

This is a copy of your report to the U.S. Consumer Product Safety Commission submitted on 6/13/2018

Incident Details

Document Number: I1860176A

Report Number: 20180613-7A436-2147387385

Report Submitted Date: 6/13/2018

Who You Are: Consumer

Incident Description: Maxpow Vehicle Lift Gate Piston(s) (Number etched on pistons 4291 SG214022 19/17 No Country Of Origin Noted

Purchased a set of the above pistons to replace pistons on a 2001 Jeep Cherokee Sport. The first set failed on the second opening causing minor vehicle damage to the lift gate. The locking clip did not have sufficient strength to hold onto the provided bracket.

A replacement set was sent by the vendor. Installed and while operating the vehicle at highway speed, outside/inside temperature around 75 the piston blew up. There was no rupture of the cylinder but the sound was significant and only due to the fact that I am a law enforcement officer it did not create fear. The average citizen could have panicked.

Based on two (2) failures without any untold use, the product is clearly defective and should be recalled.

If you have any questions I can be reached at (Cell) [REDACTED] Email: [REDACTED]

Sincerely, [REDACTED]
[REDACTED]
[REDACTED]

Incident Date: 6/12/2018

Incident Location: Street or Highway - [REDACTED] North Bergen, New Jersey, [REDACTED], United States

Victim Details

First Name: [REDACTED]

Last Name: [REDACTED]

Injury Information: Incident, No Injury

Victim is of Hispanic/Latino origin? No

Race: White

Other Race/Ethnicity:

My Relationship to Victim: Self

Gender: Male

Age when incident occurred: [REDACTED] Years

Address: [REDACTED] TEANECK, New Jersey, [REDACTED]

E-mail: [REDACTED]

Phone Number: [REDACTED]

Product Details

Product Description: Maxpow Vehicle Lift Gate Piston(s) (Number etched on pistons 4291 SG214022 19/17 No Country Of Origin Noted Purchased a set of the above pistons to replace pistons on a 2001 Jeep Cherokee Sport. The first set failed on the second opening causing minor vehicle damage to the lift gate. The locking clip did not have sufficient strength to hold onto the provided bracket. A replacement set was sent by the vendor. Installed and while operating the vehicle at highway speed, outside/inside temperature around 75 the piston blew up. There was no rupture of the cylinder but the sound was significant and only due to the fact that I am a law enforcement officer it did not create fear. The average citizen could have panicked. Based on two (2) failures without any untold use, the product is clearly defective and should be recalled. If you have any questions I can be reached at (Cell) [REDACTED] Email: [REDACTED] Sincerely [REDACTED]
[REDACTED] Teaneck NJ [REDACTED]

Product Category: Vehicle Lift Gate Piston

Product Type:

Brand Name: Maxpow

Manufacturer / Importer / Private Labeler Name: Dealclick

Model Name or Number: 4291 SG214022 19/17

Serial Number:

Date Manufactured:

Manufacturer Date Code:

Manufacturer Address: Not specified

Manufacturer Website URL:

Manufacturer Phone Number:

Retailer: Dealclick

Retailer State: Milpitas

Additional Details

Purchase Date: 4/4/2018

I still have the product in my possession. Yes

The product was damaged before the incident. N/A

The product was modified before the incident. N/A

Have you contacted the N/A

manufacturer?

If not, do you N/A
plan to contact
them?

Explanation:

Your Contact Information

First Name: [REDACTED]

Last Name: [REDACTED]

Address: [REDACTED] TEANECK, New Jersey, [REDACTED], Canada

E-mail [REDACTED]

Phone Number: [REDACTED]

Consent

May we include your Report, including any documents or photographs that you have attached to your Report, but without your name and contact information, in CPSC's Public Database? Yes, you may include my Report with any attachments on SaferProducts.gov.

May we release your name and contact information to the product manufacturer / importer / private labeler identified in your Report? No, do not release my name and contact information to the product manufacturer / importer / private labeler.

I certify that I have reviewed the Report and that the information provided in this Report is true and accurate to the best of my knowledge, information, and belief. Yes

OMB Control Number 3041-0146