

MAY 04 2018

NEF-010

CL-11096208-7030

Traffic Safety Administration
1200 New Jersey Avenue S.E.
Washington, D.C. 20590

Re: Safety Recall Notice 16S26/NHTSA Recall 16V-384
VIN 1ZVFT82H66S [REDACTED]

To Whom it may concern:

I have been contacting my local Ford dealership (World Ford Pensacola, Florida) for approximately 3 years to have my Mustang's air bag repaired due to the airbag recall. I am told each time that the part is unavailable and that my name will be placed on a waiting list, and I will be contacted as soon as parts are in. The past few times I have called I am told that the parts for the driver's side are available and someone will call me to set up an appointment. They say that the passenger side is still unavailable. I have never been called. I receive urgent notices in the mail frequently about the importance of getting this problem repaired, but there is nothing I can do about it. I am very frustrated, because I have been trying literally for years to have this fixed. Please contact me with any solution to my situation.

Sincerely,

[REDACTED]

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5.11.18
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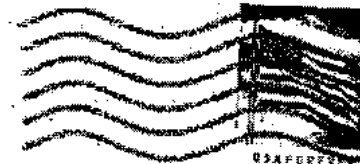
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Attention: Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave. S.E.
Washington, D.C. 20590

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