 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received 11-JUN-2018 AUG 13 2018		Repository <input type="checkbox"/> Reference No. 11101049	
Name [REDACTED] Address [REDACTED] City BETHEL PARK State PA Zip Code [REDACTED]				Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).							
VEHICLE INFORMATION							
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side ZFBCFYDT0G [REDACTED]				Make FIAT		Model 500X	Model Year 2016
Date Purchased 3-25-17		Dealer's Name and Telephone Number South Hills Chrysler 724-941-4300			Engine: No: Cylinders 4		Fuel Type: Gas
Original Owner <input checked="" type="checkbox"/>		Dealer's City McMurray		State PA	Zip Code 15317		
Transmission Type auto		<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control		Powertrain Multiple Failure:		Incident Date(s) 17-APR-2018	
FAILED COMPONENT(S)/PART(S) INFORMATION							
Vehicle Component Code: 110000 ELECTRICAL SYSTEM					Failure Mileage 8669	Failure Speed	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE							
Tire Make		Tire Model (Name or Number)			Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)		<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair		Failure Location:			
Tire Component Code					Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE							
Make:		Date Manufactured:		Model No./Name:			
Seat Type:		Installation System:					
Child Seat Component Code:		Failed Part:					
APPLICABLE INCIDENT INFORMATION							
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)							
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		Fire <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		Number of Persons Injured	Number of Deaths	Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).							
TL* THE CONTACT OWNED A 2016 FIAT 500X. WHILE THE VEHICLE WAS PARKED, IT CAUGHT ON FIRE AND EXPLODED. THE FIRE DEPARTMENT WAS CALLED AND EXTINGUISHED THE FIRE. A FIRE REPORT WAS FILED. THE CONTACT ALSO STATED THAT THE FIRE CAUSED STRUCTURAL DAMAGE TO THE HOME. THE NIGHT BEFORE THE FIRE, THE VEHICLE WAS DRIVEN AND THE CONTACT NOTICED AN ABNORMAL BURNING ODOR. THE CONTACT INSPECTED THE VEHICLE AND SAW NO SIGNS OF A FIRE. THE VEHICLE WAS DESTROYED AND TOWED BY THE INSURANCE COMPANY TO A REPAIR FACILITY FOR INSPECTION. THE VEHICLE WAS INSPECTED BY THE INSURANCE INVESTIGATOR WHO WAS UNABLE TO DETERMINE THE ORIGIN OF THE FIRE. THE VEHICLE WAS NOT TAKEN TO A DEALER FOR DIAGNOSTIC TESTING. THE MANUFACTURER WAS NOTIFIED AND PROVIDED CASE NUMBER [REDACTED]. THE APPROXIMATE FAILURE MILEAGE WAS 8,669.							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.				ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.							

COMMONWEALTH OF PENNSYLVANIA

CERTIFICATE OF TITLE FOR A VEHICLE

48

FUEL TYPE: GASOLINE

ZFBCFYDTQGP

VEHICLE IDENTIFICATION NUMBER

2016

YEAR

FIAT

MAKE OF VEHICLE

RA

TITLE NUMBER

SW

BODY TYPE

0

D/P

SEAT CAP

PRIOR TITLE STATE

3/30/17

DOOM PROCD DATE

000016

DOOM MILES

0

DOOM STATUS

3/30/17

DATE PA TITLED

3/30/17

DATE OF ISSUE

UNLADEN WEIGHT

GVWR

GVWR

TITLE BRANDS

DOOMETER STATUS

- 1 = ACTUAL MILEAGE
- 2 = MILEAGE EXCEEDS THE MECHANICAL LIMITS
- 3 = NOT THE ACTUAL MILEAGE
- 4 = NOT THE ACTUAL MILEAGE-DOOMETER TAMPERING VERIFIED
- 5 = EXEMPT FROM DOOMETER DISCLOSURE

TITLE BRANDS

- A = ANTIQUE VEHICLE
- C = CLASSIC VEHICLE
- D = COLLECTIBLE VEHICLE
- F = OUT OF COUNTRY
- G = ORIGINALLY MFGD FOR NON-US DISTRIBUTION
- H = AGRICULTURAL VEHICLE
- L = LOADING VEHICLE
- P = ISWAS A POLICE VEHICLE
- R = RECONSTRUCTED
- S = STREET ROD
- T = RECOVERED THEFT VEHICLE
- V = VEHICLE CONTAINS REBUILT VIN
- W = TRUCK VEHICLE
- X = ISWAS A TAXI

BETHEL PARK PA

FIRST LIEN FAVOR OF

SECOND LIEN FAVOR OF

FIRST LIEN RELEASED

DATE

BY

AUTHORIZED REPRESENTATIVE

SECOND LIEN RELEASED

DATE

BY

AUTHORIZED REPRESENTATIVE

MAILING ADDRESS

BETHEL PARK PA



pennsylvania
DEPARTMENT OF TRANSPORTATION

LESLIE S. RICHARDS

Secretary of Transportation

D. APPLICATION FOR TITLE AND LIEN INFORMATION

TO BE COMPLETED BY PURCHASER WHEN VEHICLE IS SOLD AND THE APPROPRIATE SECTIONS ON THE REVERSE SIDE OF THIS DOCUMENT ARE COMPLETED.

SUBSCRIBED AND SWORN TO BEFORE ME

If a co-purchaser other than your spouse is listed and you want the title to be listed as 'Joint Tenants With Right of Survivorship' (on death of one owner, title goes to surviving owner) CHECK HERE . Otherwise, the title will be issued as 'Tenants in Common' (on death of one owner, interest of deceased owner goes to his/her heirs or estate).

IF NO LIEN CHECK IS THIS AN ULTY (IF YES- FN REQUIRED) YES NO

1ST LIENHOLDER FINANCIAL INSTITUTION NUMBER

1ST LIENHOLDER NAME

STREET

CITY

STATE

ZIP

IF NO 2ND LIEN CHECK (IF THIS AN ULTY (IF YES- FN REQUIRED) YES NO

2ND LIENHOLDER FINANCIAL INSTITUTION NUMBER

2ND LIENHOLDER NAME

STREET

CITY

STATE

ZIP

The undersigned hereby swears according to the provisions of the Title Act of 1981 that the information herein submitted is true and correct and that the vehicle is not subject to any other lien.

SIGNATURE OF APPLICANT OR AUTHORIZED SIGNER

SIGNATURE OF CO-APPLICANT OR AUTHORIZED SIGNER

DO NOT ACCEPT DOCUMENT WITHOUT VERIFYING THE PRESENCE OF THE LIBERTY BELL WATERMARK



Pennsylvania Registration Renewal Application

Bureau of Motor Vehicles ♦ PO Box 68275 ♦ Harrisburg, PA 17106-8275

RENEW INSTANTLY

You can renew instantly online at PennDOT's Driver and Vehicle Services website at www.dmv.pa.gov. It's fast and easy! After you renew, you will be able to print your permanent vehicle registration credential.

REGISTRATION PERIOD/FEE: You may be eligible to renew your vehicle for either a one-year or two-year registration period. Both registration periods and the required fees are listed below. If you opt for a two-year registration fee, please check the block where indicated. **NOTE:** If the fee listed in the "2 yr. fee" block is "N/A," your vehicle type is not eligible to renew for a two-year period.

ORGAN DONATION AWARENESS TRUST FUND (ODTF): You have an opportunity to contribute an additional \$1 to the ODTF. Your contribution to this Fund will help increase public awareness of organ donation and help save lives. Since this additional \$1 is not part of the renewal fee printed on your application, please add it to your payment. Also, please check the proper block on the application below to make sure your contribution is handled properly.

VETERANS' TRUST FUND (VTF): You have an opportunity to make a tax deductible \$3 contribution to the VTF. Your contribution to this Fund will help support programs and projects for Pennsylvania veterans and their families. Since this additional \$3 is not part of the renewal fee printed on your application, please add it to your payment. Also, please check the proper block on the application below to make sure your contribution is handled properly.



1917227929451

The county in which your vehicle is registered has enacted a \$5 Fee for Local Use. The funds collected from this fee will assist in funding transportation needs for your county. This fee is in addition to the commonwealth registration fee. As such, your total fees are as follows:

	Commonwealth Registration Fee	Fee for Local Use	Total Fee
1 Year:	\$ 37.00	\$ 5.00	\$ 42.00
2 Year:	\$ 74.00	\$ 5.00	\$ 79.00

Visit us at www.dmv.pa.gov or call us at:

In State: 1-800-932-4600 TDD: 1-800-228-0676 Out-of-State: 1-717-412-5300 TDD Out-of-State: 1-717-412-5380

		ZFBCFYDT0GP	2016	FIAT	SW	JUN 30 2019	00000	
Plate Number	Title Number	Vehicle Identification Number	Year	Vehicle Make	Type	Expiration Date	Reg. Gr. Wt.	Comb. Gr. Wt.



BETHEL PARK PA

COMPLETE REVERSE SIDE

1 yr. fee: \$ 42.00	2 yr. fee: \$ 79.00	For a two year period, please check (✓) the block to the left.
------------------------	------------------------	--

Indicate # of duplicates at \$2.00 each in the block to the left.

If you wish to contribute \$1.00 to the ODTF, please check (✓) the block to the left.

If you wish to contribute \$3.00 to the VTF, please check (✓) the block to the left.



2016 MODEL YEAR

THIS VEHICLE IS MANUFACTURED TO MEET SPECIFIC UNITED STATES REQUIREMENTS. THIS VEHICLE IS NOT MANUFACTURED FOR SALE OR REGISTRATION OUTSIDE OF THE UNITED STATES.

MANUFACTURER'S SUGGESTED RETAIL PRICE OF THIS MODEL INCLUDING DEALER PREPARATION

Base Price: \$27,035

FIAT 500X LOUNGE AWD

Exterior Color: Rosso Amore (Red Tri Coat) Exterior Paint

Interior Color: Nero (Black) Interior Color

Interior: Leather-Trimmed Bucket Seats

Engine: 2.4-Liter I4 MultiAir® Engine

Transmission: 9-Speed Automatic Transmission

STANDARD EQUIPMENT (UNLESS REPLACED BY OPTIONAL EQUIPMENT)

FUNCTIONAL/SAFETY FEATURES

- Advanced Multistage Front Airbags
- Supplemental Front Seat-Mounted Side Airbags
- Supplemental Side-Curtain Front and Rear Airbags
- Driver Inflatable Knee-Bolster Airbag
- LATCH Ready Child Seat Anchor System
- Passive Entry / Keyless Go™
- Electric Park Brake
- 4-Wheel Anti-Lock Brakes
- Remote Start System
- Dynamic Control Selector
- ParkView™ Rear Back-Up Camera
- Electronic Stability Control
- Security Alarm

INTERIOR FEATURES

- A/C Auto Temperature Control with Dual Zone Control
- Uconnect® 6.5 NAV
- Integrated Voice Command with Bluetooth®
- SiriusXM® Sat Radio w/ 1-Yr Radio Subscription
- SiriusXM Traffic / 5-Yr Traffic Subscription
- For More Information, Call 800-643-2112
- Cluster 3.5-Inch TFT Color Display
- Heated Steering Wheel
- Steering Wheel Mounted Audio Controls
- Leather-Wrapped Shift Knob
- Front Center Sliding Armrest
- Heated Front Seats
- Power 8-Way Driver Seat / Manual Passenger Seat
- Power 4-Way Driver Lumbar Adjust
- Front-Passenger Fold-Flat Seat
- Reversible Height Adjust Load Floor
- Cargo Compartment Cover

- Ambient Lighting
- 12-Volt Auxiliary Power Outlet
- Auto-Dimming Rearview Mirror
- Front and Rear Floor Mats

EXTERIOR FEATURES

- 17-Inch x 7.0-Inch Aluminum Wheels
- 215/60R17 BSW All Season Tires
- Tire Service Kit (No Compact Spare)
- Bi-Function Halogen Projector Headlamps
- Automatic Headlamps
- Fog and Cornering Lamps
- Power Mirrors
- Exterior Mirrors with Heating Element
- Chrome Surround Molding
- Windshield Wiper De-Icer
- Bright Exhaust Tip
- Deep Tint Sunscreen Glass

OPTIONAL EQUIPMENT (May Replace Standard Equipment)

- Rosso Amore (Red Tri Coat) Exterior Paint **\$1,000**
- Customer Preferred Package 27J**
- Lounge Collection 2 w/Leather-Trimmed Bucket Seats **\$1,550**
- ParkSense® Rear Park Assist System
- Blind Spot and Cross Path Detection

DESTINATION CHARGE

\$995

TOTAL PRICE: * \$30,580

WARRANTY COVERAGE

- Basic Warranty: 4 Year / 50,000 Miles.
- Powertrain Warranty: 4 Year / 50,000 Miles.
- Roadside assistance; certain restrictions apply.

Assembly Point/Port of Entry: BALTIMORE, MARYLAND, U.S.A.

VIN: ZFB-CFYD0GP- [REDACTED]

LA-VON 3323

0522

SHIP TO 85694 39
SOUTH HILLS CHRYSLER DODGE JEEP RA
3344 WASHINGTON ROAD
MCMURRAY PA 15317-3005

35 85694
SOUTH HILLS CHRYSLER DODGE JEEP RA
3344 WASHINGTON ROAD
MCMURRAY PA 15317-3005

THIS LABEL IS ADDED TO THIS VEHICLE TO COMPLY WITH FEDERAL LAW. THE LABEL CANNOT BE REMOVED OR ALTERED PRIOR TO DELIVERY TO THE ULTIMATE PURCHASER.

STATE AND/OR LOCAL TAXES IF ANY. LICENSE AND TITLE FEES AND DEALER SUPPLIED AND INSTALLED OPTIONS AND ACCESSORIES ARE NOT INCLUDED IN THIS PRICE. DISCOUNT, IF ANY, IS BASED ON PRICE OF OPTIONS IF PURCHASED SEPARATELY.



N/A N/A

COLLISION COVERAGE

NAME OF AGENT: JIM RUSCELLO PHONE: (412)221-4208

ADDRESS: 1204 WASHINGTON PIKE

POLICY NUMBER: [REDACTED] COLLISION DEDUCTIBLE: N/A

INSURANCE CO.: STATE FARM MUTUAL SPOKE WITH: [REDACTED]

EFFECTIVE DATE: 11/14/2016 EXP. DATE: 04/07/2017 VERIFIED BY: [REDACTED]

WARRANTY INFORMATION

FACTORY WARRANTY - The manufacturer's warranty constitutes all of the warranties with respect to the sale of this item/items. The seller hereby expressly disclaims all warranties, either expressed or implied including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

USED CAR WARRANTY - Used car is covered by a limited warranty detailed in a separate document. You may obtain a full copy of any applicable warranty from us.

AS IS - THIS MOTOR VEHICLE IS SOLD "AS IS" WITHOUT ANY WARRANTY EITHER EXPRESSED OR IMPLIED. THE PURCHASER WILL BEAR THE ENTIRE EXPENSE OF REPAIRING OR CORRECTING ANY DEFECTS IN THE VEHICLE.

PURCHASER SIGNATURE: [REDACTED]

USED CAR BUYERS GUIDE: THE INFORMATION YOU SEE ON THE WINDOW FORM FOR THIS VEHICLE IS PART OF THE CONTRACT. INFORMATION ON THE WINDOW FORM OVERRIDES ANY CONTRARY PROVISIONS IN THE CONTRACT OF SALE.

GUÍA PARA COMPRADORES DE VEHÍCULOS USADOS. LA INFORMACIÓN QUE VE EN EL FORMULARIO DE LA VENTANILLA PARA ESTE VEHÍCULO FORMA PARTE DEL PRESENTE CONTRATO. LA INFORMACIÓN DEL FORMULARIO DE LA VENTANILLA DEJA SIN EFECTO TODA DISPOSICIÓN EN CONTRARIO CONTENIDA EN EL CONTRATO DE VENTA.

If you cancel this purchase agreement or refuse to take delivery of the vehicle ordered, except as permitted by law, you shall, at our option, forfeit as damages the amount of \$ [REDACTED]

PURCHASER SIGNATURE: [REDACTED]

Buyer agrees that this Agreement includes all of the terms and conditions on the front and back side hereof, that this Agreement cancels and supersedes any prior agreement including oral agreements, and as of the date below comprises, with any retail installment sale contract, the complete and exclusive statement of the terms of the agreement relating to the subject matters covered by this Agreement. Buyer, by signing this Agreement, acknowledges that he has read its terms and has received a true copy of this Agreement.

This Agreement is not binding upon either Dealer or Buyer until signed by an authorized Dealer representative. YOU, THE BUYER, MAY CANCEL THIS AGREEMENT AND RECEIVE A FULL REFUND ANY TIME BEFORE RECEIPT OF A COPY OF THE AGREEMENT SIGNED BY AN AUTHORIZED DEALER REPRESENTATIVE BY GIVING WRITTEN NOTICE OF CANCELLATION TO DEALER.

BUYER ACKNOWLEDGES THAT IF THIS BOX IS CHECKED, THIS AGREEMENT CONTAINS AN ARBITRATION PROVISION. BUYER HAS READ ALL PAGES OF THIS AGREEMENT AND AGREES TO ALL TERMS AND CONDITIONS IN THIS AGREEMENT.

BUYER SIGNATURE: [REDACTED] DATE: 03/25/2017

MANAGER'S APPROVAL: [Signature] (Must Be Accepted By An Authorized Representative of the Dealer)

CO-BUYER SIGNS X DATE: 3-25-17

Cash Price of Vehicle & Accessories	22500.00
Sales Tax	1470.00
PTA Tax (\$1.00 PER TIRE)	5.00
REGISTRATION	41.00
TITLE	51.00
TRANSFER	9.00
ENCUMBRANCE	N/A
Temporary Registration Plate Fee	N/A
Documentary Fee	137.45
Notary Fee	N/A
On-Line Registration Fee	16.55

OTHER CHARGES

Total Price	24230.00
-------------	----------

Trade-In	1500.00
*Payoff Amount Is Subject To Verification	N/A
Less Payoff *	N/A
Net Trade In	1500.00
Deposit	N/A
Cash on Delivery	N/A
Net Trade + Deposit + Cash on Delivery = Total Down Payment	1500.00
Unpaid Balance of Total Price	22730.00

3rd party
hired
by State
Farm →

EFI Global[®]

Engineering Fire &
Environmental Services

Brian "Smokey" Gray, CFI, CVFI

Account Manager

T 724-473 0515 | TF 800 601 6874

F 724 473 0523 | M 724 316 2592

E brian.gray@efiglobal.com

129 McCarrill Lane, Suite 207
Zelienople, PA 15063

efiglobal.com



CHRYSLER

Lawrence E. Brookes

Head of Product Analysis &
Regulatory Processes →

Phone 248.512.4160

Fax 248.512.4196

Cell 248.425.8165

leb108@chrysler.com

Chrysler Group LLC

CIMS 485-13-27

1000 Chrysler Drive

Auburn Hills, MI USA

48326-2766

also
came with
another specialist
- Ron Leach
at Fcagroup.com



May 30, 2018

[REDACTED]
Bethel Park, PA [REDACTED]

RE: CAIR [REDACTED]
VIN: ZFBCFYDT0GP [REDACTED]

Dear [REDACTED]

This will further acknowledge contact to FCA US LLC, regarding your 2016 Fiat 500X.

Naturally, we were sorry to learn of this incident. Please rest assured, we appreciate and share your concerns about vehicle safety. It is important for you to remember that we don't just design and build vehicles; we also drive them, as do most of our families and friends. We have some very close and personal reasons to be concerned about vehicle safety, like you, people depend on us to provide them with safe and dependable transportation. Needless to say, we sincerely regret the unfortunate fire that occurred.

FCA US LLC provided for Engineering Analysis Associates/Bosch Automotive Service Solutions to examine your vehicle. EAA is a leading supplier of technical field support to the transportation industry. They have hundreds of specialists in the United States that conduct thousands of product investigations each year, providing valuable automotive field expertise. FCA feels that the expense of this independent inspection is in the best interest of you, our customer, and the Corporation in our efforts to properly evaluate serious concerns such as yours.

The inspection involved a thorough examination of your vehicle and the photographing of all critical areas. After the inspection of your vehicle, the information at hand would not permit us to associate the fire with a manufacturing or assembly error. We are sure you will understand fires of this nature can and do occur for a number of reasons not associated with the manufacturing process. Therefore, we must respectfully decline any assistance associated with this matter.

Based on this, we suggest that you refer this matter to your insurance carrier. Should they feel a manufacturing responsibility exists, they have full subrogation rights under the terms of your policy, including your deductible.

Thank you for allowing us the opportunity in reviewing this matter with you.

Sincerely,

Special Investigations

LM/sk

May 31, 2018

[REDACTED]
Bethel Park PA [REDACTED]

State Farm Claims
P.O. Box 52250
Phoenix AZ 85072-2250

RE: Claim Number: [REDACTED]
Date of Loss: April 17, 2018
Our Insured: [REDACTED]

Dear [REDACTED]

State Farm secured the services of Engineering, Fire & Environmental Services to inspect your 2016 Fiat 500X. We secured their services to conduct a vehicle fire scene examination to determine the cause of the vehicle fire.

The vehicle inspection was conducted on May 01, 2018. [REDACTED] provided access to the vehicle. Two representatives from Fiat Chrysler Automobiles were also present at the time of the inspection.

The engine, passenger, and trunk compartments suffered fire damage. The examination showed the fire progressed from the engine compartment into the passenger compartment.

Damage was observed throughout the entire engine compartment with the most severe damage to the front driver side of the engine compartment. The heaviest amount of fire damage was at the location of the power control module and the battery. All of the components of the power control module were destroyed. The wiring was the only component of the power control module that was not melted or burned.

The Front Fascia and some miscellaneous debris found on the ground in front of the vehicle were collected for further analysis. The items were taken to a lab and X-rayed and examined. The results of the X-Ray and examination did not reveal any failure capable of igniting the fire.

Physical evidence indicated that the fire originated near the power control module in the driver side front of the engine compartment. Evidence indicated that electrical fault or failure was probably the cause of the ignition. Evidence indicated the first fuel ignited was plastics within the engine compartment. The circumstances that brought the ignition and fuel together were indiscernible.

Page 2
May 31, 2018

Engineering, Fire & Environmental Services completed a thorough investigation and examination and determined, with a reasonable degree of professional certainty, that the cause of the fire was accidental.

Sincerely,

Brenda F Trageser
Claim Specialist
(844) 292-8615 ext. 6103587837

State Farm Mutual Automobile Insurance Company

In re: TK HOLDINGS INC., et al.,
Debtors

Chapter 11 Case No. [REDACTED] (BLS)

TK Holdings Inc. Return Mail
P.O. Box 3004
Monroe, WI 53566-3004

PSRT STD
U.S. POSTAGE
PAID
PRIME CLERK

**IMPORTANT LEGAL NOTICE FOR OWNERS OF VEHICLES WITH TAKATA
AIRBAG INFLATORS**

*- This Notice was authorized by a federal court. Read it carefully.
Your rights are at stake. -*

Why have I received this notice? TK Holdings Inc. and certain of its affiliates listed on the reverse side of this notice (collectively, the "Debtors") have filed chapter 11 bankruptcy cases in the United States. The Debtors are subsidiaries of Takata Corporation, a Japanese corporation engaged in the manufacture and sale of airbag inflators and other automotive components. Takata Corporation and its worldwide affiliates (including the Debtors) are referred to collectively as "Takata." Takata Corporation has filed a bankruptcy proceeding in Japan. This notice relates only to the Debtors located in the U.S. and Mexico.

00185

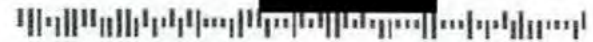
You have been identified as the current or former registered owner of a vehicle with one or more Takata-manufactured airbag inflators containing phase-stabilized ammonium nitrate propellant ("PSAN Inflators"), which are or may be defective and could rupture, creating a risk of personal injury or death. This notice sets forth the deadline for asserting claims against the Debtors in the U.S. bankruptcy proceedings and provides other important deadlines and information about the chapter 11 cases. **If your vehicle contains a defective or potentially defective airbag inflator and is under recall, contact your nearest dealership immediately to schedule a free repair.**



Do I have a claim against the Debtors? You (or, in the case of a wrongful-death claim, the estate you represent) may have claims against the Debtors, including for monetary loss, personal injury, or death (in each case, whether past or future) on account of your current or past ownership of a vehicle containing a PSAN Inflator regardless of whether such PSAN Inflator is subject to a recall or has already been repaired or you have thus far suffered no loss, injury, or death on account of your PSAN Inflator (as such claims may be deemed to have accrued before the Debtors filed for bankruptcy). *To assert a claim, you must file a proof of claim by the deadline and in accordance with the instructions on the reverse side of this notice. If you fail to do so, your claim may be barred and you may receive no recovery.*



BETHEL PARK, PA



- What else should I do?** The Debtors strongly recommend that you:
- Carefully review this notice, including the reverse side, in its entirety.
 - Please visit www.AirbagRecall.com or call 1.888.327.4236 for more information about obtaining free replacement airbags.
 - Register your email address at TKRestructuring.com/PPIC. You will receive no further notices in the chapter 11 cases unless you do so and may miss important information.
 - Call 833-619-7579 (U.S. toll-free) or 920-238-6810 (international), email tkppic@primeclerk.com, or visit TKRestructuring.com/PPIC if you have questions.
 - Contact an attorney for legal advice concerning the chapter 11 cases.



Visit www.AirbagRecall.com to see if you're at risk of injury or death, or call 1.888.327.4236 for more information about the safety of your vehicle.

SOUTH HILLS

CHRYSLER DODGE JEEP RAM

TELEPHONE: (724) 941-4301
FAX: (724) 941-2501

3344 Washington Road • McMurray, PA 15317
WWW.SOUTHHILLSAUTO.COM

CUSTOMER NO [REDACTED]	ADVISOR BILL WINTER	*AGE 187	*PRICE DATE 05/31/16	*APPOINT NO [REDACTED]
SOUTH HILLS CHRYSLER JEEP KIA 3344 WASHINGTON ROAD P. O. BOX 889 MCMURRAY, PA 15317 consumerreach@southhillschrysler.com	LICENSE NO 109.00	PLATE NO 3 ROSSO AMORE	SCHEMATIC NO [REDACTED]	APPOINT NO [REDACTED]
	YEAR / MAKE / MODEL 16/FIAT/500X/500X	DELIVERY DATE 03/25/17	SR LTR NO [REDACTED]	PRODUCTION DATE 16
	VEHICLE ID # Z F B C F Y D T O G P	R.O. DATE 05/27/16		
	724-941-4300	MO: 10		

JOB# 1 CHARGES-----			
LABOR-----			
J# 1 03CHZ	PA STATE INSPECTION	HOURS: TECH(S):655	INTERNAL
CUSTOMER STATES: PERFORM PA. STATE INSPECTION			
MISC-----CODE-----	DESCRIPTION-----	CONTROL NO-----	
	A5 STATE STICKER		INTERNAL
TOTAL - MISC			0.00
JOB# 1 TOTALS-----			
JOB# 1 JOURNAL PREFIX CHCS			JOB# 1 TOTAL 0.00
JOB# 2 CHARGES-----			
LABOR-----			
J# 2 03CHZ04	EXEMPT EMISSIONS	HOURS: TECH(S):655	INTERNAL
MISC-----CODE-----	DESCRIPTION-----	CONTROL NO-----	
	A5 STATE STICKER		INTERNAL
	A2 PROGRAM MANAGEMENT FEE		INTERNAL
TOTAL - MISC			0.00
JOB# 2 TOTALS-----			
JOB# 2 JOURNAL PREFIX CHCS			JOB# 2 TOTAL 0.00
JOB# 3 CHARGES-----			
LABOR-----			
J# 3 75SCHZ	PDI	HOURS: 1.00 TECH(S):655	INTERNAL
JOB# 3 TOTALS-----			
JOB# 3 JOURNAL PREFIX CHCS			JOB# 3 TOTAL 0.00
JOB# 4 CHARGES-----			
LABOR-----			
J# 4 85CHZ05	NITROFILL INSTALL NITROGEN NITROGEN INSTALLED	HOURS: TECH(S):655	INTERNAL
JOB# 4 TOTALS-----			
JOB# 4 JOURNAL PREFIX CHCS			JOB# 4 TOTAL 0.00

DISCLAIMER OF WARRANTIES

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FAX: (724) 941-250

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CUSTOMER NO [REDACTED]	ADVISOR BILL WINTER	TAG NO 187	FINANCE DATE 05/31/16	INVOICE NO [REDACTED]
SOUTH HILLS CHRYSLER JEEP KIA 3344 WASHINGTON ROAD P. O. BOX 889 MCMURRAY, PA 15317 consumerreach@southhillschrysler.com	LABOR RATE 109.00	LICENSE NO	COLOR 3 ROSSO AMORE	STOCK NO [REDACTED]
	YEAR/MAKE/MODEL 16/FIAT/500X/500X	VEHICLE ID NO	DELIVERY DATE 03/25/17	16
	VEHICLE ID NO Z F B C F Y D T O G P	[REDACTED]	SELLING DEALER NO	PRODUCTION DATE
	FIN DATE 05/27/16			
RESERVE PHONE 724-941-4300	BUSINESS PHONE	COMMENTS		MO: 10

TOTALS-----

<input type="checkbox"/> CASH <input type="checkbox"/> CHECK # <input type="checkbox"/> VISA <input type="checkbox"/> MASTER CARD <input type="checkbox"/> AMEX <input type="checkbox"/> DISCOVER ***** THANK YOU FOR YOUR BUSINESS *****	<table style="width: 100%;"> <tr><td>TOTAL LABOR....</td><td style="text-align: right;">0.00</td></tr> <tr><td>TOTAL PARTS....</td><td style="text-align: right;">0.00</td></tr> <tr><td>TOTAL SUBLET...</td><td style="text-align: right;">0.00</td></tr> <tr><td>TOTAL G.O.G....</td><td style="text-align: right;">0.00</td></tr> <tr><td>TOTAL MISC CHG.</td><td style="text-align: right;">0.00</td></tr> <tr><td>TOTAL MISC DISC</td><td style="text-align: right;">0.00</td></tr> <tr><td>TOTAL TAX.....</td><td style="text-align: right;">0.00</td></tr> <tr><td>TOTAL INVOICE \$</td><td style="text-align: right;">0.00</td></tr> </table>	TOTAL LABOR....	0.00	TOTAL PARTS....	0.00	TOTAL SUBLET...	0.00	TOTAL G.O.G....	0.00	TOTAL MISC CHG.	0.00	TOTAL MISC DISC	0.00	TOTAL TAX.....	0.00	TOTAL INVOICE \$	0.00
TOTAL LABOR....	0.00																
TOTAL PARTS....	0.00																
TOTAL SUBLET...	0.00																
TOTAL G.O.G....	0.00																
TOTAL MISC CHG.	0.00																
TOTAL MISC DISC	0.00																
TOTAL TAX.....	0.00																
TOTAL INVOICE \$	0.00																

ASK ABOUT THE SOUTH HILLS VALUE PACKAGE
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WORTH OVER \$2000

I HAVE RECEIVED A CLEAR EXPLANATION OF MY
REPAIRS AND CHARGES

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CUSTOMER SIGNATURE

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CUSTOMER NO	NAME DANIEL CHAPMAN	AGE	501	TAG NO	7742	RECEIVE DATE	06/01/17
	PHONE	109.00		PRICE	1,699	ROSSO AMORE	0509840
	ADDRESS	16/FIAT/500X/500X		DELIVERY DATE	03/25/17	DELIVERY MILE	16
		Z E B C F Y D T O G P		SELLER DEALER NO		REVISION DATE	
				R.F. DATE	05/31/17		

MO: 1700

JOB# 1 CHARGES-----					
LABOR-----					
JOB# 1	10CHZD6	CHECK ENGINE LIGHT HOURS: 0.50	TECH(S):420		
	Customer States CEL ON (Check Engine Light)				
	TECH SCANNED VEHICLE AND FOUND STORED CODE FOR SMALL EVAP LEAK				
	TECH FOUND SERVICE BULLETIN THAT APPLIES TO CODE				
	TECH PERFORMED SERVICE BULLETIN 18-19-17-9N				
JOB# 1 TOTALS-----					
		JOB# 1 JOURNAL PREFIX CHCS	JOB# 1 TOTAL 0.00		
JOB# 2 CHARGES-----					
LABOR-----					
JOB# 2	51CHZ	BODY ELECTRICAL HOURS: 0.60	TECH(S):420		
	Customer States Trunk keeps opening Plastic trim piece popped off (Body Electrical Concern)				
	TECH FOUND LATCH BROKEN				
	REPLACED REAR LATCH ASSEMBLY				
PARTS-----					
	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
	1	6HY49S20-AA	HANDLE LI 23014010		
			TOTAL - PARTS		0.00
JOB# 2 TOTALS-----					
		JOB# 2 JOURNAL PREFIX CHCS	JOB# 2 TOTAL 0.00		
JOB# 3 CHARGES-----					
LABOR-----					
JOB# 3	99CHXX	MULTI-PNT INSPECTION HOURS:	TECH(S):420		
	(Multi-point inspection according to maintenance interval)				
	VALUE OF \$19.95 - NO CHARGE				
JOB# 3 TOTALS-----					
		JOB# 3 JOURNAL PREFIX CHCS	JOB# 3 TOTAL 0.00		
JOB# 4 CHARGES-----					
LABOR-----					
JOB# 4	99CHX	CAR WASH HOURS:	TECH(S):420		
	(Car Wash)				
JOB# 4 TOTALS-----					
		JOB# 4 JOURNAL PREFIX CHCS	JOB# 4 TOTAL 0.00		
JOB# 5 CHARGES-----					
LABOR-----					
JOB# 5	96CHZZ	FLASH #1 HOURS: 0.20	TECH(S):420		
	RFH				
	RFH UPDATE AVAILABLE FOR VEHICLE				
	FLASHED RFH				

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CUSTOMER NO.	ADDRESS DANIEL CHAPMAN	501	TRUCK NO. 7742	INVOICE DATE 06/01/17
LABOR RATE 109.00	LOGBOOK NO.	RELEASE	COLOR 1,699 ROSSO AMORE	ESTOCK NO.
YEAR / MAKE / MODEL 16/FIAT/500X/500X	VEHICLE NO. ZFBCFYDT0GP	DELIVERY DATE 03/25/17	SELLING DEALER	REGISTRATION DATE 16
PHONE	EMAIL	IN. DATE 05/31/17		

MO: 1700

JOB# 5 TOTALS-----

JOB# 5 JOURNAL PREFIX CHCS	JOB# 5 TOTAL	0.00
----------------------------	--------------	------

TOTALS-----

[] CASH [] CHECK # [] VISA
[] MASTER CARD [] AMEX [] DISCOVER
***** THANK YOU FOR YOUR BUSINESS *****

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STANDARD WITH EVERY NEW OR USED CAR
WORTH OVER \$2000

I HAVE RECEIVED A CLEAR EXPLANATION OF MY
REPAIRS AND CHARGES

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE \$	0.00

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CUSTOMER NO	ADDRESS GINO BROWN	341	FAC NO 9490	INVOICE DATE 11/30/17	[REDACTED]
[REDACTED]	SALES PRICE 109.00	FINANCE RT	MSRP 5,490	ROSSO AMORE	[REDACTED]
[REDACTED]	YEAR / MAKE / MODEL 16/FIAT/500X/500X	DELIVERY DATE 03/25/17	SECURITY	16	[REDACTED]
BETHEL PARK, PA	REGISTRATION Z F B C F Y D T O G P	SECURITY DEALER NO	PRODUCTION DATE		
[REDACTED]	FINCH	FINCH	FINCH	FINCH	
[REDACTED]	FINCH	FINCH	FINCH	FINCH	
[REDACTED]	FINCH	FINCH	FINCH	FINCH	

MO: 5491

JOB# 1 CHARGES-----			
LABOR-----			
J# 1	00CHZZ09	ROTATE TIRES (Rotate tires) ROTATE COMPLETE	HOURS: TECH(S):645 INTERNAL
JOB# 1 TOTALS-----			
JOB# 1 JOURNAL PREFIX CHCS			JOB# 1 TOTAL 0.00
JOB# 2 CHARGES-----			
LABOR-----			
J# 2	01CHZZ02	SYNTHETIC OIL CHANGE (Change synthetic engine oil and filter) FIRST OIL CHANGE COMPLETE	HOURS: TECH(S):645 INTERNAL
PARTS-----			
QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
1	4892339-AA	FILTER EN 09057006	INTERNAL
6	68283520-AA	OIL OW20 01081090	INTERNAL
TOTAL - PARTS			0.00
JOB# 2 TOTALS-----			
JOB# 2 JOURNAL PREFIX CHCS			JOB# 2 TOTAL 0.00
JOB# 3 CHARGES-----			
LABOR-----			
J# 3	60CHZ	INTERIOR TRIM Customer States clip for trunk cover on passenger side broken (Interior Concern) VERIFIED CUSTOMERS CONCERN. CUSTOMER WILL BE CONTACTED WHEN PARTS ARRIVE	HOURS: TECH(S):645 0.00
PARTS-----			
QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
0	6KE273XW-AA	CLIP NONE 23054016	53.99
PART ON SPECIAL ORDER			
** QUANTITY 1 IS SPECIAL ORDERED **			
TOTAL - PARTS			0.00
JOB# 3 TOTALS-----			
JOB# 3 JOURNAL PREFIX CHCS			JOB# 3 TOTAL 0.00
JOB# 4 CHARGES-----			
LABOR-----			
J# 4	99CHXX	MULTI-POINT INSPECTION (Multi-point inspection according to maintenance interval) VALUE OF \$19.95 - NO CHARGE	HOURS: TECH(S):645 0.00
JOB# 4 TOTALS-----			
JOB# 4 JOURNAL PREFIX CHCS			JOB# 4 TOTAL 0.00

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CUSTOMER NO	ADDRESS GINO BROWN	CITY 341	STATE 9490	INVOICE NO 11/30/17	DATE
	LABOR RATE 109.00	LEASING NO	MPG	DELIVERY DATE 03/25/17	PRODUCTION DATE 16
	YEAR MAKE MODEL 16/FIAT/500X/500X	MILEAGE 5,490 ROSSO AMORE		SELLING DEALER NO	PRODUCTION DATE
BETHEL PARK, PA	VEHICLE ID NO Z F B C E Y D T O G P	P.T.S. NO		R.S. DATE 11/30/17	
BUSINESS PHONE	COMMENTS				

MO: 5491

TOTALS-----

<input type="checkbox"/> CASH <input type="checkbox"/> CHECK # <input type="checkbox"/> VISA <input type="checkbox"/> MASTER CARD <input type="checkbox"/> AMEX <input type="checkbox"/> DISCOVER ***** THANK YOU FOR YOUR BUSINESS ***** ASK ABOUT THE SOUTH HILLS VALUE PACKAGE STANDARD WITH EVERY NEW OR USED CAR WORTH OVER \$2000 I HAVE RECEIVED A CLEAR EXPLANATION OF MY REPAIRS AND CHARGES	<table style="width: 100%;"> <tr><td>TOTAL LABOR....</td><td style="text-align: right;">0.00</td></tr> <tr><td>TOTAL PARTS....</td><td style="text-align: right;">0.00</td></tr> <tr><td>TOTAL SUBLET...</td><td style="text-align: right;">0.00</td></tr> <tr><td>TOTAL G.O.G....</td><td style="text-align: right;">0.00</td></tr> <tr><td>TOTAL MISC CHG.</td><td style="text-align: right;">0.00</td></tr> <tr><td>TOTAL MISC DISC</td><td style="text-align: right;">0.00</td></tr> <tr><td>TOTAL TAX.....</td><td style="text-align: right;">0.00</td></tr> <tr><td>TOTAL INVOICE \$</td><td style="text-align: right;">0.00</td></tr> </table>	TOTAL LABOR....	0.00	TOTAL PARTS....	0.00	TOTAL SUBLET...	0.00	TOTAL G.O.G....	0.00	TOTAL MISC CHG.	0.00	TOTAL MISC DISC	0.00	TOTAL TAX.....	0.00	TOTAL INVOICE \$	0.00
TOTAL LABOR....	0.00																
TOTAL PARTS....	0.00																
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TOTAL MISC CHG.	0.00																
TOTAL MISC DISC	0.00																
TOTAL TAX.....	0.00																
TOTAL INVOICE \$	0.00																

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CUSTOMER NAME	SERVICE	TAX NO.	INVOICE DATE
[REDACTED]	EDWARD DAERR	353 1448	04/03/18
	LABOR RATE	VEHICLE NO.	VEHICLE
	109.00		8,669 ROSSO AMORE
	YEAR / MAKE / MODEL		DELIVERY DATE
BETHEL PARK, PA	16/FIAT/500X/500X		03/25/17 16
	VEHICLE ID NO.		CALLING DEALER NO.
	Z F B C F Y D T O G P		
	A.E.S. NO.		IN. DATE
			04/03/18
	FOR PRICE	COMMENTS	
			MO: 8670

JOB# 1 CHARGES-----			
LABOR-----			
J# 1 03CHZ	PA STATE INSPECTION HOURS:	TECH(S):388	INTERNAL
(PA STATE SAFETY INSPECTION)			
TECH STATES FRONT PADS ARE AT 12 AND REAR PADS ARE AT 12 //			
LOWEST TIRE TREAD IS 5			
PA STATE INSPECTION COMPLETE			
MISC-----CODE-----DESCRIPTION-----CONTROL NO-----			
	A5	STATE STICKER	INTERNAL
			TOTAL - MISC
			0.00
JOB# 1 TOTALS-----			
JOB# 1 JOURNAL PREFIX CHCS			JOB# 1 TOTAL
			0.00
JOB# 2 CHARGES-----			
LABOR-----			
J# 2 03CHZ03	EMISSION INSPECTION HOURS:	TECH(S):388	44.30
(PA STATE EMISSION INSPECTION)			
PA STATE EMISSIONS COMPLETE			
MISC-----CODE-----DESCRIPTION-----CONTROL NO-----			
	A2	PROGRAM MANAGEMENT FEE	1.65
			TOTAL - MISC
			1.65
JOB# 2 TOTALS-----			
LABOR			44.30
MISC			1.65
JOB# 2 JOURNAL PREFIX CHCS			JOB# 2 TOTAL
			45.95
JOB# 3 CHARGES-----			
LABOR-----			
J# 3 10CHZ01	DRIVEABILITY CONCERN HOURS:	TECH(S):388	0.00
CUSTOMER STATES THAT THE DRIVER SIDE FRONT WINDOW WILL GO UP			
BUT THEN GO BACK DOWN WHEN TRYING TO PUT WINDOW UP (DRIVEABILITY CONCERN)			
TECH STATES HE COULD NOT DUPLICATE THE CUSTOMER CONCERN			
TECH STATES THEY COULD NOT DUPLICATE THE CUSTOMER CONCERN			
JOB# 3 TOTALS-----			
JOB# 3 JOURNAL PREFIX CHCS			JOB# 3 TOTAL
			0.00
JOB# 4 CHARGES-----			
LABOR-----			
J# 4 96CHZZ	FLASH #1	HOURS:	TECH(S):388
WARRANTY			
Software Flash for RFH (Flash 1)			
AUTOPAY			
SOFTWARE FLASH COMPLETE			

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CUSTOMER NO	EDWARD DAERR	353	1448	INVOICE DATE	04/03/18	CELL: [REDACTED]
	LEASER NAME	LEASE TYPE	MILEAGE	COLOR		
	109.00		8,669	ROSSO AMORE		
	YEAR / MAKE / MODEL			DELIVERY DATE	DELIVERY MILES	
BETHEL PARK, PA	16/FIAT/500X/500X			03/25/17	16	
	VIN			SELLER DEALER NO	PRODUCTION DATE	
	Z F B C F Y D T O G P [REDACTED]			W.S. DATE		
				04/03/18		

MO: 8670

JOB# 4 TOTALS-----				JOB# 4 JOURNAL PREFIX CHCS JOB# 4 TOTAL	0.00
JOB# 5 CHARGES-----					
LABOR-----					
J# 5 99CHXX	MULTI-PNT INSPECTION HOURS:	TECH(S):388		0.00	
(Multi-point inspection according to maintenance interval)					
VALUE OF \$19.95 - NO CHARGE					
JOB# 5 TOTALS-----				JOB# 5 JOURNAL PREFIX CHCS JOB# 5 TOTAL	0.00
JOB# 6 CHARGES-----					
LABOR-----					
J# 6 60CHZ	INTERIOR TRIM	HOURS: 0.20	TECH(S):388	WARRANTY	
Customer States clip for trunk cover on passenger side broken (Interior Concern) Special ordered part, customer requests this be installed					
TECH STATES THE CLIP FOR TRUNK COVER IS BROKEN AND NEEDS TO BE REPLACED					
TECH REPLACED THE CLIP FOR THE TRUNK COVER					
PARTS-----	QTY-----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-----	WARRANTY
	1	6KE27JXW-AA	CLIP NONE 23054016		0.00
				TOTAL - PARTS	
JOB# 6 TOTALS-----				JOB# 6 JOURNAL PREFIX CHCS JOB# 6 TOTAL	0.00
COMMENTS-----					
CUSTOMER STATES SHE WANTS TO WAIT IF IT CAN BE APPROVED BY AN ADVIS					

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<small>DEALER NO</small>	<small>ADDRESS</small> EDWARD DAERR	<small>SALES</small> 353	<small>TAX NO</small> 1448	<small>INVOICE</small> 04/03/18
<small>LABOR RATE</small> 109.00	<small>ADDRESS NO</small>	<small>AMOUNT</small> 8,669	<small>COLOR</small> ROSSO AMORE	<small>DELIVERY DATE</small> 03/25/17
<small>YEAR MAKE MODEL</small> 16/FIAT/500X/500X	<small>VEHICLE NO</small> Z F B C F Y D T O G P	<small>SELLING DEALER NO</small>	<small>PRODUCTION DATE</small> 16	<small>R # DATE</small> 04/03/18
<small>PHONE</small>	<small>BUSINESS PHONE</small>	<small>COMMENTS</small>	MO: 8670	

TOTALS

<input type="checkbox"/> CASH <input type="checkbox"/> CHECK # <input type="checkbox"/> VISA <input type="checkbox"/> MASTER CARD <input type="checkbox"/> AMEX <input type="checkbox"/> DISCOVER ***** THANK YOU FOR YOUR BUSINESS ***** ASK ABOUT THE SOUTH HILLS VALUE PACKAGE STANDARD WITH EVERY NEW OR USED CAR WORTH OVER \$2000 I HAVE RECEIVED A CLEAR EXPLANATION OF MY REPAIRS AND CHARGES	<table style="width: 100%;"> <tr><td>TOTAL LABOR....</td><td style="text-align: right;">44.30</td></tr> <tr><td>TOTAL PARTS....</td><td style="text-align: right;">0.00</td></tr> <tr><td>TOTAL SUBLET....</td><td style="text-align: right;">0.00</td></tr> <tr><td>TOTAL G.O.G....</td><td style="text-align: right;">0.00</td></tr> <tr><td>TOTAL MISC CHG.</td><td style="text-align: right;">1.65</td></tr> <tr><td>TOTAL MISC DISC</td><td style="text-align: right;">0.00</td></tr> <tr><td>TOTAL TAX.....</td><td style="text-align: right;">2.76</td></tr> <tr><td>TOTAL INVOICE \$</td><td style="text-align: right;">48.71</td></tr> </table>	TOTAL LABOR....	44.30	TOTAL PARTS....	0.00	TOTAL SUBLET....	0.00	TOTAL G.O.G....	0.00	TOTAL MISC CHG.	1.65	TOTAL MISC DISC	0.00	TOTAL TAX.....	2.76	TOTAL INVOICE \$	48.71
TOTAL LABOR....	44.30																
TOTAL PARTS....	0.00																
TOTAL SUBLET....	0.00																
TOTAL G.O.G....	0.00																
TOTAL MISC CHG.	1.65																
TOTAL MISC DISC	0.00																
TOTAL TAX.....	2.76																
TOTAL INVOICE \$	48.71																

DISCLAIMER OF WARRANTIES

The only warranties, if any, applying to the part(s) and/or service are those offered by the manufacturer. The selling dealer hereby expressly disclaims all warranties, either expressed or implied, including any implied warranties of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of the part(s) and/or service. Buyer shall not be entitled to recover from the selling dealer any consequential damages, damages to property, damages for loss of use, loss of time, loss of profits or income, or any other incidental damages.

***** CUSTOMER SIGNATURE *****

***** DUPLICATE INVOICE *****

- South Hills Service Center is proud to offer:**
- Complimentary Shuttle Service
 - Online Appointment Scheduling
 - Children's Playroom
 - Free Wifi
 - Updated customer lounge with workstations.

PREMIUM COLLISION WORKS, INC.

4740 LIBRARY RD, BETHEL PARK, PA 15102
Phone: (412) 831-5500
FAX: (412) 831-8130

Workfile ID: [REDACTED]
Federal ID: 251618322
License Number: 29443

Preliminary Estimate

Customer: [REDACTED]

Job Number:

Written By: Dick Bruce
Adjuster: Wilson, Corey, (000) 004-4297 Business

Insured: [REDACTED]
Type of Loss: Liability
Point of Impact: 12 Front

Policy #: [REDACTED]
Date of Loss: 2/27/2018 12:00 PM

Claim #: [REDACTED]
Days to Repair: 0

Owner:
[REDACTED]
BETHEL PARK, PA
[REDACTED]

Inspection Location:
PREMIUM COLLISION WORKS, INC.
4740 LIBRARY RD
BETHEL PARK, PA 15102
Repair Facility
(412) 831-5500 Business

Insurance Company:
USAA
UNIT 7777
SAN ANTONIO

VEHICLE

2016 FIAT 500X Lounge AWD 4D H/B 4-2.4L Gasoline Sequential MPI red

VIN: ZFBCFYDT0G [REDACTED]
License: [REDACTED]
State: PA

Interior Color:
Exterior Color: red
Production Date:

Mileage In: 7,986
Mileage Out:
Condition:

Vehicle Out:
Job #:

TRANSMISSION

Automatic Transmission
4 Wheel Drive

POWER

Power Steering
Power Brakes
Power Windows
Power Locks
Power Mirrors
Heated Mirrors
Power Driver Seat

DECOR

Dual Mirrors
Privacy Glass
Console/Storage
Overhead Console

CONVENIENCE

Air Conditioning
Intermittent Wipers
Tilt Wheel
Cruise Control
Rear Defogger
Keyless Entry
Alarm
Steering Wheel Touch Controls
Rear Window Wiper
Telescopic Wheel
Climate Control
Navigation System
Remote Starter
Backup Camera w/Parking Sensors

RADIO

AM Radio
FM Radio
Stereo
Search/Seek
Auxiliary Audio Connection
Satellite Radio

SAFETY

Drivers Side Air Bag
Passenger Air Bag
Anti-Lock Brakes (4)
4 Wheel Disc Brakes
Front Side Impact Air Bags
Head/Curtain Air Bags
Hands Free Device

SEATS

Cloth Seats

Bucket Seats
Reclining/Lounge Seats
Heated Seats

WHEELS

Aluminum/Alloy Wheels

PAINT

Three Stage Paint

OTHER

Fog Lamps
Traction Control
Stability Control
Rear Spoiler
Signal Integrated Mirrors
California Emissions
Power Trunk/Gate Release

Preliminary Estimate

Customer: [REDACTED]

Job Number:

2016 FIAT 500X Lounge AWD 4D H/B 4-2.4L Gasoline Sequential MPI red

Line	Oper	Description	Part Number	Qty	Extended Price \$	Labor	Paint
1		FRONT BUMPER & GRILLE					
2	R&I	R&I bumper cover				1.2	
3	* <>	Rpr Bumper cover				2.0	3.3
4		Add for Three Stage					2.3
5	#	Refn Partial Refinish w/full clear					-1.0
6		FRONT LAMPS					
7	Repl	RT Combo lamp assy	68285166AA	1	180.00	0.2	
8	#	Repl Flex additive		1	10.00 T		
9	#	Subl Hazardous waste removal		1	5.00 X		
SUBTOTALS					195.00	3.4	4.6

NOTES

Prior Damage Notes:
None

ESTIMATE TOTALS

Category	Basis	Rate	Cost \$
Parts			180.00
Body Labor	3.4 hrs @	\$ 52.00 /hr	176.80
Paint Labor	4.6 hrs @	\$ 52.00 /hr	239.20
Paint Supplies	4.6 hrs @	\$ 34.00 /hr	156.40
Miscellaneous			15.00
Subtotal			767.40
Sales Tax	\$ 762.40 @	6.0000 %	45.74
County Tax	\$ 762.40 @	1.0000 %	7.62
Grand Total			820.76
CUSTOMER PAY			0.00
INSURANCE PAY			820.76



Preliminary Estimate

Customer: [REDACTED]

Job Number:

2016 FIAT 500X Lounge AWD 4D H/B 4-2.4L Gasoline Sequential MPI red

Please Present A Copy Of This Estimate To A Repair Facility Of Your Choice

*USAA Subsidiaries include: United Services Automobile Association(USAA), USAA Casualty Insurance Company(CIC), USAA General Indemnity Company(GIC) USAA County Mutual Insurance(CMI) and Garrison Property Casualty Insurance Company. Garrison Property and Casualty Insurance Company, a subsidiary of USAA Casualty Insurance Company, is authorized to use the USAA logo, a registered trademark of United Services Automobile Association.

This is not an authorization to repair. Failing to present this estimate to the repairing garage before repair may result in additional expenses to you. A USAA appraiser must authorize any supplement to this estimate. Repairs to this vehicle may require specific welding equipment as recommended by the manufacturer.

If alternative quality replacement parts have been included in this appraisal, the source for these parts has also been disclosed. If alternative quality replacement parts as listed on the appraisal are ultimately used in the repair of your vehicle, the warranty on such parts will be equal to, or greater than, the parts being replaced, as stated in USAA's limited parts warranty. USAA warrants that the parts used on your vehicle will be of like kind and quality, function, fit, safety and corrosion protection as the part or parts they replace. USAA identifies certified and validated parts for sheet metal replacement parts.

ANY PERSON WHO KNOWINGLY AND WITH INTENT TO DEFRAUD ANY INSURANCE COMPANY OR OTHER PERSON FILES AN APPLICATION FOR INSURANCE OR STATEMENT OF CLAIM CONTAINING ANY MATERIALLY FALSE INFORMATION OR CONCEALS FOR THE PURPOSE OF MISLEADING, INFORMATION CONCERNING ANY FACT MATERIAL THERETO COMMITS A FRAUDULENT INSURANCE ACT, WHICH IS A CRIME AND SUBJECTS THE PERSON TO CRIMINAL AND CIVIL PENALTIES.

THE FOLLOWING IS A LIST OF ABBREVIATIONS OR SYMBOLS THAT MAY BE USED TO DESCRIBE WORK TO BE DONE OR PARTS TO BE REPAIRED OR REPLACED:D=DISCONTINUED PART A=APPROXIMATE PRICE B=BODY LABOR D=DIAGNOSTIC E=ELECTRICAL F=FRAME G=GLASS M=MECHANICAL P=PAINT LABOR S=STRUCTURAL T=TAXED MISCELLANEOUS X=NON TAXED MISCELLANEOUS ADJ=ADJACENT ALGN=ALIGN A/M=AFTERMARKET BLND=BLEND CAPA=CERTIFIED AUTOMOTIVE PARTS ASSOCIATION D&R=DISCONNECT AND RECONNECT EST=ESTIMATE EXT. PRICE=UNIT PRICE MULTIPLIED BY THE QUANTITY INCL=INCLUDED MISC=MISCELLANEOUS NON-ADJ=NON ADJACENT O/H=OVERHAUL OP=OPERATION NO=LINE NUMBER QTY=QUANTITY RECOND=RECONDITION REFN=REFINISH REPL=REPLACE R&I=REMOVE AND INSTALL R&R=REMOVE AND REPLACE RPR=REPAIR RT=RIGHT SECT=SECTION SUBL=SUBLET LT=LEFT W/O=WITHOUT W/_=WITH/_ #=MANUAL LINE ENTRY *=OTHER [IE..MOTORS DATABASE INFORMATION WAS CHANGED]. **=DATABASE LINE WITH AFTERMARKET N=NOTES ATTACHED TO LINE NAGS=NATIONAL AUTO GLASS SPECIFICATIONS. OPT OEM=ORIGINAL EQUIPMENT MANUFACTURER PARTS EITHER OPTIONALLY SOURCED OR OTHERWISE PROVIDED WITH SOME UNIQUE PRICING OR DISCOUNT.

THE ATTACHED ESTIMATE REPRESENTS AN APPRAISAL OF THE COST OF REPAIR FOR THE VISIBLE DAMAGE TO THE VEHICLE NOTED AT THE TIME OF INSPECTION NECESSARY TO RETURN THE VEHICLE TO ITS PREDAMAGED CONDITION. COSTS ABOVE THE APPRAISED AMOUNT MAY BE THE RESPONSIBILITY OF THE VEHICLE OWNER. THERE IS NO REQUIREMENT THAT THE VEHICLE OWNER USE ANY SPECIFIED REPAIR SHOP. INFORMATION REGARDING REPAIR FACILITIES WHICH WILL BE ABLE TO REPAIR THE VEHICLE FOR THE APPRAISED AMOUNT IS AVAILABLE FROM THE INSURANCE COMPANY. IF USED PARTS ARE SPECIFIED, THEY ARE REQUIRED TO BE OF LIKE KIND AND QUALITY TO THOSE BEING REPLACED. INCIDENTAL CHARGES SUCH AS TOWING, PROTECTIVE CARE, CUSTODY, STORAGE, DEPRECIATION, BATTERY AND TIRE REPLACEMENT ARE NOTED WHEN APPLICABLE.



Bethel Park VFC

Station: 110

Location: [REDACTED] Bethel Park PA [REDACTED]	Incident Type: 131 - Passenger vehicle fire
Lat/Long: N 40° 18' 26.14" W 80° 2' 45.07"	FDID: 02110 Incident #: [REDACTED] Exposure ID: [REDACTED] Exposure #: 0 Incident Date: 04/17/2018
Zone: 3 - BP Ward 3 Location Type: 1 - Street address	

Report Completed by:	Gerber, David	ID: 261	Date: 05/31/2018
Report Reviewed by:	Gerber, David	ID: 261	Date: 05/31/2018
Report Printed by:	Gerber, David	ID: 261	Date: 5/31/2018 Time: 14:25

Structure Type:	Property Use: 419 - 1 or 2 family dwelling		
Automatic Extinguishment System Present:	<input type="checkbox"/>	Detectors Present:	<input type="checkbox"/> Cause of Ignition: Unintentional
Aid Given or Received:	None	Primary action taken:	11 - Extinguishment by fire service personnel
Additional actions:	12 - Salvage & overhaul , -		
Losses	Pre-Incident Values		
Property:	Property:	Civilian Injuries: 0	Fire Service Injuries: 0
Contents:	Contents:	Civilian Fatalities: 0	Fire Service Fatalities: 0
Total:	Total:	Total Casualties: 0	Total Fire Service Casualties: 0
Total # of apparatus on call:	4	Total # of personnel on call:	10



NARRATIVE (1)

Narrative Title: 110 Chief

Narrative Author: Gerber, David

Narrative Date: 05/04/2018 09:44:04

Narrative Apparatus ID: 110CH

Narrative:

Station 110 was called to [REDACTED] in Bethel Park for a Vehicle Fire right next to the house. Units responded and 110 Truck 3 arrived on-scene first and reported that there was a fully involved vehicle on fire in the driveway sitting next to the house. 110 Chief arrived on-scene next and established command. 110 Truck 3's crew used an 1-3/4" hardline and extinguished the vehicle fire. The fire had melted some of the siding on the Bravo side of the home. Crews used water from 110 Engine 1 to cool off the siding and the deck that was above the vehicle that was on fire and to overhaul the vehicle. Crews checked for extension into the home and the siding with a TIC. There was no further extension.

The County Fire Marshal was called for consultation and after a phone discussion with Deputy Fire Marshal Tim Smoley it was concluded that the Fire Marshal was not needed to investigate. The [REDACTED] both stated that the vehicle had a strange possibly burning odor after they used it the evening before. [REDACTED] took the kids to the bus stop around 6:45am on the morning of April 17, 2018 and when she came back home she could smell the same burning odor as the night before. She went in to the house to call the dealer to make an appointment to get the burning smell checked out. [REDACTED] stated that with in 5-10 minutes of going into the house she heard a large popping noise from outside and when she looked out to see what the noise was the engine compartment of the involved vehicle was on fire. [REDACTED] then called the fire department.

The Vehicle was a total loss. [REDACTED] were advised to call their insurance agent and report the fire.

All 110 units cleared the scene at 8:30am.

APPARATUS

Fire Controlled Date / Time:		4/17/2018 7:25:00 AM	
Unit	110CH	Unit	110T3
Type:	Chief officer car	Type:	Quint
Use:	Suppression	Use:	Suppression
Response Mode:	()	Response Mode:	Lights and Sirens
# of People	1	# of People	2
Alarm	04 /17/2018 07:02:00	Alarm	04 /17/2018 07:02:00
Dispatched	04 /17/2018 07:02:00	Dispatched	04 /17/2018 07:02:00
Enroute	04 /17/2018 07:04:00	Enroute	04 /17/2018 07:07:00
Arrived	04 /17/2018 07:11:00	Arrived	04 /17/2018 07:11:00
Cancelled	-- /-- /-- --:--:--	Cancelled	-- /-- /-- --:--:--
Cleared Scene	04 /17/2018 08:30:00	Cleared Scene	04 /17/2018 08:30:00
In Quarters	-- /-- /-- --:--:--	In Quarters	-- /-- /-- --:--:--
In Service	04 /17/2018 08:30:00	In Service	04 /17/2018 08:30:00
Unit	110E4	Unit	110E1
Type:	Engine	Type:	Engine
Use:	Suppression	Use:	Suppression
Response Mode:	Lights and Sirens	Response Mode:	Lights and Sirens
# of People	2	# of People	5
Alarm	04 /17/2018 07:02:00	Alarm	04 /17/2018 07:02:00
Dispatched	04 /17/2018 07:02:00	Dispatched	04 /17/2018 07:02:00
Enroute	04 /17/2018 07:14:00	Enroute	04 /17/2018 07:12:00
Arrived	04 /17/2018 07:21:00	Arrived	04 /17/2018 07:18:00
Cancelled	-- /-- /-- --:--:--	Cancelled	-- /-- /-- --:--:--
Cleared Scene	04 /17/2018 08:30:00	Cleared Scene	04 /17/2018 08:30:00
In Quarters	-- /-- /-- --:--:--	In Quarters	-- /-- /-- --:--:--
In Service	04 /17/2018 08:30:00	In Service	04 /17/2018 08:30:00
Number Of People not on apparatus: 0			

FIRE

Acres Burned	None or Less Than One	Acres Burn From Wildland Form	False
Area Of Fire Origin	Engine area, running gear, wheel area	Heat Source	Undetermined
Item First Ignited	Undetermined	Fire Is Confined To Object Of Origin	
Type Of Material	Undetermined	Cause Of Ignition	Unintentional
Factor Contributing To Ignition	Undetermined		
Human Factors Contributing	None		
Mobile Property Involve And Type	Involved in ignition and burned	Mobile Property Type	Automobile, passenger car, ambulance, race car
Mobile Property Make	Chrysler	Mobile Property Year	2016
Mobile Property Model	Fiat 500X	License Plate	██████████
State	PA	VIN	ZFBCFYDT0GP ██████████

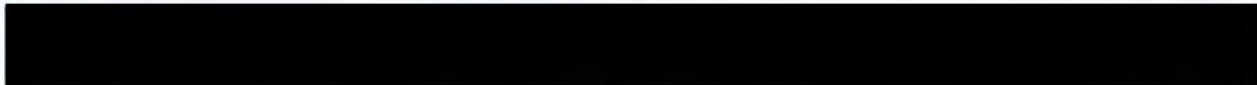
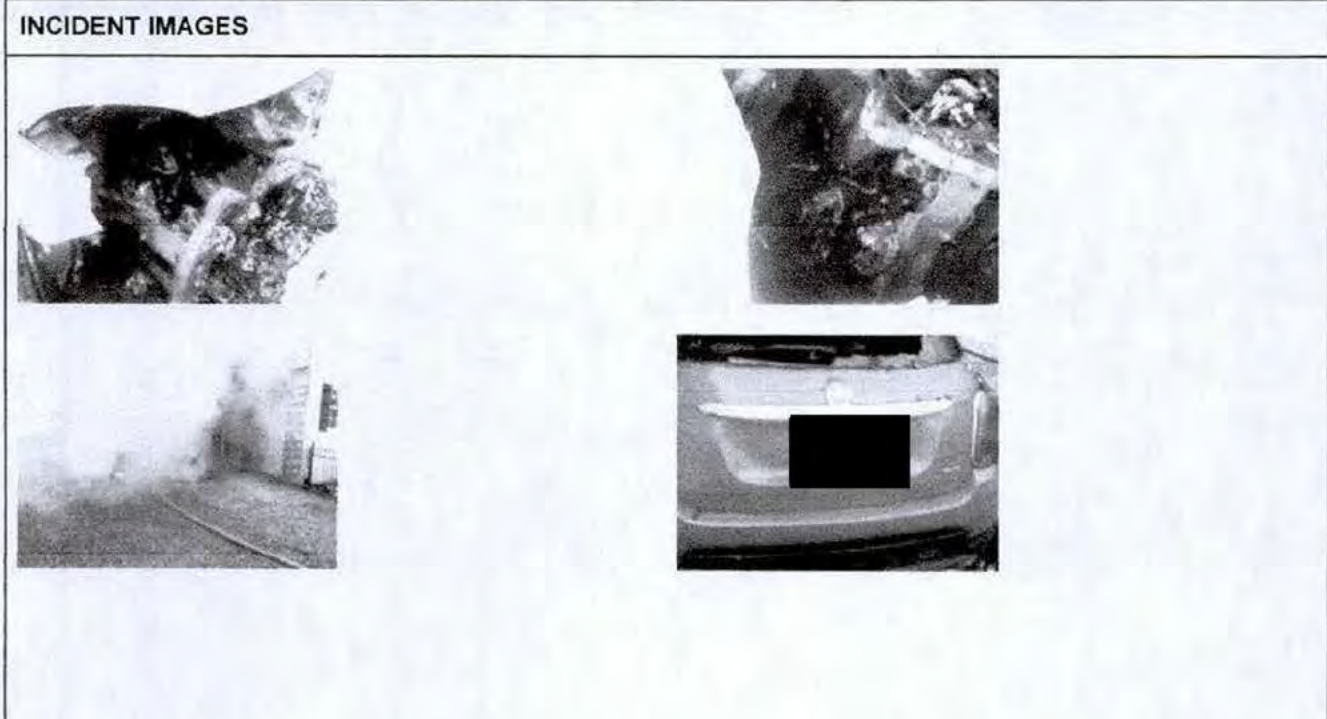
PEOPLE -- PERSON 1			
Is Owner	True	Business Name	
Telephone Number	[REDACTED]	Involvement	Resident and vehicle owner
Name	[REDACTED]	Date of Birth	[REDACTED]
Address	[REDACTED]	Bethel Park, PA	[REDACTED]

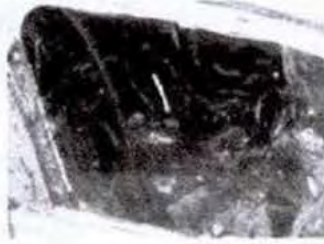
PEOPLE -- PERSON 2			
Is Owner	False	Business Name	
Telephone Number	[REDACTED]	Involvement	Resident and Husband of Vehicle Owner
Name	[REDACTED]	Date of Birth	[REDACTED]
Address	[REDACTED]	Bethel Park, PA	[REDACTED]

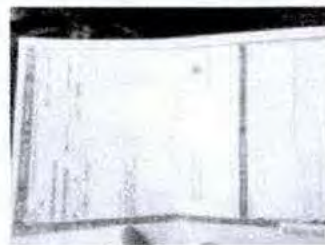
PEOPLE -- PERSON 3			
Is Owner	False	Business Name	
Telephone Number	[REDACTED]	Involvement	Son
Name	[REDACTED]	Date of Birth	[REDACTED]
Address	[REDACTED]	Bethel Park, PA	[REDACTED]

PEOPLE -- PERSON 4			
Is Owner	False	Business Name	
Telephone Number	[REDACTED]	Involvement	Daughter
Name	[REDACTED]	Date of Birth	[REDACTED]
Address	[REDACTED]	Bethel Park, PA	[REDACTED]

CUSTOM FIELDS FORM	
Was a water supply established beyond a single apparatus tank (either by hydrant, water shuttle, or drafting)?	Yes - Water Shuttle or Multiple Apparatus Tanks
Were there any issues with the water supply, even if it had no factor on extinguishment? If yes, select the general reason and annotate in the narrative.	No











Member Making Report (FO C1 Chief David Gerber): _____

Supervisor (FO C1 Chief David Gerber): _____



Incident Report

BETHEL PARK POLICE DEPARTMENT
407
5100 WEST LIBRARY AVE
BETHEL PARK, PA 15102

Phone: (412)831-6800

Incident #	Reference #	Municipality	BETHEL PARK (407)
[REDACTED]		Report Type	DISPATCH
		Location	[REDACTED] BETHEL PARK

Criminal Code	Title :
	Section :
	Sub-Section :
	Description :

UCR Codes	D180 FIRE/VEHICLE

Landmark	
Premise	
Point of Entry	
Meth. of Entry	
Patrol Zone	Grid
Reported	REPORT NO
Discovered	04/17/2018 @ 07:01 (Tues)
Last Secure	@
Received	@
Arrived	07:01 Dispatched 07:01
Status	07:11 Cleared 08:32
Disposition	
Clear Date	
Badge	BPF - BETHEL PARK FIRE DEPARTMENT

COPY

Investigating Officer	Signature	Date	Approving Officer	Signature	Date
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