

JUN 13 2018

CL-11103289-6890


NEWTOWN, PA.

June 2, 2018

National Highway Traffic Safety Admin.
1200 New Jersey Avenue SE
Washington, DC 20690

RE: Infiniti 2017 Q60
Tires: Dunlop SP Sport 5000DSST CTT
255 / 40RF19

Dear Sir:

I am writing you regarding the above tires which have been shown to be unsafe and virtually unusable. I have attached a copy of the recent blogs from Tire Rack attesting to the horrible performance of the tires. I have had to replace 5 tires in the last two months due to flat spots and blow outs and have had to be towed on two separate occasions. I have contacted Infiniti and they have refused to address the issue and when asked what tire would be a good substitute I was informed that there was none. If I went to the 245 width there are many choices that are much better, but Infiniti tells me that my warranty would be void. I cannot drive the vehicle as is, and need Infiniti to step up and cooperate. The vehicle has 22,000 miles and is in perfect condition except for the tire issue. I think these tires are unsafe and need to be removed from the market and Infiniti needs to provide a suitable replacement that will not void my warranty. I might mention the vehicle does not come with a spare and that none is available for purchase.

Yours truly,


AM
6-21-18
40

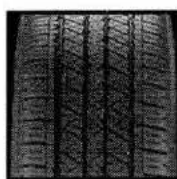
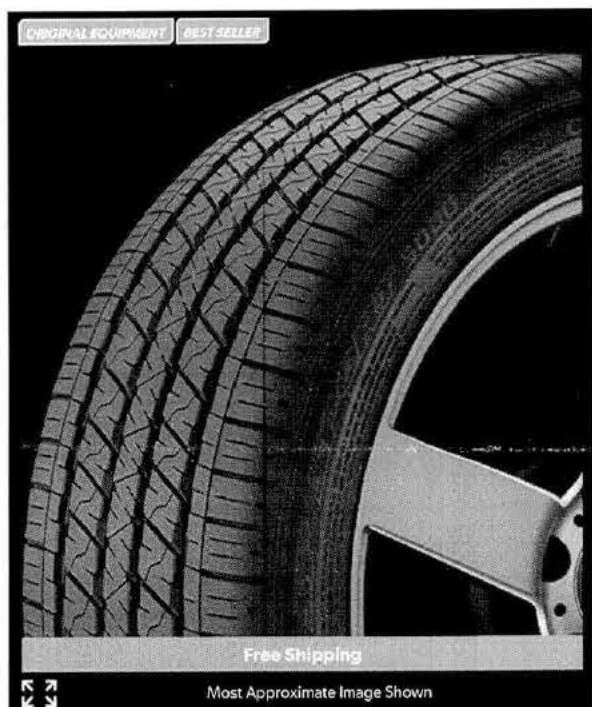
Tires

Wheels

Parts & Accessories

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**SP SPORT 5000 DSST CTT - SIZE:
P255/40RF19**

Ultra High Performance All-Season

★★★★★ (25) | Reviews (25)

Details & PricingSize: **P255/40RF19**

Run Flat

Serv. Desc: **96V**UTQG: **260 A A**

Qty:

4

Per Tire: .

\$406.99Availability: **In Stock**Can be delivered Tue,
06/05 to 18940 **Free Shipping**Set of 4: **\$1,627.96** **Free Road Hazard Protection**
(\$127.28 value, Two-year
coverage.) **Add to Cart****Save for Later >****Need help with installation?** We have over 7,500 independent
Recommended Installers and one that's probably just around the
corner from you.**Description****Sizes****Specs****Warranty***Lea en español*

Ultra High Performance All-Season run-flat tires provide temporary self-supporting run-flat mobility for a distance of 50 miles at up to 50 mph, even after a puncture has allowed complete air pressure loss. They are designed for driving enthusiasts who want a combination of a performance appearance, responsive handling and Z-speed rated (or higher) durability along with all-season traction, including in light snow. Ultra High Performance All-Season run-flat tires branded with the M+S symbol are often used as Original Equipment (O.E.) on sports cars, performance coupes and high performance sedans.

O.E. Ultra High Performance All-Season run-flat tires are typically purchased as direct replacements for worn-out pairs/sets of the vehicle's original tires. They can also be used for other vehicle applications in complete sets of four or axle pairs if available in an appropriate size, load range and speed rating to match the existing O.E. run-flat tires' performance category and specifications.

NOTE: Run-flat tires are only recommended for vehicles that are originally equipped with self-supporting run-flat tires and equipped with a tire pressure monitoring system.

RATINGS & REVIEWS


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Average Rating: ★★★★★

Performance Category: Ultra High Performance All-Season

[Compare Ratings for All Tires in This Category](#)

Survey Stats

531,946 Total Miles Reported

5 out of 5 in Ultra High Performance All-Season Tires

58% vs. best in Ultra High Performance All-Season Tires

Would You Recommend?	0.3 - Unacceptable
+ Wet Performance	4.8 - Fair
+ Dry Performance	6.2 - Fair
+ Winter/Snow Performance	3.6 - Poor
+ Comfort Performance	4.4 - Poor
Treadwear Performance	4.5 - Poor

Note: Consumer Survey Ratings are from 0-10 with 10 being the highest.

CONSUMER REVIEWS

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 Vehicle: **2017 Infiniti Q50S 3.0t**

★★★★★ 2.1

 Miles Driven on Tires: **25,000**

 Location: **CORTLAND, NY**

 Driving Condition: **Combined Highway/City**

 Driving Style: **Average**

Initial Review:

May 10, 2018

I have read the reviews of other drivers on this site. I couldn't agree more. These are the worst tires on an expensive vehicle I have ever encountered. They are noisy, ride like a concrete wheel, and have developed a scalloping that makes them unbearable to be with on an interstate. The road takes control of them and they throw the car in every direction according to the road surface. Most significantly, the whole concept of run-flat tires is seriously flawed. I hit a pothole on the interstate last spring that not only exploded the tire in the sidewall, but bent the rim of my Infiniti (\$900.00 for the rim, \$400.00 for the tire, and \$200.00 to be towed off of the highway). Then there was a ten day wait for a new wheel, which had to be shipped from Japan!! I will not buy another car without a spare and a jack to use to put it on. The car was new so I used the Infiniti roadside assistance, which offered to tow me to the nearest dealer on a Saturday night miles from my home. How that was supposed to help is beyond me. Now I need new tires and am at a loss to know what to do. I will not spend \$400. on these awful tires, but how can I dare go on the road without any protection from a simple flat tire?

Was this review helpful? Yes | No

 Vehicle: **2016 Infiniti Q50S 3.0t**

★★★★★ 1.8

[Tires](#)[Wheels](#)[Parts & Accessories](#)[Research & Advice](#)[Delivery & Installation](#)

April 03, 2018

It really is amazing how awful these tires truly are... if I was trying to make them somehow worse I'm not sure what I would do. Besides the harshness, noise, incredible wear rate (down to 7/32 at 10k miles), horrendous traction, and PRICE, the worst part of the tires is their ability to redirect your car along road imperfections. It feels as if there's some auto pilot trying to take over the car if the lane has any wear or grooves in it. Any kind of snow/slush/ice is just immediately dangerous. These manage to negate any AWD capabilities of the car. I cannot fathom how these tires are available for purchase, and pity anyone else who ends up stuck with them as their vehicle's original tires. Infiniti needs to wake up and realize the damage these tires do to their brand. The only saving grace of these is they'll wear out quickly so you can come back to this site and get some real tires. I cannot wait to get some Continental DWS 06's as replacements.

Was this review helpful? [Yes](#) | [No](#)Vehicle: **2015 Infiniti Q50 3.7**

★★★★★ 2.2

Miles Driven on Tires: **25,000**Location: **ROYAL OAK, MI**Driving Condition: **Combined Highway/City**Driving Style: **Average**

2 out of 2 people found the following review helpful:

Initial Review:

February 06, 2018

Worst tire ever! Not an all-season tire and no idea why this tire is so expensive. Tread wear is bad and cannot handle Michigan weather or roads. Super bumpy and loud. I have to replace all four of these OEM tires on my three-year lease because they could not handle Michigan roads. I don't know how they were approved for all-season. I have no issue paying for expensive tires but I expect the quality and these tires are just plain bad. If you buy this tire, you will regret your decision. Other run-flat tires only cost half as much and perform way better.

Was this review helpful? [Yes](#) | [No](#)[Read All Reviews >](#)

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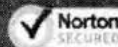
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4.8 ★★★★★
Google
Customer Reviews



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Consumer Reviews by Tire Model

Sort By: Most Recent Reviews

FILTER BY

- ▶ Vehicle (3) 1
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We found 25 tire reviews for:

Dunlop SP Sport 5000 DSST CTT

Tire: **Dunlop SP Sport 5000 DSST CTT**

Ultra High Performance All-Season

Vehicle: **2017 Infiniti Q50S 3.0t AWD**Miles Driven on Tires: **25,000**Driving Condition: **Combined Highway/City**Location: **CORTLAND, NY**Driving Style: **Average**

★★★★★ 2

[Buy/More Info](#)

Initial Review:

25,000 Miles on Tires

May 10, 2018

I have read the reviews of other drivers on this site. I couldn't agree more. These are the worst tires on an expensive vehicle i have ever encountered. They are noisy, ride lock a concrete wheel, and have developed a scalloping that makes them unbearable to be with on an interstate. The road takes control of them and they throw the car in every direction according to the road surface. Most significantly, the whole concept of run-flat tires is seriously flawed. I hit a pothole on the interstate last spring that not only exploded the tire in the sidewall, but bent the rim of my Infiniti (\$900.00 for the rim, \$400.00 for the tire, and \$200.00 to be towed off of the highway). Then there was a ten day wait for a new wheel, which had to be shipped from Japan!! I will not buy another car without a spare and a jack to use to put it on. The car was new so I used the infiniti roadside assistance, which offered to tow me to the nearest dealer on a Saturday night miles from my home. How that was supposed to help is beyond me. Now I need new tires and am at a loss to know what to do. I will not spend \$400. on these awful tires, but how can I dare go on the road without any protection from a simple flat tire?

Was this review helpful? Yes | No

Tire: **Dunlop SP Sport 5000 DSST CTT**

Ultra High Performance All-Season

Vehicle: **2016 Infiniti Q50S 3.0t AWD**Miles Driven on Tires: **10,000**Driving Condition: **Combined Highway/City**Location: **GLEN CARBON, IL**Driving Style: **Spirited**

★★★★★ 2

[Buy/More Info](#)

1 of 1 people found the following review helpful:

Initial Review:

10,000 Miles on Tires

April 03, 2018

It really is amazing how awful these tires truly are... if I was trying to make them somehow worse I'm not sure what I would do. Besides the harshness, noise, incredible wear rate (down to 7/32 at 10k miles), horrendous traction, and PRICE, the worst part of the tires is their ability to redirect your car along road imperfections. It feels as if there's some auto pilot trying to take over the car if the lane has any wear or grooves in it. Any kind of snow/slush/ice is just immediately dangerous. These manage to negate any AWD capabilities of the car. I cannot fathom how these tires are available for purchase, and pity anyone else who ends up stuck with them as their

Tire: **Dunlop SP Sport 5000 DSST CTT**

Ultra High Performance All-Season

★★★★★ 2

Vehicle: **2015 Infiniti Q50 3.7 AWD**Miles Driven on Tires: **25,000**Location: **ROYAL OAK, MI**Driving Condition: **Combined Highway/City**Driving Style: **Average**

Buy/More Info

2 of 2 people found the following review helpful:

Initial Review:

25,000 Miles on Tires

February 06, 2018

Worst tire ever! Not an all-season tire and no idea why this tire is so expensive. Tread wear is bad and cannot handle Michigan weather or roads. Super bumpy and loud. I have to replace all four of these OEM tires on my three-year lease because they could not handle Michigan roads. I don't know how they were approved for all-season. I have no issue paying for expensive tires but I expect the quality and these tires are just plain bad. If you buy this tire, you will regret your decision. Other run-flat tires only cost half as much and perform way better.

Was this review helpful? Yes | No

Tire: **Dunlop SP Sport 5000 DSST CTT**

Ultra High Performance All-Season

★★★★★ 1.5

Vehicle: **2017 Infiniti Q60 3.0t RWD**Miles Driven on Tires: **1,500**Location: **BEAUMONT, TX**Driving Condition: **Mostly Highway**Driving Style: **Average**

Buy/More Info

2 of 2 people found the following review helpful:

Initial Review:

1,500 Miles on Tires

January 05, 2018

I almost died using these tires in the rain. I was driving my 2017 Q60 3.0t down the highway, in a straight line, when revving to 3-4k RPM the tires broke loose while going 60 mph. If these tires can not handle this basic maneuver, then Infiniti should reconsider using these tires. It took me over a month to get comfortable with these tires due to the horrible traction. I promise my driving and the car are not to blame. These tires are scary bad. I can't believe Infiniti lends their tester/review cars to reporter with these tires. I promise the bad handling reviews are do to these tires. Solution: Buy a tire repair kit for emergencies with an air compressor, then buy a good set of Michelin Pilot Super Sport tires. Infiniti is using these tires because they are produced in Japan. Buyer Beware!

Was this review helpful? Yes | No

Tire: **Dunlop SP Sport 5000 DSST CTT**

Ultra High Performance All-Season

★★★★★ 2.5

Vehicle: **2015 Infiniti Q50S 3.7 AWD**Miles Driven on Tires: **30,000**Location: **ELMWOOD PARK, NJ**Driving Condition: **Mostly Highway**Driving Style: **Spirited**

Buy/More Info

driving on ice down the highway. I didn't have to drive in the snow far, but I recall these having trouble around my hilly street even with my vehicle's AWD system. Impacts are handled pretty harshly and they really didn't help a sport suspension in having a compliant ride. 30,000 miles and was at about 3/32 which would not be suitable for NJ winters, so I swapped to DWS 06 and I won't be looking back at getting run-flats, especially these, again.

Was this review helpful? [Yes](#) | [No](#)

Tire: **Dunlop SP Sport 5000 DSST CTT**

Ultra High Performance All-Season

★★★★★ 2.5

Vehicle: **2015 Infiniti Q50 3.7 AWD**

Miles Driven on Tires: **10,000**

Location: **TORONTO, ON**

Driving Condition: **Mostly City**

Driving Style: **Average**



[Buy/More Info](#)

Initial Review:

10,000 Miles on Tires

September 12, 2017

No even 10,000 and RF tire broke open radially from cord out. It was a pot hole impact but nothing a basic low end tire would not handle easy. Not being an aggressive driver, I just wonder what those who expect a bit more from a tire or a car can expect? Expensive tire, on expensive (self-proclaimed luxury) car but not even an R from reliability. Regarding Run Flat, I did manage to drive with broken, deflated tire some 4-5 miles no problem, off course obeying tire speed limit etc... Changing to non Run Flat tires complete set.

Was this review helpful? [Yes](#) | [No](#)

Tire: **Dunlop SP Sport 5000 DSST CTT**

Ultra High Performance All-Season

★★★★★ 3

Vehicle: **2015 Mazda Mazda6 Grand Touring**

Miles Driven on Tires: **54,000**

Location: **HOPKINSVILLE, KY**

Driving Condition: **Combined Highway/City**

Driving Style: **Average**



[Buy/More Info](#)

1 of 1 people found the following review helpful:

Initial Review:

54,000 Miles on Tires

April 18, 2017

Best part of this tire is good hydro-planing resistance, even at low tread level, but that is about the only good aspect I see. Very harsh ride, and poor traction in all conditions as compared to similar sport tires I driven with. Way high price for a poorly engineered tire. Maybe they would get better traction on a hot race track? I see now reason for any regular highway and common road driver to buy these, there are much better options for half the price.

Was this review helpful? [Yes](#) | [No](#)

Tire: **Dunlop SP Sport 5000 DSST CTT**

Ultra High Performance All-Season

★★★★★ 3

Vehicle: **2017 Infiniti Q60 Red Sport 400 AWD**



Buy/More Info

Initial Review:

2,310 Miles on Tires

March 26, 2017

Infiniti/Nissan must have a five year contract with Dunlop. These are the exact same DSST all season and same size tires that were on my 2014 Q50 sport AWD that I had since October 2013. I have also spoken with Infiniti consumer affairs about these weak run-flat vibration and low snow traction tires in suggesting they change these tires to a much better tire like BF Goodrich, Michelin, or Pirelli run-flats. These tires are only good for light rain and dry weather conditions although they are all season tires. Don't chance these tires any any snow condition unless you are a risk taker. They are three season tires only and not for the "winter snow". I also have a 2017 Mercedes-Benz coupe 4matic that I can drive safely-confident in the snow with great traction and no vibration on any surface or any weather condition wearing Pirelli P7 Cinturato run-flats.

Was this review helpful? Yes | No

Tire: **Dunlop SP Sport 5000 DSST CTT**

Ultra High Performance All-Season

★★★★★ 2.5

Vehicle: **2015 Infiniti Q50 3.7 Premium AWD**Miles Driven on Tires: **16,000**Location: **EAGAN, MN**Driving Condition: **Combined Highway/City**Driving Style: **Spirited**

Buy/More Info

1 of 1 people found the following review helpful:

Initial Review:

16,000 Miles on Tires

January 11, 2017

Absolutely awful tires. Mediocre traction dry, poor traction wet, no traction snow/ice. I regularly experience vibrations--like snow is packed in the rims--for the first couple miles if the car has sat for more than a few hours. I thought the Goodyear RS/As that came with my previous Infiniti were bad. Having experienced these, I'm finding myself rethinking the definition of "bad." I haven't had the pleasure of exercising the "run-flat" feature, but being stuck waiting for roadside assistance would be a pleasure compared to suffering these tires one mile more. I'm replacing with Michelin Pilot Sport A/S and just stuffing these back on for the lease return.

Was this review helpful? Yes | No

Tire: **Dunlop SP Sport 5000 DSST CTT**

Ultra High Performance All-Season

★★★★★ 3

Vehicle: **2016 Infiniti Q50 Red Sport 400 AWD**Miles Driven on Tires: **5,000**Location: **SHELTON, CT**Driving Condition: **Combined Highway/City**Driving Style: **Average**

Buy/More Info

1 of 1 people found the following review helpful:

Initial Review:

5,000 Miles on Tires

December 27, 2016

Not the worst OE tires I've come across, at least in the dry. They have been relatively quiet and stable at speed on smooth roads. That said, traction could be better, they are prone to breaking loose relatively easily under heavy acceleration. They also have a tendency to trammel a bit on less than perfect roads at highway speeds. I attributed their initial hard ride to being run flats, but they seemed to settle in somewhat to the point where the ride has improved under most driving conditions. Wet performance is frightening, you really have to dial it way back or else you're

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4.8 ★★★★★
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