



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: 30-MAY-2018
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OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: SIERRA VISTA State: AZ Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED] E-mail Address:
Evening Telephone Number:

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: STEGN92N74Z [REDACTED]
Make: TOYOTA Model: TACOMA Model Year: 2004
Date Purchased: 2004 Dealer's Name and Telephone Number: SIERRA TOYOTA 520-458-8880 Engine: No: Cylinders: 6 Fuel Type: GASOLINE
Original Owner: Dealer's City: SIERRA VISTA, AZ 85635 State: AZ Zip Code: 85635
Transmission Type: AUTO Antilock Brakes: Powertrain: Multiple Failure: Incident Date(s): 22-MAY-2018
Cruise Control:

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 010000 STEERING, 200000 WHEELS, 021520 SUSPENSION: FRONT: CONTROL ARM: UPPER BALL JOINT Failure Mileage: 158000 Failure Speed: 60

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: B.F. GOODRICH Tire Model (Name or Number): ALL-TERRAIN Tire Size (Example P215/65R15):
DOT No. (Example: DOTM19ABC036): Original Equipment Prior Repair Failure Location:
Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: Number of Deaths: Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2004 TOYOTA TACOMA. WHILE DRIVING APPROXIMATELY 60 MPH, THE FRONT DRIVER SIDE BALL JOINT FRACTURED. THE CONTACT LOST THE ABILITY TO STEER AND BRAKE, AND LOST CONTROL OF THE VEHICLE. THE CONTACT WAS ABLE TO PULL OFF THE ROADWAY AND STOP THE VEHICLE. THE VEHICLE WAS TOWED TO SIERRA TOYOTA (2596 E FRY BLVD, SIERRA VISTA, AZ 85635, (520) 458-8880) WHERE IT WAS DIAGNOSED THAT THE BALL JOINT FRACTURED AND NEEDED REPLACEMENT. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS APPROXIMATELY 158,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

