



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

28-JUN-2018

SEP 04 2018

Reference No.

11104545

OWNER INFORMATION (Type or Print)

Name

Address

City

LINDENHURST

State NY

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

JA32U1FU1AU

Make

MITSUBISHI

Model

LANCER

Model Year

2010

Date Purchased

Dealer's Name and Telephone Number

Engine:

No: Cylinders

4

Fuel Type:

GAS

Original Owner

Dealer's City

State

Zip Code

Transmission Type

Auto

☒ Antilock Brakes

☐ Cruise Control

Powertrain

Multiple Failure:

Incident Date(s)

25-JUN-2018

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 030000 BRAKES (PWS), 036400 SERVICE BRAKES, HYDRAULIC: ANTILOCK: ABS WARNING LIGHT, 046400 SERVICE BRAKES, AIR: ANTILOCK: ABS WARNING LIGHT

Failure Mileage

6409

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2010 MITSUBISHI LANCER. WHILE DRIVING VARIOUS SPEEDS, THE ABS AND ACS WARNING INDICATORS ILLUMINATED. THE CONTACT WAS CONCERNED FOR HER SAFETY AND CALLED WANTAGH MITSUBISHI AT (516) 785-4300 (LOCATED AT 3460 SUNRISE HWY, WANTAGH, NY 11793) AND AN APPOINTMENT WAS SCHEDULED. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 6,409.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I HAVE NOTIFIED MANUFACTURER OF THIS PROBLEM.
THE CAR WAS CHECKED FOR ANOTHER RECALL
OF TENSIONER FLANGE BOLT IN JUNE. RIGHT AFTER
THAT (DAYS) THE WARNING INDICATOR LIGHT CAME ON
FOR ABS BRAKES AND "ASC IS OFF" RETURNED TO
DEALER THEY SAID THE LIGHT WAS NOT ON AND COULD
NOT ENTER CODES. WOULD NOT ACKNOWLEDGE PROBLEM.
I WANT MITSUBISHI TO CHECK/REPAIR PRO BOND
GIVEN ONLY 46500 mi. ATTACH ADDITIONAL SHEETS IF NECESSARY.

U.S. Department
of Transportation

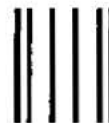
National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

NY 117

USPS 10
PM 11



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US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
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