

APR 18 2018

March 30, 2018

CL-11091789-8248

Administrator, National Highway Traffic Safety Administration
1200 New Jersey Avenue SE
Washington DC, 20590

Hello,

The reason I am sending this letter is because your department sent a recall notice to me prior to September of 2017. The recall number is 561/NATSA16V-668 for my 2010 Chrysler Sebring, my vin number is 1C3BC5ED9AN [REDACTED]

I contacted my local dealer's part department (Ziegler Chrysler in Downers Grove, IL) phone 1-888-896-5984. When I called back in September, 2017 I was told they would put me in the computer for parts that had to be ordered. I recently received a second notice from your department at the end of March, 2018. I contacted the above Dealer's parts department and they stated their computer shows I am on the list, but the parts still aren't available. They said they would let me know when they come in.

My concern on this matter is not so much how much time has gone by, but in the event of an accident, I want there to be a record of my trying to resolve this problem and the Chrysler Company has failed to move accordingly. My fear is that in a tragic accident I do not want to be held accountable.

Thank you,

[REDACTED]
Westmont, IL [REDACTED]

Cell# [REDACTED]

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National Highway Traffic Safety Admin.

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