



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

14-JUL-2018

Reference No.

11111369

MAR 06 2019

OWNER INFORMATION (Type or Print)

Name

Address

City

REDDING

State

CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

3N1CN7AP4FL

Make

NISSAN

Model

VERSA

Model Year

2015

Date Purchased

Dealer's Name and Telephone Number

Engine:

No: Cylinders

Fuel Type:

Original Owner

☐

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

06-JUL-2018

☐ Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 140000 AIR BAGS, 150000 SEAT BELTS, 030000 BRAKES (PWS)

Failure Mileage

Failure Speed

50

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

1

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

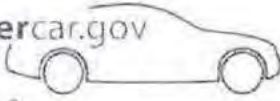
I WAS DRIVING ON THE INTERSTATE. TRAFFIC WAS SLOWING DOWN, I TOOK MY FOOT OFF ACCELERATOR TO SLOW WITH TRAFFIC AHEAD OF ME. THE CAR IN FRONT OF ME STOPPED ABRUPTLY AND MY CAR WOULDNT STOP. MY BRAKE PEDDAL WA ALL THE WAY TO THE FLOOR. CAR DIDNT STOP TIL I HIT ANOTHER CAR. AIR BAGS DIDNT DEPLOY AND MY SEAT BELT DIDNT LOCK. RESULTED IN LEFT HAND INJURY AND CHEST HITTING STEERING WHEEL(BRUISED CHEST).

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

safercar.gov

**Complaint Number: 11111369**

Vehicle Identification Number: 3N1CN7AP4FL [REDACTED]

Your Vehicle's Make Model and Model Year: NISSAN VERSA 2015

Note: Your VIN, make, model, and year are all protected under the Privacy Act.

What part of your car was affected? Air Bags, Brakes, Seat Belts

What happened?

I was driving on the interstate, traffic was slowing down, I took my foot off accelerator to slow with traffic ahead of me. the car in front of me stopped abruptly and my car stopped, my brake pedal was all the way to the floor, car didn't stop til I hit another car. air bags didn't deploy and my seat belt didn't lock. resulted in left hand injury and chest bruising (bruised chest)

When did this happen? 07/06/2018

Was there a Crash? Yes

Was there a Police Report? No

Were Vehicles Towed? Yes

Was there a Fire? No

Was there an Injury or fatality? Yes

Number of fatalities: 0

Number of injuries: 1

Medical Attention Required? Yes

How fast were you going? (in mph) 50

About how many miles were on your vehicle at the time of the incident?

First Name: [REDACTED]

Last Name: [REDACTED]

Email: [REDACTED]

Address 1: [REDACTED]

Address 2:

City: Redding

State: CALIFORNIA

ZIP Code: [REDACTED]

Phone: [REDACTED]

Alt. Phone:

Please let me
know if you need
anything else.
Thank you.

Instructions



Blunt chest trauma is an injury that is caused by a hard, direct hit (*blow*) to the chest. The blow can be strong enough to injure multiple body parts. Blunt chest trauma often results in bruised or broken (*fractured*) ribs. In many cases, the soft tissue in the chest wall is also injured, and this causes pain and bruising. Internal organs, such as the heart and lungs, can become injured as well.

Blunt chest trauma can lead to serious medical problems. This injury requires immediate medical care.

What are the causes?

Causes of blunt chest trauma include:

- Motor vehicle collisions.
- Falls.
- Physical violence.
- Sports injuries.

What are the signs or symptoms?

Symptoms of this condition include:

- Chest pain. The pain may be worse when you move or breathe deeply.
- Shortness of breath.
- Light-headedness.
- Bruising.
- Tenderness.
- Swelling.

How is this diagnosed?

This condition is diagnosed with a medical history and physical exam. You may also have imaging tests, including:

- X-rays.
- Ultrasounds.
- CT scans.
- MRI.

How is this treated?

Treatment for this condition varies depending on the type of injury you have and its severity. You may need to stay in the hospital until you recover. Treatment may include:

- Pain medicine. You may be given pain medicine through an IV tube at first. You may also be given over-the-counter and
- prescription pain relievers.
- Tubes or other devices to help you breathe.
- Surgery to repair broken ribs and fix the surrounding damaged tissue and organs.

Follow these instructions at home:

- If directed, apply ice to the injured area:
 - Put ice in a plastic bag.
 - Place a towel between your skin and the bag.
 - Leave the ice on for 20 minutes, 2–3 times per day.
- Take over-the-counter and prescription medicines only as told by your health care provider.
- Keep all follow-up visits as told by your health care provider. This is important.

Contact a health care provider if:

- Your pain gets worse after treatment.
- You have nausea or you vomit.
- You have pain in your abdomen.
- You have a fever.
- You feel dizzy or weak.

Get help right away if:

- You have shortness of breath.
- You cough up blood.
- You faint.
- You have severe chest pain. This may come with other symptoms, such as:
 - Dizziness.
 - Shortness of breath.
 - Pain in your neck, jaw, or back, or in one arm or both arms.

This information is not intended to replace advice given to you by your health care provider. Make sure you discuss any questions you have with your health care provider.

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To protect the privacy of individuals, NHTSA does not make medical records available to the public without authorization. For this reason, documents falling into this category have not been included in this complaint record.

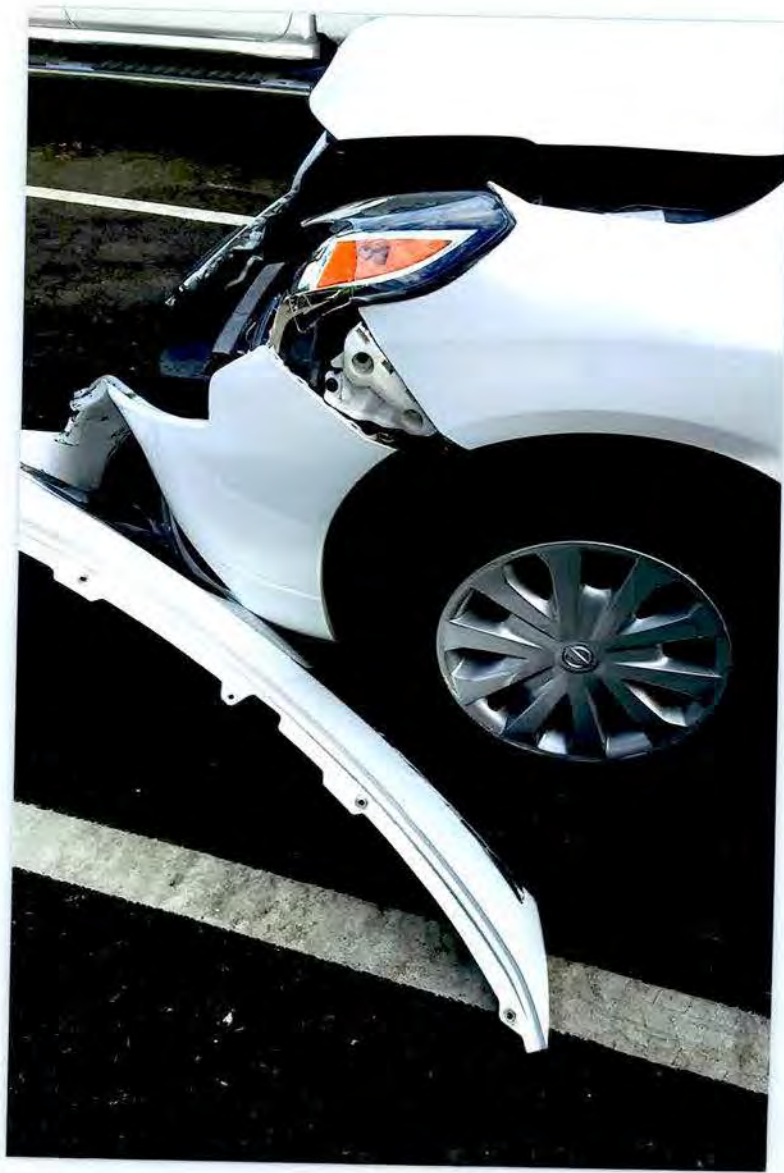


①
I was driving in the
left lane, traveling
south on I5. This
is leading over the
Bridge.

②
An approximate area
where accident
occurred.

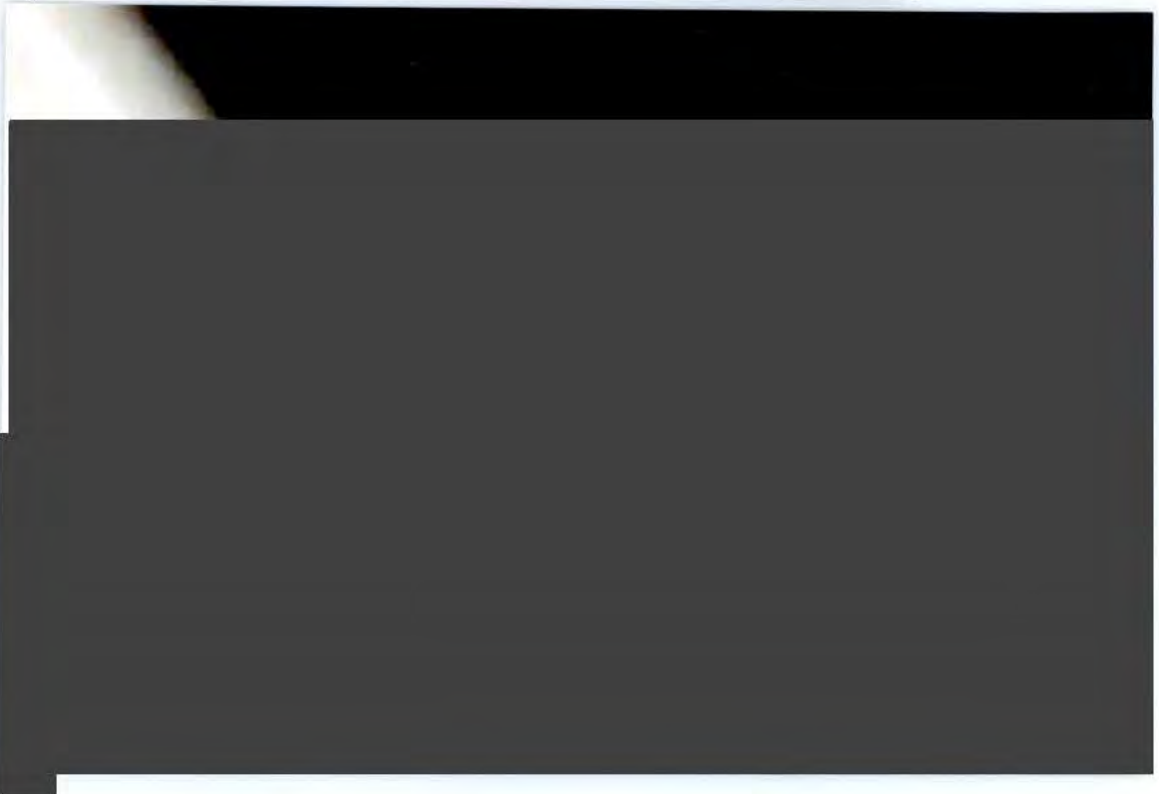
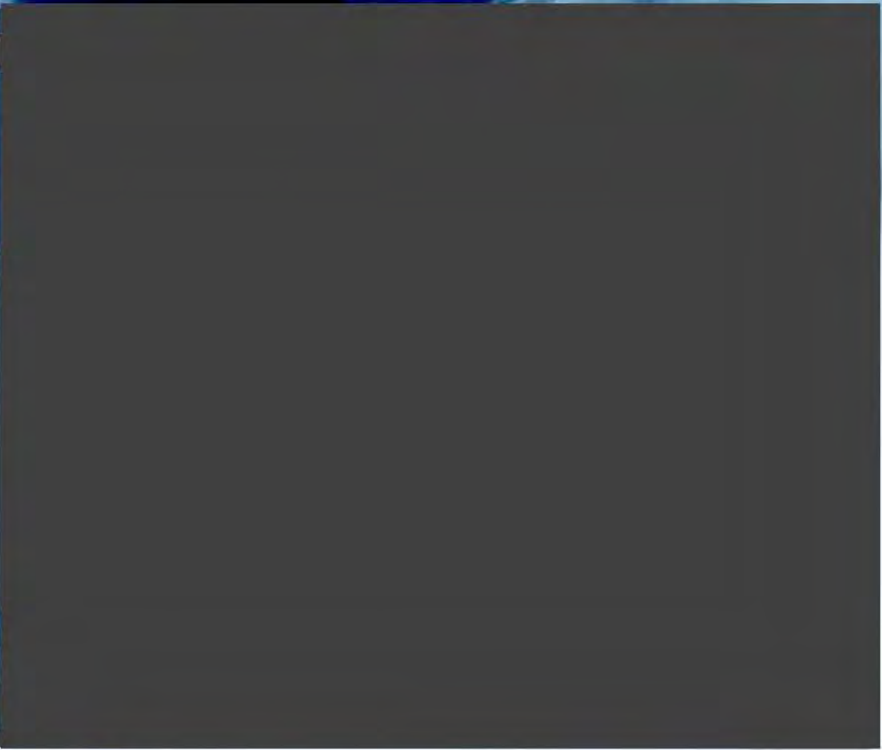
SUV in front of me
stopped and my Nissan
failed to stop.

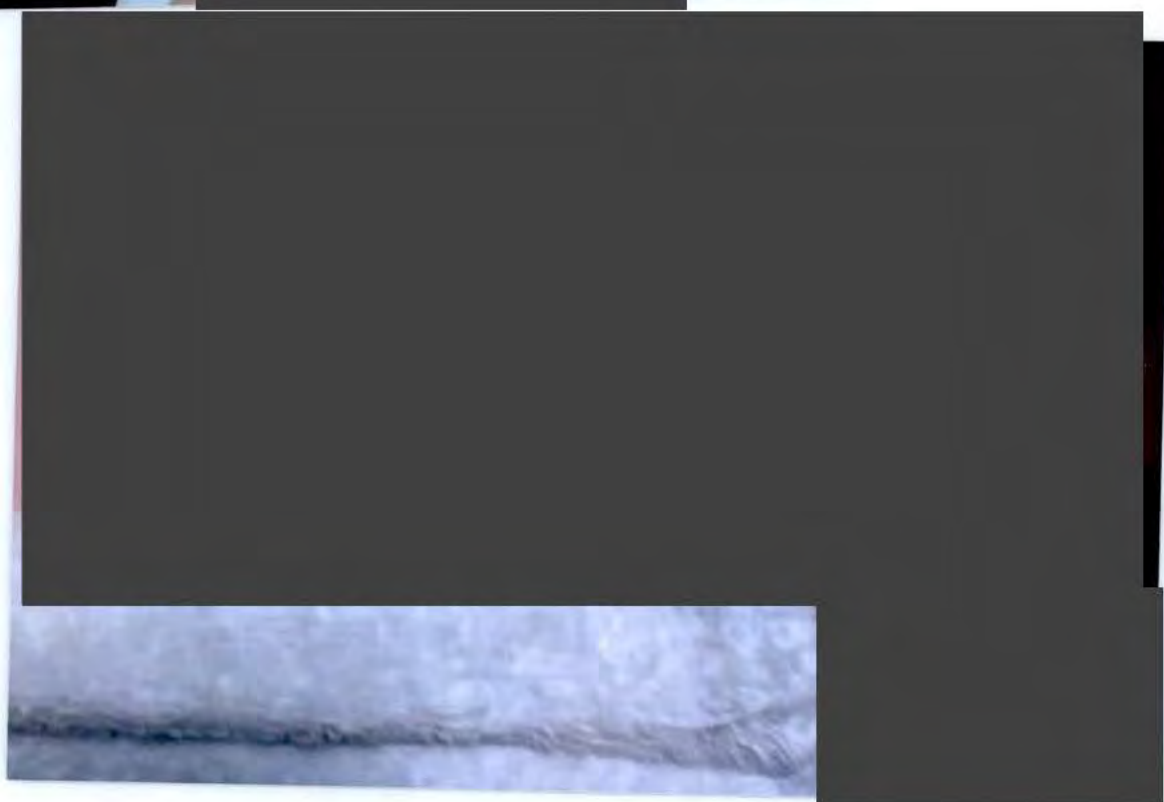


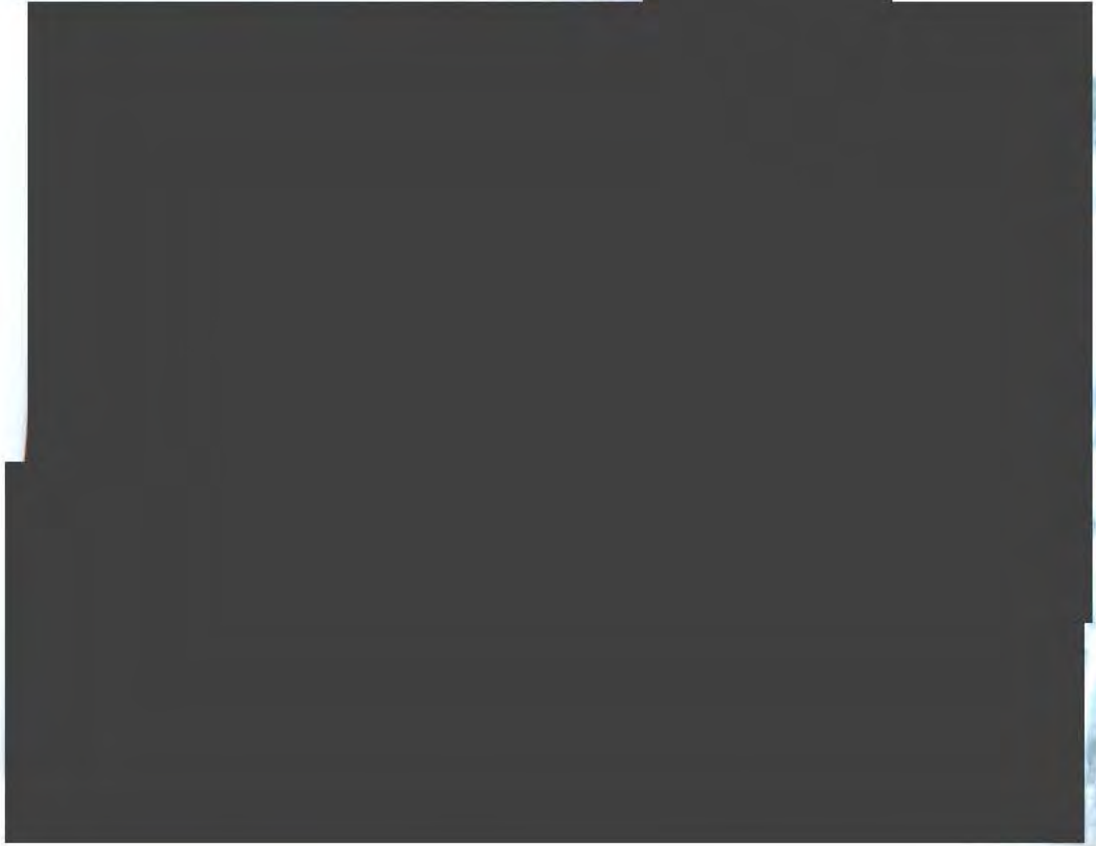








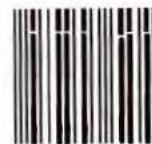




Redding, CA



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National Highway Traffic
Safety Administration

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SE, West Building

Washington, DC 20590