

This is a copy of your Report to the U.S. Consumer Product Safety Commission submitted on 6/25/2018

Incident Details

Document Number: I1860324A

Report Number: 20180625-DD30E-2147387187

Report Submitted Date: 6/25/2018

Who You Are: Consumer

Incident Description: 2018 Ford Expedition XLT purchased ~1 month ago.

Re: Low-Beam 'Projector' type headlights

The purported purpose of Ford's 'projector' headlight design was to increase lumens while decreasing power consumption. Instead of the headlight (as with 'normal' low-beam headlights) being aimed away from oncoming vehicles and displaying the entire road ahead, the headlight road visibility (as viewed by the driver through the windshield) has a distinct, horizontal line above which is absolutely dark and below is lit.

Dangerous conditions resulting from the preceding:

1. Older individuals absolutely cannot see the road ahead absent turning on the High-Beam which is not practical.
2. When driving on back roads that are not lit with street lights you absolutely cannot see 'ahead' as with normal headlights. You cannot see animals (deer) alongside the road.
3. In the mountains (Evergreen, CO) the referenced vertical line drops even lower, reducing the driver's field of vision to virtually a sliver of the road ahead, when the vehicle move up an incline.

We have a \$65,000.00 SUV that is flat dangerous to drive at night absent street lights and/or Hi-Beams.

Both the dealer and Ford remain unresponsive.

I have images taken through the windshield that support the preceding. I cannot upload the images. I am using the Chrome browser and Google does not allow Flash for security reasons and you require Flash for the upload.

[REDACTED]  
[REDACTED]  
Evergreen, CO [REDACTED]  
[REDACTED]

Incident Date: 6/22/2018

Incident Location: Street or Highway - [REDACTED] Evergreen, Colorado, [REDACTED], United States This is my home address

Victim Details

First Name: [REDACTED]

Last Name: [REDACTED]

Injury Information: Incident, No Injury

Victim is of Hispanic/Latino origin? No

Race: White

Other Race/Ethnicity:

My Relationship Unspecified  
to Victim:

Gender: Male

Age when  Years  
incident  
occurred:

Address:  Evergreen, Colorado,  United States

E-mail:

Phone Number:

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#### Product Details

Product 2018 Ford Expedition XLT  
Description:

Product Automobile --SUV  
Category:

Product Type:

Brand Name: Expedition

Manufacturer / Ford

Importer /

Private Labeler

Name:

Model Name or Expedition XLT  
Number:

Serial Number:

Date

Manufactured:

Manufacturer

Date Code:

Manufacturer Colorado, United States

Address:

Manufacturer

Website URL:

Manufacturer

Phone Number:

Retailer: Sill-TerHar Motors

Retailer State: Colorado

#### Additional Details

Purchase Date: 5/22/2018 This date is an estimate

I still have the Yes  
product in my  
possession.

The product N/A  
was damaged  
before the  
incident.

The product N/A  
was modified  
before the  
incident.

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**CPSC does not guarantee the accuracy, completeness, or adequacy of the contents of the Publicly Available Consumer Product Safety Information Database on SaferProducts.gov, particularly with respect to information submitted by people outside of CPSC.**

Have you N/A  
contacted the  
manufacturer?

If not, do you N/A  
plan to contact  
them?

Explanation: The vehicle is retained for obvious reasons

#### Your Contact Information

First Name [REDACTED]

Last Name: [REDACTED]

Address: [REDACTED] Evergreen, Colorado, [REDACTED] United States

E-mail [REDACTED]

Phone Number: [REDACTED]

#### Consent

May we include your Report, including any documents or photographs that you have attached to your Report, but without your name and contact information, in CPSC's Public Database? Yes, you may include my Report with any attachments on SaferProducts.gov.

May we release your name and contact information to the product manufacturer / importer / private labeler identified in your Report? Yes, you may release my name and contact information to the product manufacturer / importer / private labeler.

I certify that I have reviewed the Report and that the information provided in this Report is true and accurate to the best of my knowledge, information, and belief. Yes

OMB Control Number 3041-0146

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