

CL-11105396-9384

Subject:

FW: Follow up to ODI Complaint: ----ODI 11105396-----

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Please assign a writer.

From: [REDACTED]
Sent: Sunday, September 02, 2018 4:06 PM
To: EVOQ (NHTSA) <EVOQ@dot.gov>
Cc: [REDACTED]
Subject: Re: Follow up to ODI Complaint: ----ODI 11105396-----

RE: [REDACTED]

Data submitted by [REDACTED] on or about 03 July 2018

Dear NHTSA,

We are inquiring to the status of our submission.
The Taurus has been repaired out of our pocket.
We feel that FORD'S recall on many Taurus vehicles should be expanded to our VIN.
We feel that [REDACTED] should be reimbursed from FORD MOTOR Co for these repairs.
We look for your guidance and help/

Thank you / [REDACTED]

From: "EVOQ (NHTSA)" <EVOQ@dot.gov>
To: [REDACTED]
Sent: Tuesday, July 24, 2018 10:33:59 AM
Subject: FW: Follow up to ODI Complaint: ----ODI 11105396-----

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.