

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

To: [Fogle, Brenda CTR \(NHTSA\)](#)
Subject: FW: Your Vehicle Owner's Questionnaire #11104930
Date: Monday, July 02, 2018 10:04:40 AM

From: Harrison, Jonathan (NHTSA)
Sent: Monday, July 02, 2018 9:58 AM

Subject: FW: Your Vehicle Owner's Questionnaire #11104930

Please add this email to VOQ #11104930 into public repository.

Thank You,

Jon Harrison

From: [REDACTED]
Sent: Monday, July 02, 2018 9:55 AM
To: Harrison, Jonathan (NHTSA) <jonathan.harrison@dot.gov>
Subject: Re: Your Vehicle Owner's Questionnaire #11104930

On July 2, 2018 at 8:13 AM "Harrison, Jonathan (NHTSA)"
<jonathan.harrison@dot.gov> wrote:

Good Morning,

I am entering your VOQ into our system and I have a few questions:

1. Do you have any pictures of this lock/latch mechanism you could send to me for inclusion into this case' file? NO
2. Can you forward to me all relevant correspondence you have had with repair shops and/or the manufacturer? No
3. You were unable to -enter- the RV, is that correct? How long did it take you to gain entry? How did you ultimately do so? Unable to enter or exit. Gained entry

through back emergency exit window. Had to take philips screws out of door handle and remove handle to be able to exit rv.

4. If I need to contact the manufacturer, may I share your VIN with them? Yes
5. Any submissions from you can be stored in either this agencies' internal, non-public, files or stored in our publicly-accessible database at [safercar.gov](https://www.safercar.gov). Do you wish for these to be stored publicly or internally? Both is fine
6. Please include the VOQ #11104930 in the headline of all email replies to this office.

Thank You.

Jon Harrison

Safety Defects Specialist

Medium and Heavy Duty Vehicles Division

Office of Defects Investigation

National Highway Traffic Safety Administration

NEF-106, Rm W45-223

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Washington DC 20590

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