

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148	
OWNER INFORMATION (Type or Print) Name [REDACTED] Address [REDACTED] City FAIRVIEW PARK State OH Zip Code [REDACTED]				Date Received 29-MAY-2018 AUG 21 2018	
				Repository ☐ Reference No. 11098487	
Daytime Telephone Number [REDACTED] Evening Telephone Number SAME				E-mail Address [REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side JTNB11HK0J3 [REDACTED]			Make TOYOTA		Model CAMRY
Model Year 2018		Date Purchased July 28, 2017		Dealer's Name and Telephone Number Sunnyside Toyota	
Engine: No: Cylinders 4		Fuel Type: Regular		Original Owner ☐	
Dealer's City North Olmsted		State Ohio		Zip Code 44070	
Transmission Type Automatic		☒ Antilock Brakes ☒ Cruise Control		Powertrain Unknown	
Multiple Failure: Braking system, Pre-collision system, Warning lights, Engine, More...		Incident Date(s) 15-NOV-2017, 11/1 Present, August 2, 2018			
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 180000 VEHICLE SPEED CONTROL, 260000 FORWARD COLLISION AVOIDANCE Braking Assist, Anti Braking, Engine, Electronic warning system, other.				Failure Mileage 8,000 Also 13,800	
				Failure Speed 25, 30, 60 other.	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured	
				Number of Deaths	
				Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2018 TOYOTA CAMRY. WHILE DRIVING 60 MPH, THE CRUISE CONTROL WAS UNABLE TO BE ENGAGED DUE TO THE PRE-COLLISION SYSTEM. WHILE ENGAGING THE CRUISE CONTROL, THE PRE-COLLISION INDICATORS WOULD ILLUMINATE. THE VEHICLE WAS TAKEN TO SUNNYSIDE TOYOTA (27000 LORAIN RD, NORTH OLMSTED, OH 44070) WHERE THE FAILURE WAS UNABLE TO BE DUPLICATED ON A TEST DRIVE; HOWEVER, THE PRE-COLLISION SYSTEM WAS RESET. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 1,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Adding this information to my file these are all the things I've experienced
Sunnyside Toyota has been deceiving to cover up problems
telling me it's okay to have this problem lot of excuse and trick information
they are claiming in effort to prevent me from having this problem
fairly accommodated, I'm also paying for my own rental car I'm
afraid of this car, please see other information I've sent
Thank you - Pls when this car stopped on busy highway exit
with 5 at one time (18 wheeler) a lot of people could have lost
their life that day I didn't stop car, But Toyota Sunnyside lies.
Directed By ^{MS} Kendyll Frye

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



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NECESSARY
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UNITED STATES

BUSINESS REPLY MAIL

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WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOC)
U.S. Department of Transportation
National Highway Traffic Safety Administration



Toyota is recalling select 2018 Camry sedans equipped with 2.5-liter, four-cylinder engines because of an unusual and potentially serious engine problem.

According to the Japanese automaker, 1,730 examples of its midsize sedan may have engines that were produced with pistons that are too large. These out-of-spec parts could "cause the vehicle to run rough, create an abnormal sound, emit smoke from the exhaust and illuminate warning lights and messages." These overlarge pistons could result in a loss of power, or cause the engine to stop running altogether.



are there any recalls for t

"**Toyota** is recalling select **2018 Camry** sedans equipped with 2.5-liter, four-cylinder engines because of an unusual and potentially serious engine problem. ... These overlarge pistons could result in a loss of power, or cause the engine to stop running altogether." Mar 30, 2018

2018 Toyota Camry recalled because pistons are too big - ...

CNET › roadshow › news › 201...



Toyota will begin notifying customers whose cars may be affected with this issue via mail by late May, and dealers will inspect production date codes of the pistons on these engines. If the service techs discover a match with the faulty parts, the entire engine will be replaced at no cost to the customer.



How To:
Fix Smoker's Lines

City

X



2018 Toyota Camry recalled because pistons are too big

An unusual but serious recall of a perennially popular midsize sedan is being blamed on out-of-spec parts.



by **Chris Paukert**



Toyota is recalling select 2018 Camry sedans equipped with 2.5-liter, four-cylinder engines because of an unusual and potentially serious engine problem.





If you're wondering how pistons that are too large found their way into cylinder blocks, it's worth noting that engines are built with incredibly exact tolerances, and this doesn't sound like it would be an easy-to-discern issue on the production line. When reached for comment by Roadshow, Toyota safety spokesperson Victor Vanov said, "The tolerance for something like this is so minute that the human eye could never detect [it]."

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