



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100776

Date Received

Repository ☐

05-JUL-2018

Reference No.

SEP 05 2018

11110509

OWNER INFORMATION (Type or Print)

Name

Address

City MONROE

State NC

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

Make

Model

Model Year

4YDF30020G4

KEYSTONE

MONTANA

2015

5th Wheel

Date Purchased

Dealer's Name and Telephone Number

Engine:

Fuel Type:

2/16

Camping World 877-280-7496

No: Cylinders

Original Owner

Dealer's City

State

Zip Code

☒

Colfax, NC

NC

27235

Transmission Type

☐ Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

☐ Cruise Control

04-JUL-2018

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 190000 TIRES, 190000 TIRES

Failure Mileage

Failure Speed

stopped, sitting still

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

TRAILER KING

ST RADIAL

ST 235/80/R16

DOT No. (Example: DOTM19ABC036)

☒ Original Equipment

Failure Location: DRIVER SIDE REAR

ADBS HEST

☐ Prior Repair

Tire Component Code

Tire Failure Type: BLOWOUT

190000 TIRES

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☐ Yes ☒ No

☐ Yes ☒ No

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2014 FORD F-250 HAULING A 2016 KEYSTONE MONTANA. THE TRAILER WAS EQUIPPED WITH TRAILER KING ST RADIAL TIRES, SIZE: 235/80/R16. WHILE THE TRAILER WAS PARKED, A POPPING NOISE WAS HEARD. UPON INSPECTION, THE CONTACT NOTICED THAT THE REAR DRIVER SIDE TIRE HAD EXPLODED. THE TIRE WAS NOT REPLACED. THE DEALER AND TIRE MANUFACTURER WERE NOT MADE AWARE OF THE FAILURE. THE TIRE FAILURE MILEAGE WAS APPROXIMATELY 5,013. THE VIN AND DOT NUMBER WERE NOT AVAILABLE.

*I have since contacted Unicorn Tire (manufacturer of Trailer King tires) and was informed today, Aug. 14, 2018 that they have ~~denied~~ denied my claim for reimbursement. Sitting still for 5 days and a tire explodes ?? These tires are dangerous!

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Arrived to our Campsite on June 30, 2018, did not move any further. July 4, 2018, I hear an "explosion". Checked and one of the tires had just exploded. Sitting for five days and a tire explodes. Contacted the company and they have denied my claim. I purchased all new tires as I am not the first one that this has happened to, did not want to take a chance on the others.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

CHARLOTTE

NC 282

14 AUG '18

PM 2 L



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NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL

FIRST CLASS MAIL

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WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



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U.S. Department of Transportation
National Highway Traffic Safety Administration