



U.S. Department of Transportation
National Highway Traffic Safety Administration

**Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects**
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received 24-MAY-2018 JUL 18 2018	Repository <input type="checkbox"/>
	Reference No. 11097790

Daytime Telephone Number [REDACTED]	E-mail Address
Evening Telephone Number	

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City FREDERICKSBURG State TX Zip Code [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1GNFK13028R [REDACTED]	Make CHEVROLET	Model TAHOE	Model Year 2008
Date Purchased 9/28/2007	Dealer's Name and Telephone Number Crenwedge (830) 997-2141	Engine: No: Cylinders	Fuel Type: gas
Original Owner <input type="checkbox"/>	Dealer's City Fredericksburg	State TX	Zip Code 78624
Transmission Type <input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 24-MAY-2018

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 140000 AIR BAGS	recall! July 2016!	Failure Mileage	Failure Speed
---	--------------------	-----------------	---------------

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N
--	---	---------------------------	------------------	-------------------------

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* TAKATA RECALL. THE CONTACT OWNS A 2008 CHEVROLET TAHOE. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 16V381000 (AIR BAGS); HOWEVER, THE PART TO DO THE REPAIR WAS UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS MADE AWARE OF THE ISSUE. THE DEALER WAS NOT CONTACTED REGARDING PART AVAILABILITY. THE CONTACT HAD NOT EXPERIENCED A FAILURE. VIN TOOL CONFIRMS PARTS NOT AVAILABLE.

*My new dealer name is: Bob Price Chevrolet
1225 S. State Hwy #6, Fredericksburg, TX 78624
(830) 990-9888*

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

January 18, 2017

Copy of my letter!

Administer, National Highway Traffic Safety
1200 New Jersey Avenue, SE
Washington, DC 20590

Dear Sir:

I am writing to protest the length of time it has taken to receive satisfaction for replacing the Takata airbags in my 2008 GM Chevrolet Tahoe vehicle...58,000 + miles. I am the original owner. GM Recall Number 49151

The letter I received from Mr. Jeffrey M. Boyer, VP of Global Vehicle Safety, on July 16, 2016 is laughable, if not for the seriousness of the situation. It listed several telephone numbers (which I have called) that did nothing to help. It states that " GM considers my vehicle 'safe to drive' while cautioning that if the propellant degrades to a certain level, the inflators may rupture during deployment, causing serious or fatal injuries". WOW!

How would you feel about this when you have grandchildren who ride in your vehicle? The GM dealer in Fredericksburg is unable to resolve the problem and told me that I would receive a notice before he would! I'm still waiting!

I hesitate to trade my vehicle to some other unsuspecting driver.

Sincerely,

[REDACTED]

[REDACTED]

Fredericksburg, TX [REDACTED]

[REDACTED]