

APR 11 2018

CL-11089449-1069

3-23-2018

To Whom It May Concern,

Enclosed are pictures showing the gas tank of my 2003 Jeep liberty dragging on the ground after both straps that hold it up broke.

On January 8th 2018 my wife was driving the Jeep Liberty on Dequindre Road in Washington Twp. when another motorist alerted her that she had a problem with the vehicle. If it weren't for the other motorist God only knows what might have happened. The only thing that kept the gas tank from falling completely off of the Jeep was the gas tank filler hose.

My wife got hold of me at work to tell she had a problem with the vehicle. She sent me pictures showing me the problem with the vehicle. I then started calling around to dealerships to see what could be done. One dealership had the straps, but was 30 miles away from me and they were closing in one hour so I called my dad to see if he could pick them up for me before they closed which he did.(See copy of the Invoice Enclosed).

Do to the time of day there were no shops open to take care of the repair. So I was forced to leave work early and do the repair myself being this is the only means of transportation for both of us.

I feel this is a big SAFETY ISSUE that needs to be addressed before someone gets hurt or worse. Can you help me get this problem resolved? Thank you.

Sincerely,

Washington Twp. MI

NM
4-19-18
W

DODGE



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CUST. NO.	TAX EXEMPT NUMBER	CUST. P. O. NO.	SHIP VIA	PAY	SOLD BY	INVOICE DATE	INVOICE
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CASH RETAIL CUSTOMER

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2003 JEEP LIBERTY
NO VIN

QUANTITY		PART NUMBER / DESCRIPTION	BIN	LIST	NET	AMOUNT
HIP	B. O.					
2	0	52100334-AG STRAP FUE 14088021	1661	55.00	55.00	110.00
			8521 UP ACT By			
SPECIAL ORDERED PARTS ARE NOT RETURNABLE. THERE ARE NO REFUNDS OR EXCHANGES ON ELECTRICAL PARTS. THERE IS A 20% HANDLING CHARGE ON RETURNABLE PARTS IN ORIGINAL PACKAGING. ITEMS \$10.00 OR LESS ALL SALES FINAL. REQUESTS FOR DISCOUNTS WILL NOT BE GIVEN AFTER THE BILL HAS BEEN TOTALED. NO REFUNDS WITHOUT ORIGINAL RECEIPT ON RETURNABLE PARTS. NO RETURNS AFTER 30 DAYS.				SUBTOTAL		110.00
				TAX		6.60
				FREIGHT		0.00
				PAY THIS AMOUNT		116.60
PRINT RECEIVED BY NAME HERE		RECEIVED BY				

The only warranties applying to this part(s) are those which may be offered by the manufacturer. The selling dealer hereby expressly disclaims all warranties, either express or implied, including any implied warranties of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this part(s) and/or service. Buyer shall not be entitled to recover from the selling dealer any consequential damages, damages to property, damages for loss of use, loss of time, loss of profits, or income or any other incidental damages.

Handwritten signature
PAID
By



Washington, MI

MEMORANDUM

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W41-326

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