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U.S. Department of Transportation
National Highway Traffic Safety Administration

NHTSA

February 2, 2022

[redacted]

NEF-109 tgd
Ref. No. 11119210

Cape Neddick, M[redacted]

Dear[redacted]

Thank you for the follow up letter about your model year (MY) 2016 Porsche Macan vehicle. I am pleased to respond.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. We re-examined our database to identify whether a safety defect trend exists with the windshield wipers in MY 2016 Porsche Macan vehicles. At this time, the National Highway Traffic Safety Administration (NHTSA) has not identified sufficient evidence to open a safety defect investigation or to initiate a recall. However, we entered your information into NHTSA's database, where it will be used with other reports to identify any safety defect trends that may require our attention. You can learn more about NHTSA's investigation and recall process on our website at
https://www.nhtsa.gov/sites/nhtsa.dot.gov/files/documents/mvdefectsandrecalls_808795.pdf.

In addition, while researching your problem we found that NHTSA Safety Recall No. 21V-131 is open on your vehicle (enclosed). This recall addresses a problem with the front passenger seat occupancy sensor mat that may degrade and fail to detect a passenger in the front seat in certain MY 2016 through MY 2018 Porsche Macan vehicles. We recommend that you contact Porsche and your dealer to schedule an appointment to have this recall completed as soon as possible.

If you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, please complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.gov or call the Vehicle Safety Hotline at 888-327-4236. Also, you may review owners' complaints, safety recalls, manufacturers' service bulletins, etc., on our website.

Sincerely,

Randy Reid

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosure

Search for Open Recalls by VIN

Enter VIN: Search

The results will show up below. (To search by another VIN simply replace the previous VIN entered above and select Search. To avoid the reCAPTCHA challenge, do NOT use the new VIN option at the bottom of the results)

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Search Safety Problems
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- Recalls FAQ

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Recalls Results by VIN - Vehicle Identification Number

Print

VIN: WP1AF2A58GL[redacted]

Year: 2016 **Make:** Porsche **Model:** Macan Turbo

Number of Open Recalls: 1

NHTSA Recall Number: 21V-131 **Recall Date:** April 30, 2021

Manufacturer Recall Number: AMA2

SUMMARY:
Sensor mats for the seat occupancy detection system, located in the front passenger seat cushion contains a conductive fabric that can fracture prematurely.

SAFETY RISK:
If warnings are ignored, the front passenger airbag may not deploy in a type of a crash in which it is designed to deploy.

REMEDY:
The vehicles will be recalled to the workshop and an optimized sensor mat and seat cushion will be installed free of charge.

RECALL STATUS: **Recall INCOMPLETE**

MANUFACTURER NOTES:

If the manufacturer has failed or is unable to remedy this safety recall for your vehicle in a timely manner, please contact the NHTSA Vehicle Safety Hotline at: 1-888-327-4236 or TTY: 1-800-424-9153 or file an online complaint with NHTSA.

THIS RECALL DATA LAST REFRESHED: Sep 1, 2021

Additional Safety Information

Besides the VIN search tool you just used, NHTSA offers additional safety information based on a vehicle's make, model, and model year and not tied to any particular VIN. A search by vehicle make, model, and model year gives you access to information about technical service bulletins, NHTSA investigations, and owner complaints, as well as safety recalls on aftermarket equipment that is often not linked to a particular VIN or even to your vehicle's manufacturer.

To search NHTSA's safety information based on your vehicle's make, model, and model year, please go to the Safety Issues & Recalls section and follow the instructions there.

Recall information for this manufacturer is only available going back to January 31, 2007. If your vehicle was manufactured before this date, please contact the manufacturer for possible additional recall information.

Enter another VIN here: WP1AF2A58GLE[redacted]

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Last Updated: March 2021. Version 1.2