAIN HOLES, HOWEVER SOME OF THE WATER REMAINS PONDING. IT IS THIS PONDING WATER WHICH WITH TIME CAUSES A MILDEW SMELL IN THE CAR. I BELIEVE THIS IS A SAFETY ISSUE BECAUSE MILDEW SPORES WILL ENTER THE BODY AND HAS BEEN IDENTIFIED AS A CAUSE OF CERTAIN HUMAN ILLMENTS. WHEN I MET WITH THE NISSAN REPRESENTATIVE AND A NISSAN DEALER SERVICE MANAGER, WE OPENED THE SUNROOF OF A NEW CAR AT THEIR LOT, AND IT HAD PONDING WATER WHICH WILL EVENTUALLY TURN INTO MILDEW. I AM SIMPLY ATTACH ADDITIONAL SHEETS IF NECESSARY ASKING TO END MY LEASE SO I CAN LEASE ANOTHER CAR WITH NO SUNROOF. I SUFFER FROM ALLERGIES AND THE SMELL IS REALLY AFFECTING ME. PLEASE HELP. THANKS.

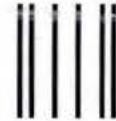
U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

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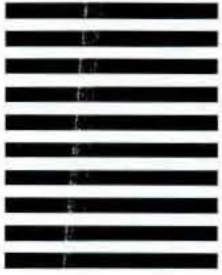


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US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



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