

From: [Wells, T. Cynthia CTR \(NHTSA\)](#)
To: [Fogle, Brenda CTR \(NHTSA\)](#)
Subject: FW: Reference # 11088689
Date: Monday, May 21, 2018 9:32:03 AM
Attachments: [Ford Ranger 2010 - airbags.pdf](#)

From: DataQuality, DataQuality (NHTSA)

Sent: Monday, May 21, 2018 9:16 AM

Subject: FW: Reference # 11088689

Replaced airbags

From: [REDACTED]
Sent: Friday, May 18, 2018 5:55 PM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: Reference # 11088689

Attached is your form revised to show that the airbags have been replaced by the dealer and the issue has been resolved.

Thanks for your departments help.

--

[REDACTED]

M: [REDACTED]
F: [REDACTED]
E: [REDACTED]

All information in this email should be treated as Confidential and Proprietary and should not be shared without permission.



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

17-APR-2018

Reference No.
11088689

OWNER INFORMATION (Type or Print)

Name

Address

City

MORAGA

State

CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

Make

Model

Model Year

1FTKR1ED5AF

FORD

RANGER

2010

Date Purchased

Dealer's Name and Telephone Number

Engine

Fuel Type

Original Owner

Dealer's City

State

Zip Code

No: Cylinders

4

GAS

Transmission Type

☐ Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

01-JUN-2016

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 140000 AIR BAGS

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☐ Yes ☒ No

☐ Yes ☒ No

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* TAKATA RECALL. THE CONTACT OWNS A 2010 FORD RANGER. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 16V384000 (AIR BAGS). THE CONTACT CALLED THE DEALER (WALNUT CREEK FORD AT 925-932-2900 (LOCATED AT 1800 N MAIN ST, WALNUT CREEK, CA 94596) AND WAS INFORMED THAT THE PARTS WERE NOT AVAILABLE FOR THE RECALL REPAIR. THE MANUFACTURER WAS CALLED, BUT NO ONE ANSWERED THE PHONE. THE CONTACT HAD NOT EXPERIENCED A FAILURE. PARTS DISTRIBUTION DISCONNECT.

Resolved - Part Replaced by Dealer

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH/ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.