



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received 28-JUN-2018
Repository
Reference No. 11104540

SEP 04 2018

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
Evening Telephone Number [REDACTED]

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City GULF BREEZE State FL Zip Code [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at bottom of windshield on driver's side: 5UXKR6C31H0 [REDACTED]
Make BMW Model X5 Model Year 2017
Date Purchased [REDACTED] Dealer's Name and Telephone Number [REDACTED] Engine: [REDACTED] Fuel Type: [REDACTED]
Original Owner Dealer's City [REDACTED] State [REDACTED] Zip Code [REDACTED]
Transmission Type [REDACTED] Antilock Brakes Powertrain [REDACTED] Multiple Failure: [REDACTED] Incident Date(s) 14-JUN-2018
 Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 264500 FORWARD COLLISION AVOIDANCE: SENSING SYSTEM: OTHER, 110000 ELECTRICAL SYSTEM, 250000 ELECTRONIC STABILITY CONTROL
Failure Mileage 8461 Failure Speed [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) [REDACTED]
DOT No. (Example: DOTM19ABC036) [REDACTED] Original Equipment Prior Repair Failure Location: [REDACTED]
Tire Component Code [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No
Number of Persons Injured [REDACTED] Number of Deaths [REDACTED] Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2017 BMW X5. THE CONTACT STATED THAT THE ACTIVE DRIVE ASSIST MODULE WAS FAILING. THE CONTACT'S SPOUSE TOOK THE VEHICLE TO SANDY SANSING BMW (186 W AIRPORT BLVD, PENSACOLA, FL 32505, (850) 477-1855) FOR ROUTINE SERVICE AND IT WAS NOTICED THAT THE ANTI-CRASH SYSTEM WAS DAMAGED. THE VEHICLE'S COMPUTER WAS NOT DETECTING CRASH ISSUES OR WARNINGS. WHILE DRIVING, THE VEHICLE FAILED TO DETECT A LARGE AMOUNT OF TRASH AND DEBRIS IN THE MIDDLE OF THE HIGHWAY. THE DEALER STATED THAT THE MODULE NEEDED TO BE REPLACED. THE VEHICLE WAS AWAITING REPAIRS. THE MANUFACTURER WAS NOTIFIED. THE FAILURE MILEAGE WAS 8,461.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Ref: BMW X5 - Active Drive Assist : Anti-Collision Feature

Following our call to you, BMW finally arranged a test exercise to assess its functionality. Given the difficulties of testing a collision situation the demo allowed us to see that the warning light did activate when proximity to the leading vehicle became very close. We were not able to assess if the automatic brake system was functioning. I can't say we are fully satisfied but it would seem the technology is functioning - but it feels like a near collision situation before it activated.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



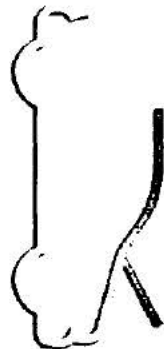
BUSINESS REPLY MAIL
FIRST CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

**or visit:
www.safecar.gov
or call:
Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration