



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

**Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects**
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

31-JUL-2018

Reference No.
11114791

OCT 15 2018

Daytime Telephone Number

E-mail Address

Evening Telephone Number

OWNER INFORMATION (Type or Print)

Name

Address

City

ROCKVILLE

State

MD

Zip Code

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

JTDBT123235

Make

TOYOTA

Model

ECHO

Model Year

2003

Date Purchased

11/7/02

Dealer's Name and Telephone Number

Lake Forest Toyota, Inc. (Fitzgerald)

Engine:

No: Cylinders

4

Fuel Type:

Regular

Original Owner

☒

Dealer's City

Rockville

State

MD

Zip Code

20852

Transmission Type

Automatic

☐ Antilock Brakes

☐ Cruise Control

Powertrain

1.5 liter 4 cylinder

Multiple Failure:

Incident Date(s)

18-JUL-2018

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 180000 VEHICLE SPEED CONTROL, 030000 BRAKES (PWS)

Failure Mileage

80000

Failure Speed

15

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2003 TOYOTA ECHO. WHILE DRIVING 15 MPH, THE VEHICLE ACCELERATED RAPIDLY ON ITS OWN WHEN THE BRAKE PEDAL WAS DEPRESSED. THE FAILURE OCCURRED WITHOUT WARNING. DUE TO THE FAILURE, THE VEHICLE RAN A RED LIGHT. THE CONTACT PULLED INTO A DRIVEWAY AND TURNED OFF THE VEHICLE. THE CONTACT WAS ABLE TO RESTART THE VEHICLE. THE CONTACT CALLED FITZGERALD TOYOTA GAITHERSBURG AT (301) 921-0300 (LOCATED AT 907 N FREDERICK AVE, GAITHERSBURG, MD 20879), BUT THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS APPROXIMATELY 80,000.

I called Fitzgerald Toyota back after they called. The service manager told me that it should not happen, but to do a diagnostic would be \$180/hr. He said they could look at it. It has been serviced for entire time that we have had and no problems. I was not going to pay \$180/hr. to have that done, when other reports from Echo owners have had same problem and Toyota would fix.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.