INFORMATION REDACTED PURSUANT TOTHE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository ☐
30-JUL-2018 OCT 23 2018	Reference No. 11114606

OWNER INFORMATION (Type or Print)

Name	[redacted]	Number	E-mail Address
Address	[redacted]		
City ENCINITAS	State CA	Zip Code [redacted]	Evening Telephone Number [redacted]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
1RF120610Y1[redacted]	MONACO COACH	SIGNATURE	2000

Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:
11/5/2018	[redacted] (PRIVATE PARTY)		No: Cylinders	
Original Owner ☐	Dealer's City	State CA. Zip Code [redacted]		Diesel

Transmission Type		Powertrain	Multiple Failure:	Incident Date(s)
	☒ Antilock Brakes ☒ Cruise Control	Allison Transmission		22-JUL-2018

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 020000 SUSPENSION	Failure Mileage	Failure Speed
TAG AXEL	106000	45

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No			N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2000 MONACO COACH SIGNATURE. WHILE DRIVING 45 MPH, THE TAG AXLE FRACTURED WITHOUT WARNING. THE VEHICLE WAS TOWED TO AN INDEPENDENT MECHANIC FOR DIAGNOSTIC TESTING AND REPAIRS. THE LOCAL DEALER AND MANUFACTURER WERE NOT NOTIFIED. THE FAILURE MILEAGE WAS 106,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Our Tar gret Brake as shown in the photo. as The Straight Box design was defective and recalled.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use $300

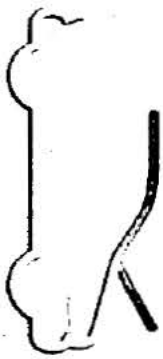
NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline

888-327-4236

NHTSA
www.nhtsa.gov

Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

[redacted]

Encinitas, CA. [redacted] Tel: [redacted]

our 2000 Monaco had a [redacted] for a defectively designed tag axel.

Enclosed are receipts showing:

Fleet service labor to put on new axel: 5999.39

Arizona RV Salvage to find used axel 2420.50

$ 8419.89

also attached is a photo of the replacement axel which is curved.

and the original axel which was straight.

8419.89
Tow 1700 -
Tow 600
10,719.89. total cost for Broken Axel

'e're Always With You John Haddad

FREEWAY Towing

Tel: (661) 252-8869 • Fax: (661) 252-5118
26921 Ruether Ave. Santa Clarita, CA 91351

Bill To [redacted] Date In: 8-14-2018
Name: [redacted] Date Out: _____
Address: _____
City: [redacted] Phone: [redacted]
VIN #: _____

YEAR	MAKE	MODEL	LICENSE PLATE
	TIRE SERVICE	Monico - RV	

TYPE OF TOW	EXTRA LABOR	CONDITION OF CAR	
☐ WHEEL LIFT	☐ WINCH OUT	☐ NEW	☐ COLLISION
☐ FLAT BED	☐ DOLLY TOW	☐ GOOD	☐ TOWED FRONT
☐ MEDIUM DUTY	☒ SERVICE CALL	☐ FAIR	☐ TOWED REAR
☒ HEAVY DUTY	☐ REMOVE DRIVE LINE	☒ BAD	☐ TIME: _____
☐ LANDOLL	☐ AIR BRAKES	☐ REQ. BY: _____	

LOCATION OF PICKUP S/B 5 By 14 Fwy
TAKEN TO _____
2nd TOW _____

STORAGE FROM _____ TO _____ # DAYS _____ @ _____ DAY _____
O.R.# _____ ☐ POLICE CALL ☐ AAA PLUS CALL
☐ NO AAA REFUND ☐ MEMBER NOT WITH CAR
P.O.# _____ ☐ AUTO CLUB OVER TOW AT TIME OF SERVICE

☐ DISP _____ ☐ 97 TIME _____ ☐ 98 TIME _____ ☐ LOG # _____

KEY ☒ YES ☐ NO	Mileage Ending	1st Tow	
INVOICE:	Mileage Start	Per Mileage	
	Miles	2nd Tow	
Driver WH Truck HVY	Per Mile	Storage	
I, THE UNDERSIGNED, DO HEREBY CERTIFY THAT I AM LEGALLY AUTHORIZED AND ENTITLED TO TAKE POSSESSION OF THE VEHICLE DESCRIBED ABOVE AND ALL PERSONAL PROPERTY THEREIN. I HAVE RECEIVED VEHICLE IN SATISFACTORY CONDITION. Not responsible for loss or damage to cars or articles left in cars in case of fire, theft or any other cause beyond our [redacted]		Service Call	$600.00
		Flat Rate	
		Hourly	
		Liened	
		Labor	
Signed _____		TOTAL →	$600.00

PAID BY: ☐ CASH ☐ BILLED ☒ CREDIT CARD ☐ CHECK#

Upon request, you are entitled to receive a copy of the Towing Fees and Access Notice

FREEWAY TOWING INC
26921 RUETHER AVE
SANTA CLARIT CA 91351
08/14/2018 08:55
MID: XXXXXXXXX001 TID: XXXXX001

CREDIT CARD

MC SALE

Card = XXXXXXXXX[redacted]
SEQ #: 91
Trans #: 1091
Approval Code: 71548P
Entry Method: Manual
Mode: Online

SALE AMOUNT $600.00

X

THANK YOU

MERCHANT COPY

Anaheim-Fullerton Towing Co.
1122 N. Anaheim Blvd.
Anaheim, CA 92801
Ph: 714-533-4575 • 800-772-7892
Fax: 714-776-5418
www.aftowing.com

USDOT 242407

Invoice To:
[redacted]

CA
CA

Invoice Date:	10/10/2018
Invoice#:	[redacted]
DR / Log#:	[redacted]
PO#:	
Released By:	Elvia

Year	Make	Model	Color	Body	License	Odometer	VIN
	MONACO		MUL	MH	[redacted]		

Vehicle Towed From	Lot Name / Lot Section	Tag # / Keys Held	Lien Sale Price
3520 E. MIRALOMA AVE. ANAHEIM	/	/	

Vehicle Towed To	Call No	Account	Reason	Description	Tow Date
2403 INDUSTRY ST. CLOSES AT 5 PM OCEANSIDE	0000000081778	COD [redacted]			10/09/2018

Call Taken Date / Time	On Site Date / Time	Completed Date / Time	Storage Out Date / Time
10/09/2018 13:55:00	10/10/2018 13:46:00	10/10/2018 19:30:00	

[redacted]

Date / Time	Driver	Truck	Service Description	Quantity	Service Price	Total
10/09/2018 13:55:00	[redacted]	725	3 Axle Landoll	1.0	1500.00	1500.00
10/09/2018 13:55:00	[redacted]	725	PERMITS	1.0	200.00	200.00

Sub Total	1700.00
Net Total	1700.00
Amount Paid	1700.00
Credit Card	1700.00
Balance	0.00

********** [redacted] Approval Code: 26417P

Upon request, you are entitled to receive a copy of the Towing Fees and Access Notice.

Released To: [redacted]

Signed _____ Date _____

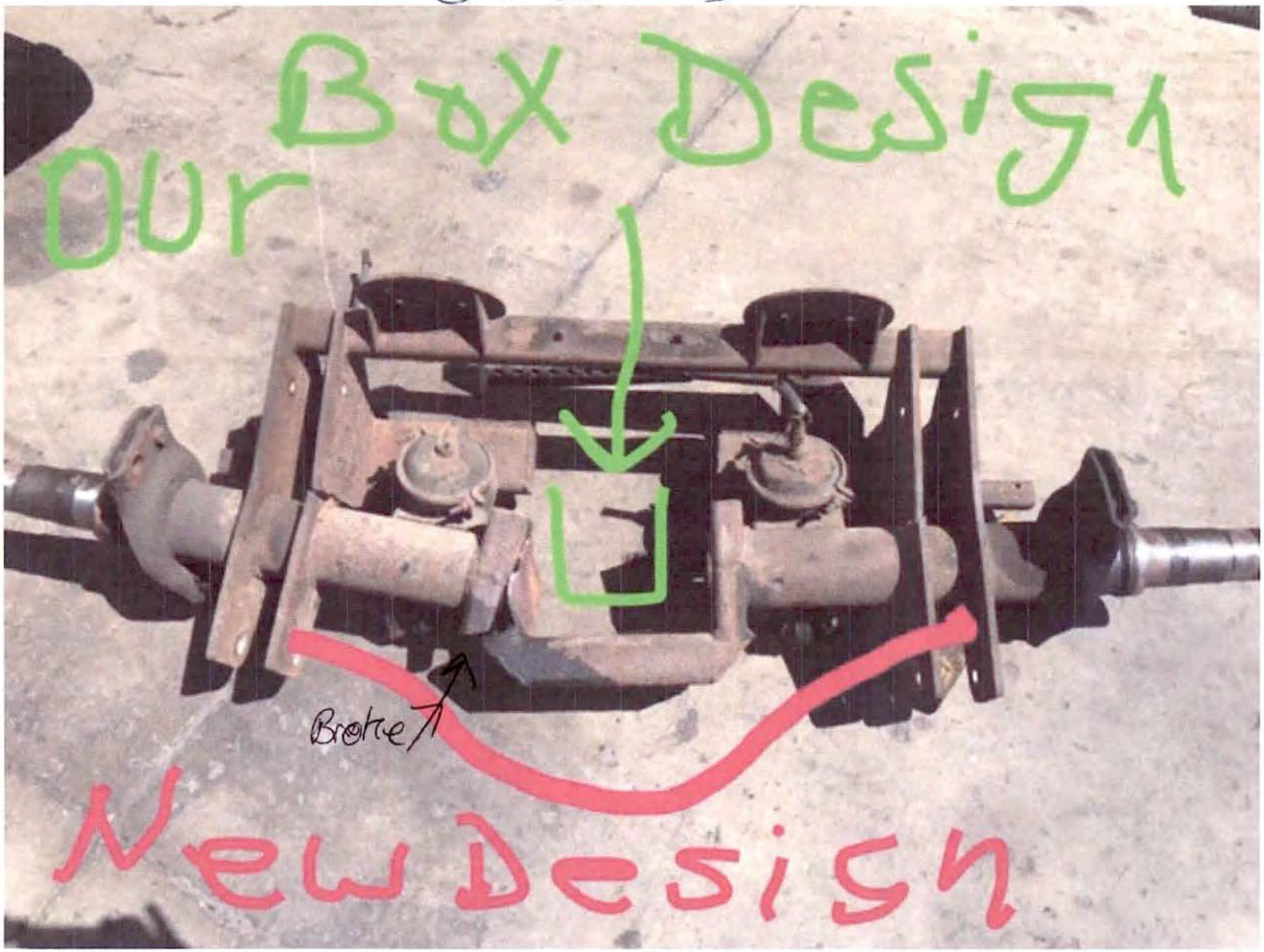
Driver License Number _____ Phone Number _____

PAID

[redacted]

Squared Box
is our Axle
recalled Design
Curved Tube
is NewDesign

OUR Broken Tag Axel



MONACO

October 11, 2001

VEHICLE SAFETY DEFECT SERVICE BULLETIN
Recall Campaign No. 01V328
Monaco File # [redacted]
Tag Axle Welds

Re: Tag Axle Welds

Dear Monaco or Holiday Rambler Dealer:

Monaco Coach Corporation has initiated a voluntary safety recall campaign relating to certain 2001 Holiday Rambler Navigator; Monaco Signature, Executive, and Dynasty, 2002 Holiday Rambler Navigator; Executive and Dynasty Class A motorcoaches with tag axles. A copy of the notification letter that is being sent to owners is enclosed.

The National Traffic and Motor Vehicle Safety Act provides that each vehicle that is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. Generally, failure to repair within sixty (60) days after the owner's first delivery for repair is assumed to be an unreasonable delay.

THE ISSUE

The welds used to secure the tag axle to the tag axle drive shaft loop may fail. Under certain conditions it may be possible for separation of the tag axle from the motorhome.

AFFECTED MOTOR COACHES

Affected motorcoaches are certain 2001 and 2002 Holiday Rambler Navigator; Monaco Signature, Executive and Dynasty motorcoaches with tag axles produced between June 23, 2000 and May 15, 2001. Each model involved and their VIN's are as attached.

If our records indicate that you have any of the affected motorcoaches in your inventory, they will be listed on an attachment, enclosed and you will receive an owner notification letter identifying those units.

MONACO

October 11, 2001

VEHICLE SAFETY DEFECT SERVICE BULLETIN
Recall Campaign No. 01V328
Monaco File # [redacted]
Tag Axle Welds

Re: Safety Recall – Tag Axle Welds

Dear Owner:

This notice is sent to you with accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Monaco Coach Corporation has decided that a defect, which relates to motor vehicle safety exists in specific model year 2001 Holiday Rambler Navigator; Monaco Dynasty, Signature, Executive, and 2002 Holiday Rambler Navigator; Monaco Dynasty, Executive Class A motorhomes with tag axles produced between June 23, 2000 and May 15, 2001. According to our information, your motorhome identified on the enclosed form is affected.

The nature of the defect relates to possible failures of the welds used to secure the tag axle to the tag axle drive shaft loop. As a result, the tag axle tube may separate from the drive shaft loop, move out of alignment and contact chassis components resulting in damage to the tire and chassis components. Under extreme conditions it may be possible for the tag axle to be torn from the control tower and separate from the motorhome. Accordingly, it is important that this recall service is performed immediately.

The remedy will involve inspections of the welds, re-welding and adding support gussets. The correction will be provided at no charge to you.

Please contact your Monaco or Holiday Rambler dealer immediately to arrange for a service appointment. Instructions for making this correction have been sent to your dealer and parts are readily available.

MONACO COACH CORPORATION

THE REPAIR

The correction will involve inspections of the welds, re-welding, and adding support gussets at no cost to the owners. Enclosed are repair instructions for performing the correction. The labor operation number and labor time allowances are contained in the repair instructions. Parts are available. If you have any questions concerning the repair procedure on any coach, call any technical advisor in Monaco's Oregon or Indiana customer service department.

DEALER CAMPAIGN RESPONSIBILITY

All unsold new motorcoaches in your possession that are subject to this recall campaign must be held and inspected/repaired in accordance with this service procedure of this campaign bulletin before owners take possession of these motorcoaches. Please service all motorcoaches subject to this recall campaign at no charge to the owners, regardless of mileage, age or vehicle ownership, from this time forward.

In addition to a letter, owners will receive a recall notification/dealer claim form. The motorcoach owner will present this form to you upon arrival for the service appointment. Please review the instructions on the face the notification form and fill in the claim form when the repair is completed.

You should contact owners of motorcoaches recently sold from your new vehicle inventory for which you have received the owner notification letter and make arrangements to perform the required correction according to the instructions enclosed with this bulletin. At a minimum, mail to such an owner a copy of the owner notification letter accompanying this bulletin.

In summary, whenever a motorcoaches subject to this campaign enters your vehicle inventory or is in your dealership for service in the future, please take the steps necessary to be sure that the campaign correction has been made before selling or releasing the motorcoaches.

Sincerely,

Michael L. Kurtz

Michael L. Kurtz
Technical Coordinator
Monaco Coach Corporation

Enclosures

MKM/rsd

FLEET SERVICES Inc.
Since 1966
3520 E. Miraloma Avenue
Anaheim, CA 92806
Phone: (714) 630-4213 • Toll Free: (800) 564-3533 • Fax: (714) 630-9278
Email: info@fleetservicesinc.com
Website: www.fleetservicesinc.com

Invoice: [redacted]
Date / Hour: 10/5/2018 11:23:55AM
Repair Order [redacted]
Customer: [redacted]
Branch: Anaheim
Total Invoice: $ 5,999.39
COD

Bill To: [redacted]
ANAHEIM, CA [redacted]

Ship To: [redacted]
ANAHEIM, CA [redacted]

Work: [redacted] Shop: 6302180

Customer P/O: hstrubberg House - Anaheim Orig R/O: 0 Completion Date: 10/5/2018

Supp.	Part	Description / Ref Number	U/M	Quantity	Price	Extended Price
XX	206-8 KIT	HOSE WITH ENDS	EA	2.0	$149.32	$298.64
		Task 5 Subtotals		Parts:		$298.64
				Labor:		$202.50
				Task 5 Subtotals		$501.14

Task: 6 1300060 INSPECT / REPAIR DISC BRAKES HEAVY DUTY **Department: Service**

Complaint: FOUND FRONT ROTORS CRACK WHEN SECURING TO LIFT VEHICLE. REMOVE FRONT TIRE TO IDENTIFY BRAKES.

Correction: SUSPENSED FRONT OF COACH. REMOVE FRONT TIRES. FOUND CALIPER PINS SIEZED. INNER PAD LESS THAN 10% ON DRIVER SIDE. REMOVED UPPER PIN ON PASSENGER SIDE LOWER PIN SIEZED. REMOVED HUB AND SEAL TO IDENTIFY PARTS. CUSTOMER DECLINDED FURTHER REPAIRE DUE TO COST. CUSTOMER MUST TOW THE COACH FROM THE SHOP DUE TO POOR BRAKES. CUSTOMER ASSUMES ALL RESPONSIBILI[redacted] BRAKES AND BRAKING COMPONENTS [redacted] (INITALS). USED PARTS REINSTALLED FOR TIRES TO BE INSTALLED FOR TOW C[redacted]Y TO PICK UP. NEW BRAKES, ROTOR, SEALS AND FRONT BEARING REPACK NEEDED OR CATASTROFIC FAILURE WILL OCCUR [redacted] NITIALS)

Supp.	Part	Description / Ref Number	U/M	Quantity	Price	Extended Price
		Task 6 Subtotals		Parts:		$0.00
				Labor:		$210.00
				Task 6 Subtotals		$210.00

Task: 7 1300240 INSPECT / REPAIR REAR DISC BRAKES HEAVY DUTY **Department: Service**

Complaint: FOUND CRAKES IN ROTORS WHEN REMOVING TAG AXLE. REMOVE WHEEL TO IDENTIFY BRAKES

Correction: SUSPENSED DRIVE AXLE OF COACH. REMOVE DUAL TIRES. FOUND CALIPER PINS SIEZED. PENATRATING OIL USED TO FREE PINS. PINS ARE DAMAGED. REMOVED HUB AND SEAL TO IDENTIFY PARTS. CUSTOMER DECLINDED FURTHER REPAIRE DUE TO COST. CUSTOMER MUST TOW THE COACH [redacted] SHOP DUE TO POOR BRAKES. CUSTOMER ASSUMES ALL RESPONSIBILITY FOR BRAKES AND BRAKING COMPONEN[redacted]TALS). USED PARTS REINSTALLED FOR TIRES TO BE INSTALLED FOR TOW COMPANY [redacted] K UP. NEW BRAKES, ROTOR, SEALS AND AXLE OIL ADDED TO DIFF NEEDED OR CATASTROFIC FAILURE WILL OCCUR [redacted] INITIALS)

Supp.	Part	Description / Ref Number	U/M	Quantity	Price	Extended Price
		Task 7 Subtotals		Parts:		$0.00
				Labor:		$210.00
				Task 7 Subtotals		$210.00

Task: 8 5600010 INSPECT / REPAIR HYDRAULIC SYSTEM **Department: Service**

Complaint: CUSTOMER STATES HYDRAULIC COOLER IS LEAKING NEAR RADIATOR. INSPECT AND ADVISE REPAIRS.

Correction: FOUND HYDRAULIC OIL AROUND LOWER CENTER OF COOLER. RUST AND DETERIATION ON MOUNTING BOLT PRESENT AND MAY COMPRIMIZE THE BOTTOM OF THE CAC WHEN REMOVED. FOUND RADIATOR BADLY IMPACTED WITH OIL AND DIRT POTENTIALLY CAUSING AND OVER HEAT ISSUE. FOUND HYDRAULIC MOTOR/FITTING LEAKING. POSSIBLE REAR MAIN LEAKING.

Status: Deferred: Reason: COST Date: 10/4/2018 1:23:57PM

Detail Tax Info:

Sales Tax	$64.15
Total	$64.15

Total Parts:	**$827.74**
Total Labor:	**$5,077.50**
Total Miscellaneous:	**$30.00**

** See Last Page for Invoice Total **

FLEET SERVICES Inc.

Since 1966

3520 E. Miraloma Avenue
Anaheim, CA 92806
Phone: (714) 630-4213 • Toll Free: (800) 564-3533 • Fax: (714) 630-9278
Email: info@fleetservicesinc.com
Website: www.fleetservicesinc.com

Invoice: [redacted]
Date / Hour: 10/5/2018 11:23:55AM
Repair Order: [redacted]
Customer: [redacted]
Branch: Anaheim
Total Invoice: $ 5,999.39
COD

Bill To: [redacted]
ANAHEIM, CA [redacted]

Ship To: [redacted]
ANAHEIM, CA [redacted]

Work: [redacted] Shop: 6302180

Customer P/O: hstrubberg House - Anaheim Orig R/O: 0 Completion Date: 10/5/2018

Unit Number: [redacted] **Model Year: 2000** **Make/Model: MONACO Signature**
Type: Motor Home **VIN: 1RF120610Y1[redacted]** **Meter: 106703 Miles**

Task: 1 1600530 INSPECT/REPAIR DROP AXLE — Department: Service

Complaint: REAR AXLE BROKEN. REMOVE AND INSPECT.
Correction: STRIPED AXLE TO REMOVE FROM COACH. REMOVED TAG AXLE FROM COACH. CLEANED MOUNTING SURFACES FOR NEW AXLE. INSTALLED NEW AXLE IN REVERSE ORDER. TORQUED BOLTS TO SPEC.

Supp.	Part	Description / Ref Number	U/M	Quantity	Price	Extended Price
		Task 1 Subtotals		Parts:		$0.00
				Labor:		$2,970.00
				Task 1 Subtotals		$2,970.00

Task: 2 1301910 REPLACE WHEEL SEAL — Department: Service

Complaint: REMOVE HUBS, INSPECT HUB, BEARINGS, BRAKES, AND DRUMS. ON USED AXLE.

Supp.	Part	Description / Ref Number	U/M	Quantity	Price	Extended Price
ST	330-3009	HUB CAP GASKET	EA	2.0	$2.63	$5.26
FE	380025A	SEAL	EA	2.0	$60.15	$120.30
		Task 2 Subtotals		Parts:		$125.56
				Labor:		$675.00
				Task 2 Subtotals		$800.56

Task: 3 1600320 REPLACE REAR SHOCKS — Department: Service

Complaint: REPLACE TAG AXLE SHOCKS (PROVIDED) AND DRIVE AXLE SHOCKS

Supp.	Part	Description / Ref Number	U/M	Quantity	Price	Extended Price
XX	24-187312	SHOCK	EA	2.0	$160.50	$321.00
	Freight	Freight		1.0	$30.00	$30.00
		Task 3 Subtotals		Parts:		$321.00
				Labor:		$405.00
				Miscellaneous:		$30.00
				Task 3 Subtotals		$756.00

Task: 4 2400218 REPLACE U-JOINTS AS NEEDED: — Department: Service

Complaint: REPLACE U-JOINT THAT WERE CUT TO REMOVE TAG AXLE ASSEMBLY.
Correction: REMOVED U-JOINT CAPS FROM DRIVELINE. CLEANED YOKE AND DRIVELINE. INSTALLED NEW U-JOINT IN DRIVELINE.

Supp.	Part	Description / Ref Number	U/M	Quantity	Price	Extended Price
RF	M279X	1610 UJOINT-MXL	EA	1.0	$82.54	$82.54
		Task 4 Subtotals		Parts:		$82.54
				Labor:		$405.00
				Task 4 Subtotals		$487.54

Task: 5 1300810 REPLACE BRAKE LINES / HOSES — Department: Service

Complaint: REPLACE AIR LINES CUT TO REMOVE TAG AXLE
Correction: CUT AIR LINE FITTING TO REMOVE AIR LINES TO REMOVE TAG AXLE. INTALLED NEW AIR LINES TO TAG AXLE BRAKE CHAMBERS.

** See Last Page for Invoice Total **

arfc

Like 1

2001 MONACO COACH SIGNATURE Recall - Campaign #01V328000

Auto Recalls For Consumers

2001 MONACO COACH SIGNATURE RECALL - #01V328000

RECALL FOR SUSPENSION

VEHICLE DESCRIPTION: MOTOR HOMES EQUIPPED WITH TAG AXLES. WELDS USED TO SECURE THE TAG AXLE TO THE TAG AXLE DRIVE SHAFT LOOP COULD FAIL.

Information provided by the National Highway Traffic Safety Administration.

- Send to a friend
- Hide Form

Vehicle	**2001 MONACO COACH SIGNATURE**
Manufacturer	MONACO COACH CORP.
Manufactured between	6/23/2000 - 5/15/2001
Recalled on	10/16/2001
Influenced by	MONACO COACH CORP.
Owners Notified on	10/18/2001
# Affected	677
Recalled for	SUSPENSION
Description	VEHICLE DESCRIPTION: MOTOR HOMES EQUIPPED WITH TAG AXLES. WELDS USED TO SECURE THE TAG AXLE TO THE TAG AXLE DRIVE SHAFT LOOP COULD FAIL.
Consequences	AS A RESULT, THE TAG AXLE TUBE COULD SEPARATE FROM THE DRIVE SHAFT LOOP, MOVE OUT OF ALIGNMENT, AND CONTACT CHASSIS COMPONENTS RESULTING IN DAMAGE TO THE TIRE AND CHASSIS COMPONENTS. IT MAY BE POSSIBLE FOR THE TAG AXLE TO BE TORN FROM THE CONTROL TOWER AND SEPARATE FROM THE MOTOR HOME.
Corrective action	DEALERS WILL INSPECT THE WELDS, RE-WELD AND ADD SUPPORT GUSSETS. OWNER NOTIFICATION BEGAN OCTOBER 18, 2001. OWNERS WHO TAKE THEIR VEHICLES TO AN AUTHORIZED DEALER ON AN AGREED UPON SERVICE DATE AND DO NOT RECEIVE THE FREE REMEDY WITHIN A REASONABLE TIME SHOULD CONTACT MONACO AT 1-800-685-6545.

[redacted]

Notes	ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S AUTO SAFETY HOTLINE AT 1-888-DASH-2-DOT (1-888-327-4236).
See also	2001 MONACO COACH SIGNATURE Recall for UNKNOWN OR OTHER 2001 MONACO COACH SIGNATURE Recall for SEAT BELTS, FRONT, BUCKLE ASSEMBLY 2001 MONACO COACH SIGNATURE Recall for SERVICE BRAKES, AIR, CONTROLS 2001 MONACO COACH SIGNATURE Recall for EQUIPMENT, RECREATIONAL VEHICLE

[redacted]

Arizona RV SALVAGE

Used Parts & Accessories for Motor Homes, Travel Trailers And Bus Conversions

2600 S. 7TH Ave Phoenix, AZ 85007 • 602-272-0301 • WWW.AZRVSALVAGE.COM

ATTN Matt Vaneck

Phone

Memo [redacted] No [redacted] Date 8-8 2018

Sold To [redacted] t Services

Address [redacted]

Anaheim, CA [redacted]

SOLD BY	CASH	C.O.D.	CHARGE

NO REFUNDS

QUANTITY	DESCRIPTION	PRICE	AMOUNT
	Monaco Tag Axle		2000 00
	Shipping + Handleing		350 00
	email picture when pulled to [redacted]		
	(ALL SALES FINAL)	SUB-TOTAL	
	cc Processing Fee	~~TAX~~	70 50
	30 DAY EXCHANGE WITH RECEIPT	TOTAL	2420 50

NO RETURN ON "AS IS" OR SPECIAL ORDER ITEMS.
30 DAY LIMITED WARRANTY ON APPLIANCES.

Rec'd by _____

FLEET SERVICES Inc.

Since 1966

3520 E. Miraloma Avenue
Anaheim, CA 92806
Phone: (714) 630-4213 • Toll Free (800) 564-3533 • Fax: (714) 630-9278
Email: info@fleetservicesinc.com
Website: www.fleetservicesinc.com

Invoice: [redacted]
Date / Hour: [redacted] 11:23:55AM
Repair Order: [redacted]
Customer: [redacted]
Branch: Anaheim
Total Invoice: $ 5,999.39
COD

Bill To: [redacted]
ANAHEIM, CA [redacted]

Ship To: [redacted]
ANAHEIM, CA [redacted]

Work: [redacted]
Shop: 6302180

Customer P/O:	hstrubberg	House - Anaheim	Orig R/O: 0	Completion Date: 10/5/2018

Invoice Subtotal:	**$5,935.24**
Total Tax:	**$64.15**
Total Invoice:	**$5,999.39**

Payment Method	Terms	Due Date
COD	Net 10th	11/10/2018

Remit To:
Fleet Service, Inc. - Anaheim
P.O. Box 568

Atwood, CA 92811

DANGER WARNING
CUSTOMER ASSUMES ALL RESPONSIBILITIES AND LIABILITIES ON THEIR DECISION NOT TO HAVE [redacted]

BR[redacted]
X_____

Estimate Amount $ [redacted]
Parts and Labor)

Signature: X [redacted]

Have Parts for Customer:
_____ YES
_____ NO

ereby authorize the repair work hereinafter set forth to be done alone with the necessary materials and agree that you are not responsible for the loss or mage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or any other delays caused by unavailability of parts or lays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, ighways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of airs thereto.