

**From:** [Wells, T. Cynthia CTR \(NHTSA\)](#)  
**To:** [Fogle, Brenda CTR \(NHTSA\)](#)  
**Subject:** FW: Corrected phone number on complaint  
**Date:** Monday, June 04, 2018 12:09:13 PM  
**Attachments:** [Scan 2018-5-31 0002.pdf](#)

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**From:** DataQuality, DataQuality (NHTSA)  
**Sent:** Monday, June 04, 2018 11:51 AM

**Subject:** FW: Corrected phone number on complaint

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**From:** [REDACTED]  
**Sent:** Thursday, May 31, 2018 2:37 PM  
**To:** DataQuality, DataQuality (NHTSA) <[DataQuality@dot.gov](mailto:DataQuality@dot.gov)>  
**Subject:** Corrected phone number on complaint

The one I just sent didn't have the correction on it. This one does.

[REDACTED]  
[REDACTED]  
[REDACTED] *cell* [REDACTED]  
[REDACTED]



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

10-MAY-2018

Reference No.  
11093250

OWNER INFORMATION (Type or Print)

Name [REDACTED]  
Address [REDACTED]  
City LOS ANGELES State CA Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]  
E-mail Address [REDACTED]  
Fax Telephone Number [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side WP1AA29P95 [REDACTED]		Make PORSCHE	Model CAYENNE	Model Year 2005
Date Purchased	Dealer's Name and Telephone Number		Engine: No: Cylinders	Fuel Type:
Original Owner <input type="checkbox"/>	Dealer's City	State	Zip Code	
Transmission Type <input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain	Multiple Failure:		Incident Date(s) 15-SEP-2017

FAILED COMPONENT(S) / PART(S) INFORMATION

Vehicle Component Code: FUEL/PROPULSION SYSTEM (PWS)	Failure Mileage 59626	Failure Speed
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N
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Narrative Description of Incident(S), Crash(es), and Injury (ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL\* THE CONTACT OWNS A 2005 PORSCHE CAYENNE. THE CONTACT SMELLED A FUEL ODOR INSIDE THE VEHICLE. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC WHERE IT WAS DIAGNOSED THAT THE DRIVER'S SIDE FUEL TANK FLANGE NEEDED TO BE REPLACED. THE VEHICLE WAS REPAIRED AT THE CONTACT'S EXPENSE. ONE MONTH AND THREE WEEKS LATER, THE CONTACT RECEIVED A RECALL NOTIFICATION IN THE MAIL FOR NHTSA CAMPAIGN NUMBER: 17V576000 (FUEL SYSTEM, GASOLINE). THE RECALL WAS FOR THE SAME FAILURE THAT THE CONTACT HAD GOTTEN REPAIRED PRIOR TO RECEIVING THE RECALL NOTICE. THE MANUFACTURER WAS INFORMED THAT THE FAILURE HAD BEEN REPAIRED PRIOR TO HAVING ANY KNOWLEDGE OF THE RECALL. THE MANUFACTURER STATED THAT THEY USUALLY USE A THIRD PARTY FOR REIMBURSEMENT; HOWEVER, THAT WAS NOT THE CASE FOR THIS RECALL SO REIMBURSEMENT WAS NOT POSSIBLE. THE DEALER WAS NOT CONTACTED. THE FAILURE MILEAGE WAS 59,626.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.