



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

24-APR-2018

Reference No.
11089905

JUN 12 2018

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City RIO LINDA State CA Zip Code [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
3N1BC1APXBL [REDACTED] Make NISSAN Model VERSA Model Year 2011
Date Purchased Dealer's Name and Telephone Number Sacramento, Nissan (916)
Original Owner ☐ Dealer's City Sacramento State CA Zip Code [REDACTED] Engine: No: Cylinders four Fuel Type: unleaded
Transmission Type Auto ☐ Antilock Brakes ☒ Cruise Control Powertrain Multiple Failure: Airbag - Motor Incident Date(s) 28-AUG-2017

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 140000 AIR BAGS, Three Motor Blocks, Failure Mileage 33000 Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Nissan Tire Model (Name or Number) Versa, Nissan Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) ☐ Original Equipment ☒ Prior Repair Failure Location: Modesto, Ca
Tire Component Code Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Nissan Date Manufactured: (NA) Model No./Name: Versa
Seat Type: (NA) Installation System: (NA)
Child Seat Component Code: (NA) Failed Part: Passenger Airbag

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☒ Yes ☐ No Fire ☐ Yes ☒ No Number of Persons Injured 1 Number of Deaths 1 Reported to Police Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* TAKATA RECALL THE CONTACT OWNED A 2011 NISSAN VERSA. WHILE DRIVING AT AN UNKNOWN SPEED, THE CONTACT'S VEHICLE WAS REAR ENDED, CAUSING A FRONT END COLLISION WITH A BARRIER. THE CONTACT STATED THAT THE DRIVER'S SIDE AIR BAG DEPLOYED, BUT THE PASSENGER SIDE AIR BAG DID NOT DEPLOY. THE DRIVER SUSTAINED A BROKEN BACK, NOSE, AND KNEE THAT REQUIRED MEDICAL ATTENTION. THE PASSENGER, THE DRIVER'S MOTHER, ALSO SUSTAINED INJURIES THAT REQUIRED MEDICAL ATTENTION. TWO MONTHS LATER, THE CONTACT'S MOTHER PASSED AWAY DUE TO HER INJURIES. A POLICE REPORT WAS FILED. THE VEHICLE WAS TOWED TO A SALVAGE YARD WHERE IT WAS DEEMED DESTROYED. THE VEHICLE WAS NOT INSPECTED BY A DEALER TO DETERMINE THE CAUSE OF THE AIR BAG FAILURE. THE CONTACT'S VEHICLE WAS INCLUDED IN NHTSA CAMPAIGN NUMBERS: 17V449000 (AIR BAGS) AND 16V349000 (AIR BAGS); HOWEVER, SHE WAS NOT NOTIFIED BY THE MANUFACTURER. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS APPROXIMATELY 33,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Insurance was Allstate, They paid for the Nissan, Versa

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
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National Highway
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Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-8382

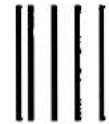
Official Business
Penalty for Private Use \$300

SACRAMENTO

CA 957

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PM 5 L



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US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOC)
U.S. Department of Transportation
National Highway Traffic Safety Administration

