

INFORMATION REDACTED PURSUANT TO THE FREEDOM  
OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

**From:** [Wells, T. Cynthia CTR \(NHTSA\)](#)  
**To:** [Fogle, Brenda CTR \(NHTSA\)](#)  
**Subject:** FW: Your Vehicle Owner's Questionnaire #11113666  
**Date:** Thursday, September 13, 2018 2:13:02 PM

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**From:** Harrison, Jonathan (NHTSA)

**Sent:** Thursday, September 13, 2018 11:55 AM

**Subject:** FW: Your Vehicle Owner's Questionnaire #11113666

Good Morning,

Please add this email chain to VOQ #11113666 into public repository.

Thank You,

Jon Harrison

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**From:** [REDACTED]  
**Sent:** Thursday, September 13, 2018 11:01 AM  
**To:** Harrison, Jonathan (NHTSA) <[jonathan.harrison@dot.gov](mailto:jonathan.harrison@dot.gov)>  
**Subject:** Re: Your Vehicle Owner's Questionnaire #11113666

Thanks for your follow up.

Questions

1. The VIN # SMTE06BF4C [REDACTED] you have is correct, although I am not sure if the 5th character is an "O" or a zero. I have submitted the Vin number to both the Triumph company Recall department and a local dealer. They seem to be able to find my name associated with the Vin number I provided.
2. I am the original owner, but never received a notice of recall. I was told by Triumph that the vehicle was covered in a recall, but I have contacted two dealers who state my vehicle, by VIN #, is not covered.
3. My submission may be stored publicly.

Thanks

[REDACTED]

On Sep 13, 2018, at 08:29, Harrison, Jonathan (NHTSA) <[jonathan.harrison@dot.gov](mailto:jonathan.harrison@dot.gov)> wrote:

Good Morning,

I am entering your VOQ into our system and I have a few questions:

1. Your VIN, as entered into our system (SMTE06BF4C[REDACTED]), is not valid. Is that number correct? If I need to contact the manufacturer regarding your concern, I will need your permission to share your VIN/Vehicle ID Number with them. **Do I have your permission to do so?**
2. Are you aware of recall #13V-104? It appears to be relevant to your motorcycle. Have you been told that it does not by a dealer or the manufacturer?
3. Any submissions from you can be stored in either this agencies' internal, non-public, files or stored in our publicly-accessible database at [safercar.gov](http://safercar.gov). **Do you wish for these to be stored publicly or internally?**
4. Please include the VOQ #11113666/G7 in the subject line of all email replies to this office.

Thank You.

Jon Harrison  
**Safety Defects Specialist**  
**Medium and Heavy Duty Vehicles Division**  
Office of Defects Investigation  
National Highway Traffic Safety Administration  
NEF-106, Rm W45-223  
1200 New Jersey Ave. SE.  
Washington DC 20590  
202-366-8833

<13V-104.pdf>