

CL-11099569-9671

[REDACTED]
Compton, CA [REDACTED]

November 7, 2018

U.S. Department of Transportation National Highway Traffic Safety Administration
Office of Defects Investigation (NVS-210)
1200 New Jersey Ave, SE
West Building
Washington, DC 20590

**SUBJECT: UPDATE REQUIRED FOR JUNE 03, 2018 COMPLAINT NUMBER 11099569
FOR POLARIS SLINGSHOT 2017, SEAT BELT RETRACTOR MECHANISM
AND (POSSIBLE) GAS PEDAL DEFECTS.**

To Whom It May Concern:

Please find attached a copy of my Complaint (No. 11099569) and a September 28, 2018 Important Safety Recall Notice for Seat Belt Mechanism. The Seat Belt retractor mechanism on the side opposite the collision may separate which may cause it to fail and prevent the seat belt from locking, thereby increasing the risk of injury during a side-impact collision.

I would like to know the following:

1. Does the Safety Recall notice for seat belts confirm the reason why my seat belt failed to keep me in place during my May 2018 accident, where my vehicle was hit from a side impact collision?
2. Any results from the gas pedal issue.
3. I would like an update regarding my complaint.

For additional questions, please contact me via email at [REDACTED] or by
phone at [REDACTED].

Sincerely,

[REDACTED]

EA
2-26-19
UD

**Complaint Number: 11099569**

Vehicle Identification Number: 57XAAPFA3 [REDACTED]

Your Vehicle's Make Model and Model Year: POLARIS SLINGSHOT 2017

Note: Your VIN, make, model, and year are all protected under the Privacy Act.

What part of your car was affected? Speed Control

What happened?

On May 5, 2018, I was involved in an accident where I was lost control of my vehicle while driving the street within speed limits as I was attempting to enter 2nd gear. The gas pedal felt strange when I depressed it, since it went to the right. Just then the vehicle spun to the left and hit a parked vehicle, repeatedly. The vehicle kept accelerating, after every impact as it went forward towards the parked car. The parked car suffered multiplied impacts to the Driver front, fender, doors, and rear as the slingshot kept accelerating and hitting it, bouncing off each time, only to accelerate and further ramming the vehicle. The slingshot finally stopped hitting the parked car only after the front left tire/suspension broke. After I had my injuries checked, I went back to visit the vehicle when I noticed that the gas pedal had shifted to the right of its original position. As a result, this created a wedge between the gas pedal with the tub frame of the vehicle. This may explain why the slingshot was accelerating, even after I took my foot off the pedal. I have photos and will get the police reports, plus any witness statements, if any; but I do not have it at the time of submission, since I am using a work computer. I will submit any additional information as required. Also, in the accident, the safety belt did not hold me in place as the slingshot repeatedly hit the parked vehicle. Unfortunately I did not take any pictures of the seatbelt.

When did this happen? 05/05/2018

Was there a Crash? Yes

Was there a Police Report? Yes

Were Vehicles Towed? Yes

Was there a Fire? No

Was there an injury or fatality? Yes

Number of fatalities: 0

Number of injuries: 1

Medical Attention Required? Yes

How fast were you going? (In mph) 20

About how many miles were on your vehicle at the time of the incident? 4774

First Name [REDACTED]

Last Name [REDACTED]

Email: [REDACTED]

Address 1: [REDACTED]

Address 2:

City: Compton

State : CALIFORNIA

ZIP Code [REDACTED]

Phone [REDACTED] ext. [REDACTED]

Alt. Phone:


SLINGSHOT
Slingshot Division
Polaris Industries Inc.
P.O. Box 47700
Medina, MN 55340-9960

IMPORTANT SAFETY RECALL
This notice applies to your vehicle
Recall Campaign: 18V531 – Seat Belt Guide Installation
Subject: 2017-2019 Slingshot / SL / SLR / GT
Seat Belt Guide Installation
PLEASE READ IMMEDIATELY

9/28/2018

*****MIXED AADC 580



Compton, Ca

Compton CA

T-18-03

VIN: 57XAAPFA3H8123046
Model:

Dear Slingshot Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. The Slingshot Division of Polaris Industries Inc. has decided that a defect which relates to motor vehicle safety exists in some 2017-2019 Slingshot vehicles. Our records indicate that you have purchased a potentially affected vehicle.

The reason for this recall:

Polaris has identified a concern with the seat belt safety system used on some Slingshot models. In the event of a side-impact collision, the seat belt retractor mechanism on the side opposite the collision (e.g. the driver's side in a passenger-side impact) may separate, which may cause it to fail and prevent the seatbelt from locking. Failure of the seat belt retractor mechanism may increase the risk of injury.

What Polaris and your dealer will do:

Install a driver-side and passenger-side seat belt guides. Your Polaris Slingshot dealer has been authorized to complete the seat belt guide installation at no cost to you.

What you should do:

Please contact your local Slingshot dealer at your earliest convenience to schedule an appointment to have bulletin repairs performed. The inspection and repair (if needed) may take approximately 15 minutes. When making contact with your dealer, discuss their schedule and how long they will need to keep your vehicle to complete the updates.

If you have questions or if you need more information:

While your Slingshot dealer is in the best position to answer your questions, if you have any questions that your dealer cannot address, if you are having difficulty obtaining the recall repairs outlined in this letter, or if you need assistance finding a Slingshot dealer, please visit the Slingshot web site at <http://www.polaris.com/en-us/slingshot> or contact our Slingshot Consumer Service Department by calling 1-855-863-2284.

This notice was mailed to you according to our most current registration information. If you no longer own your Slingshot vehicle, please contact your local Slingshot dealer to have the ownership information changed. The Slingshot Consumer Service Department cannot change ownership information without identification. Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If you have had these repairs performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information regarding reimbursement please contact your Slingshot dealer or the Slingshot Consumer Service Department using the information above.

If you believe that the Slingshot Division of Polaris Industries Inc. has failed to remedy this defect without charge or is unable to do so within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE., Washington, D.C. 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or on the web go to <http://www.safercar.gov>.

Please accept our apologies for any inconvenience this may cause you. Your safety and continued satisfaction with your Slingshot is our primary concern. Thank you for your prompt attention to this matter.

Sincerely,

Polaris On-Road Vehicles

PLEASE NOTE:

This notice applies to Recall Campaign 18V531 – Seat Belt Guide Installation.
For additional information and to view open recalls on your vehicle,
scan the QR code or go to:
<http://www.polaris.com/en-us/rider-support/on-road-recalls> and enter your VIN,
shown above the mailing address on this letter.



Compton, Ca.



U.S. Department of Transportation
National Highway Traffic
Safety Administration office
of Defects In (NHTS-210)

1200 New Jersey Ave, SE
West Building
Washington, DC. 20590