

JUL 18 2018

NEF-010

June 18, 2018

CL-1111617-2290

[REDACTED]
Broken Arrow, Oklahoma [REDACTED]

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave S.E.
Washington, D. C. 20590

Dear Administrator:

I have two problems with my 2018 Camry that I purchased in January 2018 from Fowler Toyota of Tulsa, and it is a problem that any Toyota Dealership can not fix. It is a design problem that was manufactured into the car.

The first problem is that the air conditioning vents are reflected into the drivers and passenger exterior review mirrors. Viewing other autos with these rearview mirrors are difficult to see. I am enclosing pictures so you can see the problem. Figure 1 shows reflection in drivers mirror which always stays in mirror if car is driven in any direction, and at nights reflection gets worse when headlights from other cars shine into my car. Figure 2 show how I stop the reflection by covering chrome out lets with black cloth.

The second problem is in the park brake peddle is just over 3 inches from brake peddle. I get my left foot tangled up with the parking brake peddle sometimes when I need to stop car quickly. I found this problem when another car cut in front of me, and slammed his brakes on to get off a freeway. I nearly ran into that car because park brake peddle blocked my foot so that I could not use the car brake peddle. I have enclosed Figure 3 to show problem. It appears to me that park brake should be closer to side wall of interior of car.

Vin Number for car: 4T1B11HK0JU [REDACTED] I did not drive this Camry before purchase, but based my purchase on Camrys that I rented in California and Washington. I did own a 2007 Corolla for 10 years that I liked. It appears to me that mirrors should have no extraneous reflections in them so one can see other vehicles easily. Have written to Toyota Motor Sales in Plano, Texas.

Sincerely,

[REDACTED]

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LD

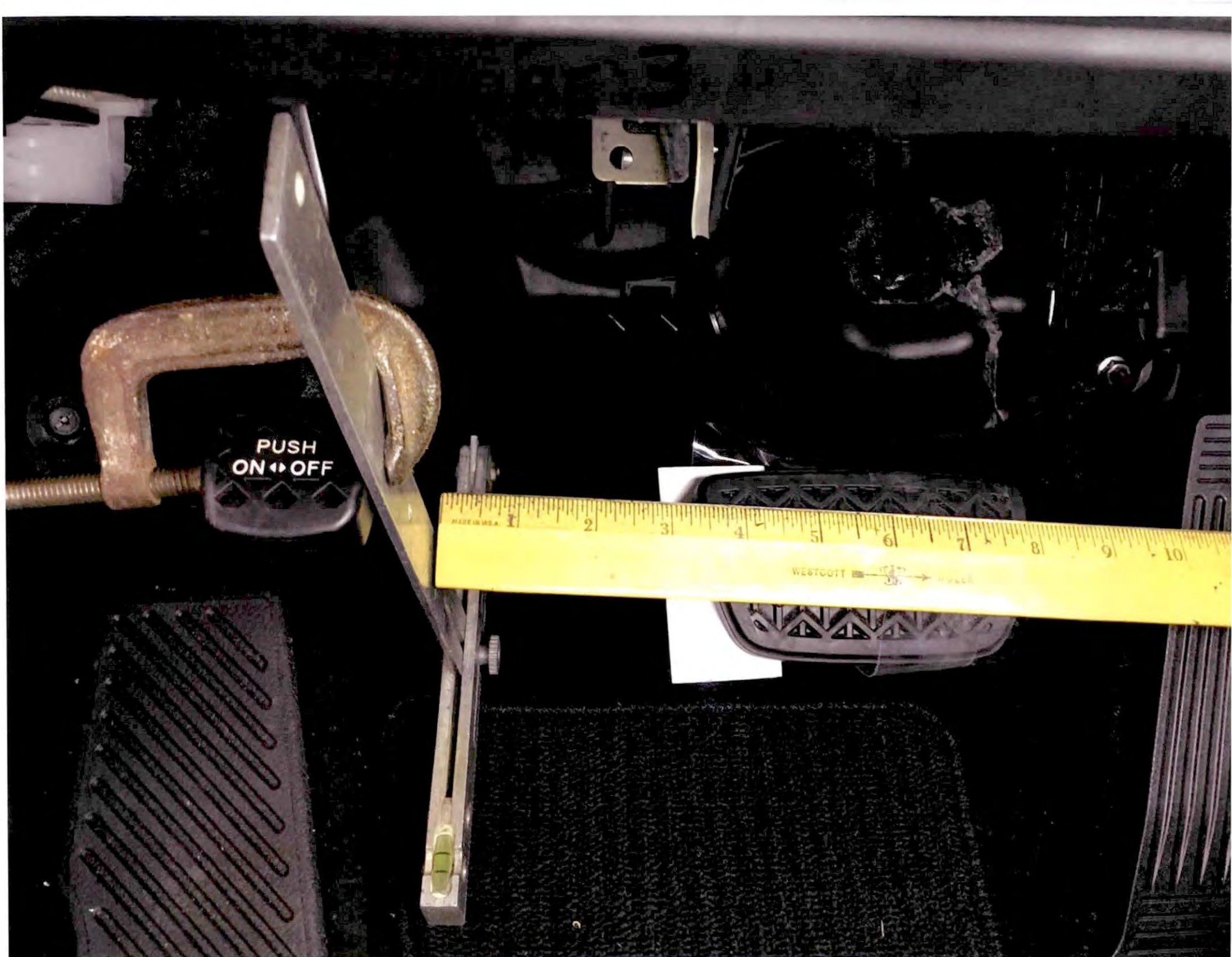
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FIGURE 1



FIGURE 2





Broken Arrow, OK

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