



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

26-JUL-2018

Reference No.

11113896

SEP 21 2018

OWNER INFORMATION (Type or Print)

Name

Address

City

CLAYTON

State

GA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

4T1BK46K37U

Make

TOYOTA

Model

CAMRY

Model Year

2007

Date Purchased

AUG - 2006

Dealer's Name and Telephone Number

METRO TOYOTA

Engine:

No: Cylinders

6

Fuel Type:

REGULAR

Original Owner

☒

Dealer's City

CLEVELAND

State

OH

Zip Code

Transmission Type

U660E

☒ Antilock Brakes

Powertrain

☒ Cruise Control

Multiple Failure:

Incident Date(s)

15-MAR-2018

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 100000 POWER TRAIN

TRANSMISSION

/ CRUISE + ENGINE + TRANSMISSION

ELECTRONIC CONTROL SYSTEM (ETCS)? NOT SURE WHAT FAILED?

Failure Mileage

136000

Failure Speed

60

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2007 TOYOTA CAMRY. WHILE DRIVING UPHILL WITH THE CRUISE CONTROL ENGAGED AT APPROXIMATELY 60 MPH, THE CRUISE CONTROL FAILED TO DISENGAGE WHEN THE BRAKE PEDAL WAS DEPRESSED. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC WHO DETERMINED THAT THE TRANSMISSION FAILED AND NEEDED REPLACEMENT. THE VEHICLE WAS REPAIRED. THE DEALER WAS NOT CONTACTED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE AND CASE NUMBER: 1803150976 WAS OPENED. THE APPROXIMATE FAILURE MILEAGE WAS 136,000. (NOTE CORRECTION BELOW. PLEASE UPDATE INFO) THANKS

* THE CRUISE CONTROL REQUESTED POWER, ELECTRONIC FAILURE BETWEEN CRUISE, ENGINE + TRANSMISSION, CAUSING ENGINE RPM TO ACCELERATE WITH NO POWER FROM TRANSMISSION. I HIT BRAKE PEDAL TO KEEP ENGINE FROM BEING DAMAGED. FEW SECONDS LATER TRANSMISSION THUMPED/CLUNKED.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

* TRANSMISSION DAMAGED FROM THAT POINT. I DROVE CAR WITH OUT CRUISE CONTROL TILL NEW TRANSMISSION WAS INSTALLED