



APR 02 2018

**GEORGIA DEPARTMENT OF LAW**  
**Consumer Protection Unit**  
2 Martin Luther King, Jr. Drive SE  
Suite 356  
Atlanta, Georgia 30334

CL-11089348-4326

CHRISTOPHER M. CARR  
ATTORNEY GENERAL

www.law.ga.gov  
(404) 656-3790

Writer's Direct Dial: 404-651-8600  
Fax: 404-651-9018

March 20, 2018

[REDACTED]  
Winder, Georgia [REDACTED]

Re: Reference File Number [REDACTED]  
Business Name: General Motors

Dear [REDACTED]

The Consumer Protection Unit of the Georgia Department of Law has received your complaint regarding General Motors. Upon review of this matter, it appears to be the type of allegation handled by the National Highway Traffic Safety Administration (NHTSA).

We have forwarded a copy of your complaint to the NHTSA for review. Please direct all future correspondence to that agency at the following address:

National Highway Traffic Safety Administration  
1200 New Jersey Avenue SE, West Bldg.  
Washington, DC 20590  
Phone: 888-327-4236  
TTY: 800-424-9153  
Website: <http://www.nhtsa.gov>

Thank you for bringing this situation to our attention.

Sincerely,

M. Collier  
Clerk 2

cc: National Highway Traffic Safety Administration (w/attachment)

NM  
4-16-18  
LD



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### SUMMARY OF COMPLAINT

**AGCPU reference file number:** [REDACTED]

**Date complaint received:** 3/11/2018

**Consumer name:** [REDACTED]

**Address:** [REDACTED]  
Winder, Georgia [REDACTED]

**Phone(s):** [REDACTED]

**E-mail:** [REDACTED]

**Name of business:** General Motors

**Address:** PO Box 33170

Detroit, MI 48232-5170

**Year of transaction:** 2018

#### Complaint details as submitted:

The AC abruptly stopped cooling in my 2015 GMC Sierra pickup. I took to dealer and they found a leak in the condenser. Over \$1000 to repair because I am or of warranty. Upon hearing this, I have searched online and found numerous cases just like mine. Gm recalled a few vehicles with this problem and admitted to a faulty weld in the condenser but will not do a mass recall to fix this problem. I currently do have the money to fix this issue and believe that Gm should cover it.

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03/20/2018

US POSTAGE

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AUTO

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ZIP 30334  
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National Highway Traffic Safety Administration  
DOT Auto Safety Hotline  
1200 New Jersey Avenue SE  
West Building  
Washington, DC 20590-0001

296 BJD-CAB 20590

