

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 05-JUN-2018 SEP 04 2018		Repository ☐ Reference No. 11099949	
OWNER INFORMATION (Type or Print)				Daytime Telephone Number [REDACTED]	
Name [REDACTED] Address [REDACTED] City SCENECTADY State NY Zip Code [REDACTED]				E-mail Address [REDACTED] Evening Telephone Number [REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1G1AK52F157 [REDACTED]			Make CHEVROLET		Model COBALT
			Model Year 2005		
Date Purchased 10/19/2007	Dealer's Name and Telephone Number Mangino Pontiac Buick		Engine: No: Cylinders 4		Fuel Type: unleaded
Original Owner ☐	Dealer's City Ballston Spa	State NY	Zip Code 12020		
Transmission Type Automatic	☒ Antilock Brakes ☐ Cruise Control	Powertrain	Multiple Failure:		Incident Date(s) 03-OCT-2017
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 162000 STRUCTURE: BODY, 171100 LATCHES/LOCKS/LINKAGES: DOORS: LATCH			Failure Mileage 106000		Failure Speed 90,000 - 100,000
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies).)					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2005 CHEVROLET COBALT. WHILE ATTEMPTING TO EXIT THE VEHICLE, THE FRONT DRIVER'S DOOR FAILED TO OPEN. THE CONTACT HAD TO CLIMB OVER TO THE FRONT PASSENGER SIDE TO EXIT THE VEHICLE. IN ADDITION, WHILE THE VEHICLE WAS IN MOTION, THE REAR DRIVER AND PASSENGER DOORS INDEPENDENTLY OPENED. THE CONTACT HAD TO BUNGEE CORD THE TWO REAR DOORS TO KEEP THEM FROM OPENING WHILE DRIVING. THE VEHICLE WAS TAKEN TO MANGINO BUICK GMC (1484 SARATOGA RD, BALLSTON SPA, NY 12020, (518) 885-5301), BUT WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE AND INFORMED THE CONTACT THAT THE VIN WAS NOT INCLUDED IN A RECALL. NO FURTHER ASSISTANCE WAS PROVIDED. THE APPROXIMATE FAILURE MILEAGE WAS 106,000. THE VIN WAS NOT AVAILABLE.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Called Depaula Cherry Albany, NY
called Mancino Dealer, Ballston Spa NY
where vehicle was purchased
Both wanted \$100- diagnostic
charge, with parts looking at
over \$500-\$1,000 dollars
This is a defect, reported on-line
by many consumers should not be
responsible for Faulty Door
mechanism problems

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

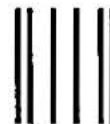
Official Business
Penalty for Private Use \$300

ALBANY

NY 120

04 AUG 19

PM 11



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOC)
U.S. Department of Transportation
National Highway Traffic Safety Administration

