

From: [Wells, T. Cynthia CTR \(NHTSA\)](#)
To: [Fogle, Brenda CTR \(NHTSA\)](#)
Subject: FW: Your Vehicle Owners' Questionnaire # 11100316
Date: Monday, June 18, 2018 9:09:01 AM

From: Harrison, Jonathan (NHTSA)

Sent: Friday, June 15, 2018 12:24 PM

Subject: FW: Your Vehicle Owners' Questionnaire # 11100316

Please add this email and attachments to VOQ #11100316 into public repository.

Thank you,

Jon Harrison

From: [REDACTED]
Sent: Friday, June 08, 2018 2:12 PM
To: Harrison, Jonathan (NHTSA) <jonathan.harrison@dot.gov>
Subject: Re: Your Vehicle Owners' Questionnaire # 11100316

Sure Jon,

1) I will upload all the pics I have to this email but I did upload 3 photos of the tire when I created the report yesterday.

2) The only correspondence I've had with Goodyear was that I turned both front tires in to a Goodyear dealer for warranty. I explained that after the numerous issues I had already had with these G670-RV tires I wouldn't be interested in putting them back on my RV; at least no on the steer axle.

3) You may use my VIN number for this case but I have no personal interest you contacting them. I don't believe I will receive any further compensation from them than I already have. They paid for about half of what my new tires (Toyo brand) cost me. I'm just trying to make public what happened to my tires as I understand that this is far from an isolated case.

4) I'm fine if this is published on safecar.gov.

[REDACTED]

On 6/8/2018 10:01 AM, Harrison, Jonathan (NHTSA) wrote:

[REDACTED],

I am entering your VOQ into our system and I have a few questions:

1. Can you provide pictures of this tire, to include the problem section of it, the manufacturer/model/size shown on the sidewall and the DOT number, please?
2. Please forward any correspondence you have had with the manufacturer or dealer regarding this concern.
5. If I must contact them, I will need your permission to share your VIN and other information with the manufacturer. May I do that?
6. Any submissions from you can be stored in either this agency's internal, non-public, files or stored in our publicly-accessible database at [safercar.gov](https://www.safercar.gov). Do you wish for these to be stored publicly or internally?

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Thank You.

Jon Harrison

Safety Defects Specialist

Medium and Heavy Duty Vehicles Division

Office of Defects Investigation

National Highway Traffic Safety Administration

NEF-106, Rm W45-223

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