



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

**Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects**
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

24-MAY-2018

Reference No.

JUL 27 2018

11097852

OWNER INFORMATION (Type or Print)

Name

Address

City

STANFORD

State

MT

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

52T3CKWB6J2

Make

FOREST RIVER

Model

CHEROKEE

Model Year

2018

Date Purchased

4-30-18

Dealer's Name and Telephone Number

GARDNER'S RV TRAILER CENTER 406-454-0111

Engine:

No. Cylinders

Fuel Type:

Original Owner

Dealer's City

GREAT FALLS, MONTANA

State

MT

Zip Code

59404

Transmission Type

☐ Antilock Brakes

Powertrain

Multiple Failure:

COMPLETE WIRING HARNESS BURN

Incident Date(s)

18-MAY-2018

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 140000 AIR BAGS, FUEL/PROPULSION SYSTEM (PWS), 351000 EQUIPMENT:
RECREATIONAL VEHICLE

N/A

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

N/A

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

N/A

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash

☐ Yes ☒ No

Fire

☒ Yes ☐ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

Y N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2018 FOREST RIVER CHEROKEE. THE CONTACT STATED THAT THE TRAILER WAS HITCHED TO A CHEVROLET SILVERADO. WHILE REVERSING, THE CONTACT NOTICED AN ABNORMAL ODOR AND SAW SMOKE AND FLAMES COMING FROM THE FRONT COMPARTMENT OF THE TRAILER. A POLICE REPORT WAS FILED. THE FIRE DEPARTMENT EXTINGUISHED THE FIRE. THERE WERE NO INJURIES SUSTAINED. THE TRAILER WAS TOWED TO AN UNKNOWN DEALER AND THE CONTACT WAS INFORMED THAT THE FAILURE WAS A SAFETY ISSUE; HOWEVER, THE DEALER WAS UNABLE TO DIAGNOSE THE CAUSE OF THE FIRE. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE AND DID NOT ASSIST. THE VIN WAS NOT AVAILABLE. THERE WAS NO MILEAGE. *TT

TOWED TO GARDNER'S RV TRAILER SALES, KALISPELL, MT.
DEEMED MANUFACTURES DEFECT BY MANUFACTURE
FOREST RIVER.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

BACKING TRAILER, SMELLED SMOKE. CALLED DEALER
WHILE TRAILER WAS BURNING. UNPLUGGED ELECTRICAL
FROM 2018 CHEVY SILVERADO AND WAITED FOR
GARDNERS TO SEND TOW VEHICLE. TOWED 4
DAYS LATER TO GARDNER'S RV IN KATISPELL, MT.
WIRING DAMAGE TO THE TRAILER HAS BEEN
DEEMED A MANUFACTURES DEFECT BY THE
MANUFACTURER FOREST RIVER.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



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NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL

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WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



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telephone number: 800-927-4357 or 213-897-8921.

AAA is committed to fairness and accuracy. If you have any additional information which you believe is relevant to your claim, please submit that information to us for our consideration. Should you have any questions about this claim or your policy, please don't hesitate to contact me.

Sincerely,

Stanley Davis

Stanley Davis
Claims Representative
Phone: 719-465-4846