

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline		FOR AGENCY USE ONLY 100148	
		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		Date Received 30-MAY-2018	Repository ☐ Reference No. 11098770
OWNER INFORMATION (Type or Print)					
Name		Address		Daytime Telephone Number	E-mail Address
City		State	Zip Code	Evening Telephone Number	
GWYNN OAK		MD			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side WVWBA7AJ2AW		Make VOLKSWAGEN	Model GOLF	Model Year 2010	
Date Purchased	Dealer's Name and Telephone Number			Engine: No: Cylinders	Fuel Type:
Original Owner ☐	Dealer's City		State	Zip Code	
Transmission Type	☐ Antilock Brakes ☐ Cruise Control	Powertrain	Multiple Failure:		Incident Date(s) 03-FEB-2018
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 140000 AIR BAGS				Failure Mileage 95,000	Failure Speed
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair	Failure Location:		
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured	Number of Deaths
				Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2010 VOLKSWAGEN GOLF. THE CONTACT STATED THAT THE AIR BAG WARNING INDICATOR ILLUMINATED, WHICH WAS A SAFETY CONCERN. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC, BUT THE CAUSE OF THE FAILURE COULD NOT BE DETERMINED. THE VEHICLE WAS THEN TAKEN TO HERITAGE VOLKSWAGEN CATONSVILLE (6624 BALTIMORE NATIONAL PIKE, BALTIMORE, MD 21228), BUT WAS NOT DIAGNOSED OR REPAIRED. THE DEALER STATED THAT THE VIN WAS NOT INCLUDED IN A RECALL. THE MANUFACTURER WAS NOT CONTACTED. THE FAILURE MILEAGE WAS 95,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

WESTVIEW SERVICE CENTER
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CATONSVILLE, MARYLAND, 21228
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WESTVIEWSHELL.COM WESTVIEW.SHELL@YAHOO.COM
ASE TECH

Vehicle Record Report

Technician:

Printed:

2/3/2018 5:35:00 PM

Customer:

Title: 2010 Volkswagen Golf 2.5L MPI

License:

Color:

PostCode/ZIP:

VIN:

WVWBA7AJ2AW [REDACTED]

Year:

2010

Make:

Volkswagen

Model:

Golf 2.5L MPI

Submodel:

Engine:

2.5L MPI (CBTA)

Status

Time-In: 2/3/2018 5:25:01 PM

Status:

Tech. Notes

Odometer/Mileage 0

Component Data

Saturday, February 03, 2018 15-Airbag - SRS Codes

B101A15 Crash Sensor For Front Airbag, Driver Side, Open Circuit -

/ Short Circuit To Positive -