



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, DC 20590

May 30, 2018

[REDACTED]
Westmont, IL [REDACTED]

NEF-109 nam
Ref. No. 11091789

Dear [REDACTED]

Thank you for your correspondence concerning your model year (MY) 2010 Chrysler Sebring. The National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation received your correspondence. I am pleased to respond.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair motor vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. We also monitor the completion rates and adequacy of manufacturers' recall campaigns.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. You indicate that you received a notice for NHTSA Safety Recall Campaign No. 16V-668 for your MY 2010 Chrysler Sebring. NHTSA understands your concerns with the delay of Recall 16V-668. The recall addresses a problem with the occupant restraint control module that may short circuit, preventing the frontal air bags, seat belt pretensioners, and side air bags from deploying in the event of a crash.

We entered your vehicle identification number (VIN) into our VIN Look-Up Tool, which searches for open recalls through a direct link to the manufacturer's database. Our search revealed that there are no open recalls for your vehicle at this time. It appears that your dealer received the parts and completed the recall while we were preparing our response to you. The information you provided has been entered into our database. It will be considered with future reports to identify any safety defect trends that may require our attention. For your information, an explanation of NHTSA's investigation and recall process is on our website at www.odj.nhtsa.dot.gov/recalls/recallprocess.cfm.





Should you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, we would appreciate it if you would complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.gov or call the Vehicle Safety Hotline. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at our website.

Sincerely,

A handwritten signature in cursive script that reads "Randy Reid".

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement