

JUL 10 2018

Missoula, Montana
July 6, 2018

To whom it may concern,

OL-1113750-2914

I contacted GMC over a year ago and they never even responded.

A couple of years ago I purchased a well maintained 1997 Oldsmobile Bravada. It had 110,000 miles on it. I had always been a Nissan or Ford driver but figured I would give GM a try.

I am not wealthy by any means and was just looking for a good, reliable car.

At this time I am livid about the dangers of driving this SUV, and the fact that obviously GMC does not care about hurting or killing innocent people, or costing their customers thousands of dollars.

I have no added features on my vehicle. It started charging a little different than normal and finally my alternator went out. I consider this routine so I bought another one and put in it. It still didn't charge right. I took that alternator back and had two different places check it. It tested ok and when I put my multimeter on it. It was indeed putting out power. However when I am at a stop light and my idle drops it goes down to 9 volts or less, and my lights get really dim. It does it really bad when under load A/C, wipers, lights on etc. This is a huge safety hazard. I took it to a shop and they couldn't figure out what was wrong. I then talked to a different mechanic. I had them install an expensive large alternator \$500. Then I went and bought a bigger battery and had them rewire it with heavy wire. The charging system works fine except at stop lights. My lights almost go completely out because my voltage drops so I cannot see where I am driving and if my voltage drops too far the vehicle dies. I started researching it online and discovered that you have many tsb on it. One is TSB # 02-06-03-008A. It covers many vehicles over many years, and basically tells you not to try to fix the problem. How can you in good conscience not do a recall? When your lights are going dim at every light it is a safety feature. What if some person hits a bicyclist or pedestrian because he can't see them and you have no moral problems selling vehicles that you know have safety problems?

A couple of months after I bought the car I started having transmission trouble. It was dropping codes like crazy, and often getting stuck in hobble mode. After some research I discovered that a hole in the fusebox was only putting out 7 volts at times when it should put out over 12 volts. I had that fixed and the tranny worked fine. At 150,000 miles it started vibrating violently. I looked it up and gm said it was normal. I do not think it is normal for a vehicle to vibrate that bad. After trips to mechanics and transmission shops a transmission expert told me the plate in the torque converter was warped and it was a very common problem with these. This nice gentleman serviced my transmission and put an additive in it instead of making me purchase a new torque converter. Problem became less obvious. Now they say there is another electrical problem with the transmission. Something will randomly cause insufficient voltage to various sensors when this happens it won't shift right and drops a bunch of codes. Since like the rest of the electrical problems, it is random, there is no way to tell what is causing the problem unless you happen to have it at the shop at the time it decides to act up.

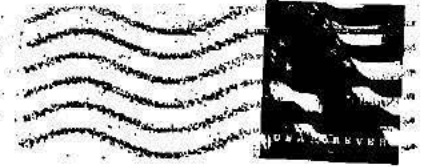
I work hard, pay my bills and support myself, but I am not wealthy. Since I am not wealthy I am stuck driving this road hazard. I will however, let everybody I know that drives a Gm product made during those years know that if they have trouble, it is a problem that you knew about and chose not to deal with. My only hope is that whatever trouble they have is strictly mechanical and that no innocent person gets hurt because of it. If I do hear of somebody who was hurt by a GM vehicle with this problem I will be in the attorneys office offering to testify for them.

Now I am out a bunch of money in repairs by various licensed mechanics just for electrical problems that GM new they had. I won't even mention the main oil line breaking or my antilock brakes screwing up and making it impossible to brake the vehicle because no vehicle is perfect, but GMC knows that a 1997 Oldsmobile Bravada has safety issues caused by electrical problems and refuses to fix it or purchase new vehicles for the people that got suckered into purchasing a vehicle that is a road hazard. I need a 4wd and since GM doesn't feel the obligation to sell quality products or give me a new one I shall spend my time driving in fear of not being able to see at stop lights and my engine dying if the voltage drops too fast.

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NATSA
1200 NEW Jersey AVE S.E.
WA DC 20596

