

**From:** [Wells, T. Cynthia CTR \(NHTSA\)](#)  
**To:** [Fogle, Brenda CTR \(NHTSA\)](#)  
**Subject:** FW: Your Vehicle Owners' Questionnaire #11089216  
**Date:** Wednesday, May 23, 2018 3:03:13 PM  
**Attachments:** [image001.jpg](#)  
[image002.jpg](#)  
[image003.jpg](#)

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**From:** Harrison, Jonathan (NHTSA)

**Sent:** Wednesday, May 23, 2018 2:52 PM

**Subject:** FW: Your Vehicle Owners' Questionnaire #11089216

Please add this email and attachments to VOQ #11089216 into public repository.

Thank you and have a great holiday!

Jon Harrison

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**From:** [REDACTED]  
**Sent:** Thursday, April 26, 2018 8:41 PM  
**To:** Harrison, Jonathan (NHTSA) <[jonathan.harrison@dot.gov](mailto:jonathan.harrison@dot.gov)>  
**Subject:** Re: Your Vehicle Owners' Questionnaire #11089216

Good Afternoon Mr. Harrison,

Attached you will find picture of the LP line and where it made contact with the metal bar. I've also include a picture of the regulator that was installed backwards because the line was too short. This was an actual leak that happened emptying one of the propane tanks completely and half of the second one. If we hadn't found the leak, this could have been much worse. I think it would be best to store this information publicly to avoid any serious issues that may arise with other consumers because of the short line. I contacted the manufacturer who stated they had no previous complaints. I advised them it was the same issue that took place for the Vibe and Rainer trailers but the reply was it was manufactured at another plant. Your assistance in the matter is greatly appreciated.



Respectfully,

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On Apr 25, 2018, at 2:12 PM, Harrison, Jonathan (NHTSA) <[jonathan.harrison@dot.gov](mailto:jonathan.harrison@dot.gov)> wrote:

██████████,

I am entering your questionnaire into our system and I'd like permission to share your information with the manufacturer.

Do you have any additional pictures of the tank and lines? The area of contact between the line and the metal bar?

Have you had any leaks or have you simply seen a place where chafes may (in your opinion) occur?

Any submissions from you can be stored in either this agencies' internal, non-public, files or stored in our publicly-accessible database at [safercar.gov](https://www.safercar.gov). Do you wish for these to be stored publicly or internally?

Thank You.

Jon Harrison

**Safety Defects Specialist**

**Medium and Heavy Duty Vehicles Division**

Office of Defects Investigation

National Highway Traffic Safety Administration

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