

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 01-JUN-2018 AUG 08 2018		Repository ☐ Reference No. 11099214	
OWNER INFORMATION (Type or Print)					
Name		[REDACTED]		Daytime Telephone Number	
Address		[REDACTED]		E-mail Address	
City		State		Zip Code	
EVANSTON		IL		[REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make		Model	
5NPE34AB5JH [REDACTED]		HYUNDAI		SONATA	
Model Year		2018			
Date Purchased		Dealer's Name and Telephone Number		Engine:	
5-2-2018		HYUNDAI NAPLETON 847-729-8900		No: Cylinders	
Original Owner		Dealer's City		State	
☐		GLENVIEW		IL	
Zip Code		60025			
Transmission Type		☐ Antilock Brakes		Powertrain	
		☒ Cruise Control		Multiple Failure:	
				Incident Date(s)	
				01-MAY-2018	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 030000 BRAKES (PWS), 110000 ELECTRICAL SYSTEM, 185000 VEHICLE SPEED CONTROL: CRUISE CONTROL				Failure Mileage	
				400	
Failure Speed					
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment		Failure Location:	
		☐ Prior Repair			
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)					
Crash		Fire		Number of Persons Injured	
☐ Yes ☒ No		☐ Yes ☒ No		Number of Deaths	
				Reported to Police	
				N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2018 HYUNDAI SONATA. WHILE OPERATING THE VEHICLE, THE AUTOMATIC EMERGENCY BRAKING SYSTEM MALFUNCTIONED. ON SEVERAL OCCASIONS, THE VEHICLE FAILED TO AUTOMATICALLY STOP WHEN A SECOND VEHICLE WAS PRESENT. THE FAILURE OCCURRED WHILE DRIVING IN REVERSE AND WHILE DRIVING AT HIGHWAY SPEEDS WITH THE CRUISE CONTROL ACTIVATED. THE VEHICLE WAS TAKEN TO NAPLETON HYUNDAI GLENVIEW (1620 WAUKEGAN RD., GLENVIEW, IL) AND THE CONTACT WAS INFORMED THAT THE FAILURE WAS NORMAL. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE, BUT NO ASSISTANCE WAS OFFERED. THE FAILURE MILEAGE WAS 400. BRAKING WORKS WHEN CAR HAS CRUISE CONTROL ACTIVATED, WHEN RELYING ON "AEB" NOTHING HAPPENS					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

VIN: 5NPE34AB7JH

Affix FULL Label to driver side Left-Rear.

VIN: 5NPE34AB7JH



2018 SONATA LIMITED 2.0T

Automatic Emergency Braking w/ Pedestrian Detection
Apple CarPlay & Android Auto Compatibility **blueLink**



SOLD TO: IL003 SHIPPED TO: IL003

GLENVIEW IL

VIN: 5NPE34AB7JH
MODEL: 28452F45
ENGINE: G4KHJ003918
PORT OF ENTRY: MA
EXTERIOR COLOR: MACHINE GRAY
INTERIOR/SEAT COLOR: BLACK/BLACK
TRANSPORT: TRUCK
ACCESSORY WEIGHT: 15 lbs./7 kgs.
EMISSIONS: This vehicle is certified to meet emission requirements in all 50 states.

GOVERNMENT 5-STAR SAFETY RATINGS

Overall Vehicle Score ★ ★ ★ ★ ★

Based on the combined rating of frontal, side and rollover.
Should ONLY be compared to other vehicles of similar size and weight.

Frontal Driver ★ ★ ★ ★ ★

Crash Passenger ★ ★ ★ ★ ★

Based on the risk of injury in a frontal impact.
Should ONLY be compared to other vehicles of similar size and weight.

Side Front seat ★ ★ ★ ★ ★

Crash Rear seat ★ ★ ★ ★ ★

Based on the risk of injury in a side impact.

Rollover ★ ★ ★ ★ ★

Based on the risk of rollover in a single-vehicle crash.

Star ratings range from 1 to 5 stars (★★★★★) with 5 being the highest.

Source: National Highway Traffic Safety Administration (NHTSA).

www.safercar.gov or 1-888-327-4236

STANDARD FEATURES:

AMERICA'S BEST WARRANTY

5-year/60,000-mile New Vehicle Warranty*
10-year/100,000-mile Powertrain Warranty*
7-year/Unlimited-mile Anti-rust/perforation Warranty*
5-year/Unlimited-mile Roadside Assistance
*Limited warranties, see dealer for details.

ADVANCED SAFETY TECHNOLOGY

Automatic Emergency Braking & Lane Keep Assist System
Blind Spot Detection System w/ Rear Cross-Traffic Alert
Vehicle Stability Management (VSM) w/ Traction Control
ABS w/ Electronic Brake Force Distribution & Brake Assist
Front, Front Side Impact, Side Curtain & Driver Knee Airbags
Headlights with Dynamic Bending Light & Automatic High Beam Assist
Rearview Camera & Rear Parking Sensors

POWERTRAIN TECHNOLOGY

2.0L Turbo Gasoline Direct Injection 4-Cylinder Engine
245 HP @6,000 rpm / 260 lb-ft Torque @1,350-4,000 rpm
Dual Continuous Variable Valve Timing
8-Speed Automatic Transmission w/ SHIFTRONIC® & Paddle Shifters
Drive Mode Select

COMFORT & CONVENIENCE

Smart Cruise Control w/ Stop/Start Capability
Electronic Parking Brake w/ Automatic Vehicle Hold
Sport-Tuned Suspension & Steering
18-inch Alloy Wheels & P235/45R18 Tires
Sport Grille, Front Fascia & Rear Diffuser w/ Dual Exhaust
Power Tilt & Slide Sunroof & Rear Side Window Sunshades
LED Headlights, LED Taillights & LED Daytime Running Lights
Proximity Key Entry w/ Push Button Start
Sport Seats w/ Leather Seating Surfaces
Heated & Ventilated Front Seats and Heated Steering Wheel
Power Front Seats w/ Integrated Memory System for Driver Seat
Leather-Wrapped 3-Spoke Steering Wheel & Sport Shift Knob
Auto-Dimming Rearview Mirror w/ Compass & HomeLink®
Dual Automatic Temperature Control & Console Mounted Rear Vents
8-inch Touchscreen Navigation w/ Infinity® Premium Audio System
AMT MHD Radio/MP3 w/ iPod®/USB & Auxiliary Input Jacks
Apple CarPlay (TM) & Android Auto (TM) Integration
SiriusXM® Radio w/ 90-Day Trial. Not Available in AK & HI
Wireless Device Charging for Compatible Smartphones
Blue Link® Connected Services 3-year Standard (enrollment req.)
Blue Link Remote Start (3-year Complimentary Service)
Blue Link Multimedia/Map Updates (3-year Complimentary Service)
Full Tank of Gas

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Manufacturer's Suggested Retail Price:

\$32,450.00

ADDED FEATURES:

*Carpeted Floor Mats

\$125.00

*Cargo Net

\$50.00

*Cargo Tray

\$115.00

*Mud Guards

\$115.00

*Wheel Locks

\$55.00

Inland Freight & Handling

\$65.00

Total Price:

\$33,795.00

EPA DOT Fuel Economy and Environment

Gasoline Vehicle

Fuel Economy

26 MPG
combined city/hwy

23 city

32 highway

3.8 gallons per 100 miles

Large Cars range from 14 to 104 MPG
The best vehicle rates 136 MPG

You spend
\$250
more in fuel costs
over 5 years
compared to the
average new vehicle.

Annual fuel cost
\$1,400

Fuel Economy & Greenhouse Gas Rating (passenger only)

Smog Rating (passenger only)

1 5 10 Best

This vehicle emits 342 grams CO₂ per mile. The best emits 8 grams per mile (passenger only). Producing and distributing fuel also create emissions. Learn more at fueleconomy.gov.

Actual results will vary for many reasons, including driving conditions and how you drive and maintain your vehicle. The average new vehicle gets 27 MPG and costs \$8,750 to fuel over 5 years. Cost estimates are based on 15,000 miles per year at \$2.40 per gallon. MPG is miles per gasoline gallon equivalent. Vehicle emissions are a significant cause of climate change and smog.

fueleconomy.gov

Calculate personalized estimates and compare vehicles



Manufacturer's suggested retail price includes manufacturer's recommended pre-delivery service. Gasoline license and title fees state and local taxes and dealer installed options and accessories are not included in the manufacturer's suggested retail price. This label has been affixed to this vehicle by Hyundai Motor America, pursuant to the requirements of 15 U.S.C. 1231 et seq. which prohibits its removal or alteration prior to delivery to the ultimate purchaser.

PARTS CONTENT INFORMATION
FOR VEHICLE IN THIS CARLINE:
U.S./CANADIAN PARTS CONTENT: 38 %
MAJOR SOURCES OF FOREIGN PARTS CONTENT: KOREA: 51 %

Note: Parts content does not include final assembly, distribution, or other non-parts costs.

FOR THIS VEHICLE:
FINAL ASSEMBLY POINT: MONTGOMERY, ALABAMA U.S.A.
COUNTRY OF ORIGIN:
ENGINE: U.S.A.
TRANSMISSION: U.S.A.

VIN: 5NPE34AB7JH

CAR CRUISE CONTROL - SCREEN



THIS SAME SCREEN COMES UP IF
"AEB" IS FUNCTIONAL AND CAR STOPS