

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation (NVS-210)
1200 New Jersey Ave, SE
West Building
Washington, DC 20590

January 22, 2019

CC-11102940-9134
FEB 0 0 2019

Ref complaint 11101299 and 11102940

Dear NHTSA,

I am writing because I would like the KIA Fortes to be added to the recalls for the Theta II engines. I am having to go to small claims court but I may not win because the Forte is not on the recall list. It has the exact same engine. I have to hope the judge will take my side and order the dealership to refund my money for replacing the engine. KIA and Hyundai have set aside trillions of dollars to cover the costs of the cars that are on the recall list. The KIA Forte needs to be on that list. It may also need to be on the list for the cars that catch on fire after they are repaired. But I really really hope not.

I bought the car in Nov. 2015, I found no bad reviews online and the Auto Trader review on the actual car rated it a 79 out of a possible 82. But now, a little over 2 1/2 years later I am finding out the hard way that KIA makes some really bad cars. My car is one of those. The engine failure is bad enough but it may also have air bags that won't deploy and seat belts that may fail as well.

I am begging you to pursue this case and get the Fortes on the Recall list. For no other reason than to let the public know it is the majority of KIA's lineup that are affected. It would also be a huge benefit to help folks like me who found out too late.

I am in a situation where I can no longer trust this vehicle. I used to let my son drive it but now I will be the only driver. It bothers me to think of selling it because it is such a bad car. I just imagine a teenager getting it as a first car and having a car fire or an engine failure on the freeway. For me this car is both a moral and financial issue.

It has caused me many sleepless nights. Arguing with KIA's corporate office and the dealership is stressful, exhausting and ridiculous. KIA Motors of America no longer responds to my inquiries and Kia of Chattanooga keeps telling me to talk to KIA Motors of America. UGH!!

It needs to be crushed and recycled into something harmless like a mailbox.

Again please take more action against KIA. Shame on them!!

Most Sincerely,

Chattanooga TN

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AS

Chattanooga, TN

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