

April 2, 2018

National Transportation Safety Board
490 L'Enfant Plaza, SW
Washington, DC 20594

RE: 2014 Ford Focus Fuel Vapor System Malfunction

To Whom It May Concern:

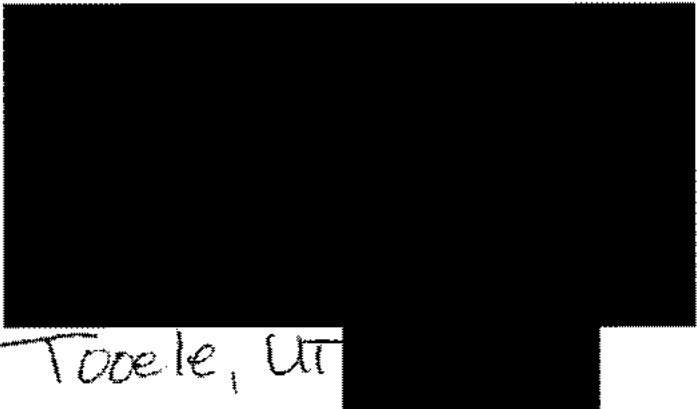
I am writing to you to ask why there has not been a recall issued for the 2014 Ford Focus Fuel Vapor System malfunction? I purchased my 2014 Focus 1 year ago. I was unaware at the time of purchase that the vehicle had transmission problems, of which Ford Motor Company has extended the warranty for this problem, but to date I have had my vehicle in the shop 5 times for that issue. Now, my vehicle has started to shutter when I stop, the rpm's go way up and then all the way down like it is going to die so I have to put it in neutral and keep my foot on the gas to stop this from happening. I just recently had it to the Ford Dealership...again... and was told that my gas tank is deformed and the entire fuel system would have to be replaced. This repair would cost "me" \$1800! I started looking into this issue and found out, my vehicle is not the only one to have this problem, there are numerous Ford Focus's that have been diagnosed with this very problem. This is a defect that I as the consumer should not have to be responsible for. I have missed days off of work and am terrified every time I drive my vehicle for fear I will blow up. This is something that has to be fixed and I refuse to pay \$1800 for a defect that the Ford Motor Company is or should be responsible for. I purchased my vehicle with only 27,000 miles on it and when I called the Salesman that sold it to me and told him about the issues I was having, he told me, "you should have done your homework first"! This is crazy that a vehicle with this many issues has not been recalled in it's entirety! I am a single mom that transports my kids around in that car and I have no one to offer assistance in the case of emergency. I am hoping that by reporting this to your office that something can immediately be done to protect the consumer from a potential explosion of the gas tank if not repaired that could result in serious injury or death!

I am requesting that you can offer a solution to my problem and please reply to my inquiry at the address below.

Thank You,

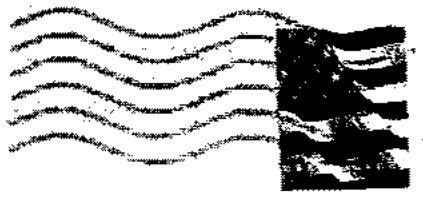


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