



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue, SE
Washington, DC 20590

August 14, 2018

[REDACTED]
Broken Arrow, OK [REDACTED]

NEF-109 nlm
Ref. No. 11111617

Dear [REDACTED]

Thank you for your correspondence concerning your model year (MY) 2018 Toyota Camry. The National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation (ODI) received your correspondence. I am pleased to respond.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. We also monitor the completion rates and adequacy of manufacturers' recall campaigns.

We reviewed our database in an effort to identify whether a safety defect trend exists with regard to the two problems you experienced. Please note that your MY 2018 Toyota Camry is a new vehicle, which means we are just now gathering reports from owners experiencing problems. However, we have no reports of the emergency brake pedal interfering with driver's ability to apply the brake pedal. In addition, we have no reports of reduced side mirror visibility caused by a reflection cast from the dashboard air conditioning vents. At this time, there is insufficient evidence to warrant opening a safety defect investigation or to initiate a recall. The information you provided has been entered into our database. It will be considered with future reports to identify any safety defect trends that may require our attention. For your information, an explanation of NHTSA's investigation and recall process is on our website at www-odi.nhtsa.dot.gov/recalls/recallprocess.cfm.

Should you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, we would appreciate it if you would complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.gov or call the Auto Safety Hotline at 888-327-4236. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at our website.

Sincerely,

A handwritten signature in black ink that reads "Randy Reid". The signature is written in a cursive style with a large, prominent "R" at the beginning.

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement