

APR 25 2018

March 28, 2018

To

CL-11093108-1460

Administrator National Highway Traffic
Safety Administration

I received a notice I have
airbag on my 2005 Mater
replaced because of defect

VIN 2 TIK 432 5 X 5 C

NHTSA Recall 18V-025

My son made an appt. to
take my Mater to Sun
Toyota on

3001 US Hwy 19.

Holiday, Fla. 34691

The appt was made for
March 26, 2018 at 11 AM

My son told them to be
sure to have all parts for
that day, as the first time

NM

5-8-18

W

The air bag had to be replaced.
They didn't have all parts.

They told ~~me~~ ~~him~~ they
would ~~for~~ sure.

But when he taken it to them
on March 26, 2018, at
11 A.M. They didn't have
all parts.

They called to remind about
the appt. But nothing
was said about not
having the parts. I found
out when he taken the
matress on March 26, 2018.

He lives in St. Petersburg
and I live New Port Richey, Fla.
It takes my son an hour
hour to come over to pick
up my matress.

He has talked to Jake
Davidson, the Gen. Manager
over.

that day. I am not sure
now when they will get
the parts

[REDACTED]

[REDACTED]

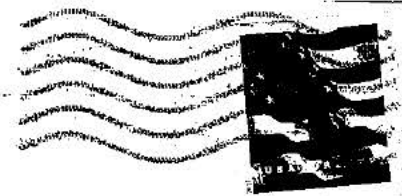
Newport Ridge, La.

[REDACTED]



New Port Richey, FL

TAMPA FL 335
SAINT PETERSBURG FL
MAR 2018 PM 71



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Safety Administration
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