



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

22-MAY-2018

AUG 08 2018

Reference No.

11097256

OWNER INFORMATION (Type or Print)

Name

Address

City

FULLERTON

State

CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

4S3GTAU68H3

Make

SUBARU

Model

IMPREZA

Model Year

2017

Date Purchased

3/17/17

Dealer's Name and Telephone Number

Ocean Subaru

Engine:

No: Cylinders

4

Fuel Type:

unleaded

Original Owner

☒

Dealer's City

Fullerton

State

CA

Zip Code

Transmission Type

CVT

☒ Antilock Brakes

☒ Cruise Control

Powertrain

Multiple Failure:

Incident Date(s)

19-MAY-2018

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: FUEL/PROPULSION SYSTEM (PWS)

Failure Mileage

11000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2017 SUBARU IMPREZA. WHEN STARTING THE VEHICLE, IT IDLED STRANGELY. THERE WERE NO WARNING INDICATORS ILLUMINATED DURING THE FAILURE. THE VEHICLE WAS TAKEN TO THE DEALER (OCEAN SUBARU OF FULLERTON, 1100 EUCLID ST, FULLERTON, CA 92832), BUT THE FAILURE COULD NOT BE DIAGNOSED. THE VEHICLE WAS NOT REPAIRED. THE CONTACT STATED THAT THE VEHICLE WAS INCLUDED IN NHTSA CAMPAIGN NUMBER: 17V216000 (FUEL SYSTEM, GASOLINE) AND THE FAILURE STARTED AFTER THE RECALL WAS REMEDIATED. THE MANUFACTURER WAS NOTIFIED AND INFORMED THE CONTACT TO TAKE THE VEHICLE TO A DEALER FOR DIAGNOSTIC TESTING. THE FAILURE MILEAGE WAS 11,000.

The mfg. says its now by design, cannot be reversed.
The recall caused what the recall was to prevent. car wasn't purchased to now have shakes & possibility of stalling

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.