

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 21-MAY-2018 JUL 23 2010		Repository ☐ Reference No. 11097103	
OWNER INFORMATION (Type or Print)					
Name		Address		Daytime Telephone Number	
City		State		Zip Code	
GROVELAND		CA			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make		Model	
4X4TRLH21H1		ROCKWOOD LITE WEIGHT		WRLT8328BS	
Date Purchased		Dealer's Name and Telephone Number		Engine: ☒ No: Cylinders	
04-14-2018		BEST RV Center 309-216-5200		Fuel Type: ☒	
Original Owner ☒		Dealer's City		State	
Turlock				CA	
Transmission Type		Antilock Brakes		Multiple Failure:	
☒		☐			
Cruise Control		Powertrain		Incident Date(s)	
☐				20-MAY-2018	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 190000 TIRES, 200000 WHEELS, 162000 STRUCTURE: BODY				Failure Mileage	
				Failure Speed	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured	
				Number of Deaths	
				Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2017 ROCKWOOD LITE WEIGHT WRL8328BS. WHILE THE TRAILER WAS PARKED, THE CONTACT NOTICED THAT THE REAR PASSENGER TIRE WAS FLAT. UPON REMOVING THE TIRE, HE NOTICED THAT THE INSIDE OF THE TIRE WAS TORN AND A METAL ROD FROM THE TRAILER WAS HANGING NEAR THE TIRE. THE DEALER WAS NOT NOTIFIED OF THE FAILURE. THE TRAILER WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE TIRE INFORMATION WAS NOT AVAILABLE. THERE WAS NO MILEAGE. *TT <i>The Dealer WAS notified! They have since repaired the problem. There was a recall and a new lift kit was installed. It is working perfect now</i>					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					