



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

17-APR-2018

Reference No.

11088694

JUN 22 2018

OWNER INFORMATION (Type or Print)

Name [REDACTED]

Address [REDACTED]

City FOOT HILL RANCH

State CA

Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

WAUGGAFCDN [REDACTED]

Make

AUDI

Model

A6

Model Year

2013

Date Purchased

11/2015

Dealer's Name and Telephone Number

MISSION VIEJO AUDI

Engine:

No: Cylinders 6

Fuel Type:

PREMIUM

Original Owner

☐

Dealer's City

MISSION VIEJO, CA

State

CA

Zip Code

92692

Transmission Type

AUTO

☒ Antilock Brakes

☒ Cruise Control

Powertrain

V-6, AUTO TRANS - QUATTRO

Multiple Failure:

Incident Date(s)

05-APR-2018

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 140000 AIR BAGS

*CLARIFICATION: AIR BAG DID NOT MALFUNCTION - SENSOR IN SEAT SHELL INDICATING PRESENCE OF PASSENGER FAILED.

Failure Mileage

66000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2013 AUDI A6. WHILE OPERATING THE VEHICLE, THE AIR BAG SENSOR INDICATOR REMAINED ILLUMINATED. THE VEHICLE WAS TAKEN TO THE LOCAL DEALER (MISSION VIEJO AUDI, 28451 MARGUERITE PKWY, MISSION, CA) WHERE IT WAS DIAGNOSED THAT THE PASSENGER OCCUPANT DETECTION SYSTEM WAS FAULTY AND NEEDED TO BE REPAIRED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE CONTACT WAS INFORMED BY THE DEALER THAT THE VIN WAS NOT INCLUDED IN NHTSA CAMPAIGN NUMBER: 15V823000 (AIR BAGS). THE CONTACT INDICATED THAT THE VEHICLE EXPERIENCED THE SAME FAILURE LISTED IN THE RECALL. THE FAILURE MILEAGE WAS 66,000.

*VEHICLE WAS REPAIRED AND PAID FOR BY OWNER IN APRIL 2018.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.