

From: [Wells, T. Cynthia CTR \(NHTSA\)](#)
To: [Fogle, Brenda CTR \(NHTSA\)](#)
Subject: FW: Your Vehicle Owners' Questionnaire #11093206
Date: Monday, May 14, 2018 7:23:24 AM

From: Harrison, Jonathan (NHTSA)

Sent: Friday, May 11, 2018 12:33 PM

Subject: FW: Your Vehicle Owners' Questionnaire #11093206

Please add this email and attachments to VOQ #11093206 in public repository.

From: [REDACTED]
Sent: Friday, May 11, 2018 10:40 AM
To: Harrison, Jonathan (NHTSA) <jonathan.harrison@dot.gov>; [REDACTED]
Subject: Re: Your Vehicle Owners' Questionnaire #11093206

I had attached these pictures to the report, but they must not have uploaded correctly. The wires when we found them were not connected together at all, as you can see in the photo. You can see in the photos where the bare ends are showing. They must have been attached together at some point, because we originally had braking. On the other three wheels, the wires were attached with plain wire nuts only. My husband electrical taped over the wire nuts on those to help prevent a future issue. Though this is not a permanent fix, because these items are exposed to the elements, so tape will not hold. The wire nuts are not conducive to being used in a vehicle as the vibrations from the movement can make them come loose, which is likely what happened.

I am cc'ing my husband if he wants to add further comments, as he is more technically proficient than I.

You have my permission to share my vin and other information. You also may make it accessible publicly as long as personal information is not included.

[REDACTED]

On Fri, May 11, 2018 at 10:03 AM, Harrison, Jonathan (NHTSA) <jonathan.harrison@dot.gov> wrote:

[REDACTED],
I am loading your VOQ into our system and I have a few questions.

Do you have any pictures of the brake wires? What do you mean "not spliced together properly..."? —were they connected at all? Can you elaborate, please?

If I need to contact them, I'll need your permission to share your VIN and other information with the manufacturer. May I do that?

Any submissions from you can be stored in either this agencies' internal, non-public, files or stored in our publicly-accessible database at safercar.gov. Do you wish for these to be stored publicly or internally?

Thank You.

Jon Harrison

Safety Defects Specialist

Medium and Heavy Duty Vehicles Division

Office of Defects Investigation

National Highway Traffic Safety Administration

NEF-106, Rm W45-223

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