

 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p><b>DOT Auto Safety Hotline</b> <b>Vehicle Owner's Questionnaire</b> To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY 100148</p>	
<p>Date Received</p> <p>12-JUL-2018 <b>SEP 04 2018</b></p>		<p>Repository <input type="checkbox"/></p> <p>Reference No. 11110921</p>			
<p><b>OWNER INFORMATION (Type or Print)</b></p>					
Name		Daytime Telephone Number		E-mail Address	
Address		Evening Telephone Number			
City	State	Zip Code			
WEATHERFORD	TX				
<p><i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i></p>					
<p><b>VEHICLE INFORMATION</b></p>					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	Model Year	
5XXGV4L23JG		KIA	OPTIMA	2018	
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:	
Feb 2018	Van Griff KIA 817 573 0400		No: Cylinders	GAS	
Original Owner <input checked="" type="checkbox"/>	Dealer's City	State	Zip Code		
	Grandbury	TX	76648	4 turbo	
Transmission Type	<input type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)	
	<input type="checkbox"/> Cruise Control			01-JUL-2018	
<p><b>FAILED COMPONENT(S)/PART(S) INFORMATION</b></p>					
Vehicle Component Codes: 266000 FORWARD COLLISION AVOIDANCE: AUTOMATIC EMERGENCY BRAKING, 110000 ELECTRICAL SYSTEM, 030000 BRAKES (PWS), 265000 FORWARD COLLISION AVOIDANCE: WARNINGS			Failure Mileage	Failure Speed	
			300	Any Speed	
<p><b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b></p>					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM49ABC036)	<input type="checkbox"/> Original Equipment	Failure Location:			
	<input type="checkbox"/> Prior Repair				
Tire Component Code	Tire Failure Type:				
<p><b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b></p>					
Make:	Date Manufactured:	Model No./Name:			
Seat Type:	Installation System:				
Child Seat Component Code:	Failed Part:				
<p><b>APPLICABLE INCIDENT INFORMATION</b> <i>(Please describe in detail the incident(s), failure(s), crash(es), and injury(es).)</i></p>					
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police	
				N	
<p><b>Narrative Description of Incident(S), Crash(es), and Injury(es).</b> Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>					
<p>TL* THE CONTACT OWNS A 2018 KIA OPTIMA. WHILE OPERATING THE VEHICLE AT VARIOUS SPEEDS, THE FORWARD COLLISION WARNING SYSTEM AND THE FORWARD COLLISION BRAKING SYSTEM DID NOT OPERATE AS INTENDED. WHILE DRIVING APPROXIMATELY TWO FEET BEHIND ANOTHER VEHICLE, THE CONTACT WAS NOT WARNED OF THE OTHER VEHICLE AND THE SYSTEM DID NOT STOP THE VEHICLE WHEN NECESSARY. THE VEHICLE WAS TAKEN TO THE LOCAL DEALER (MORITZ KIA FORT WORTH, 8501 I-30 WEST, FORT WORTH, TX) WHO WAS UNABLE TO DETERMINE THE CAUSE OF THE FAILURES. THE MANUFACTURER WAS NOTIFIED AND NO SOLUTION WAS OFFERED. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 300.</p>					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			ATTACH ADDITIONAL SHEETS IF NECESSARY		
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>					

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

People buy this car for the safety features that do not work. The front collision warning and braking system have never worked since purchase and manufacture refuses to do anything to fix the problem and claims the system works as designed. If this was how it was designed to work it is putting the public at risk.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue SE  
Washington, D.C. 20077-9382  
Official Business  
Penalty for Private Use \$300

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NECESSARY  
IF MAILED  
IN THE  
UNITED STATES



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US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NEF-100  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

[www.safercar.gov](http://www.safercar.gov)

or call:

Vehicle Safety Hotline  
888-327-4236



Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration